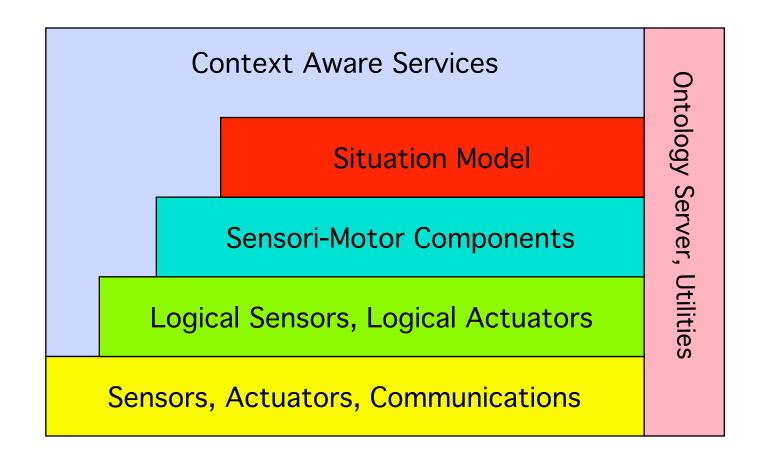
# Situated Multimodal Interaction

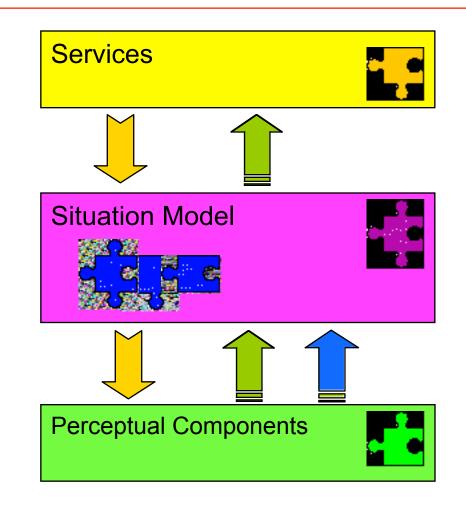
Situation Models - 10 years after CHIL

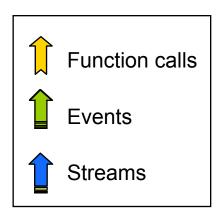
James L. Crowley
Professor, Grenoble INP
Université Grenoble Alpes
INRIA Grenoble Rhône-Alpes Research Center
Grenoble, France

# IST CHIL Software Reference Model for multimodal services.



# IST CHIL Core: Situation Model





## Situated Multimodal Interaction

### **Outline**

- Situation Models
- Software components
- Learning Situation Models
- Situated Interaction
- Conclusions

# Situated Multimodal Interaction

## **Outline**

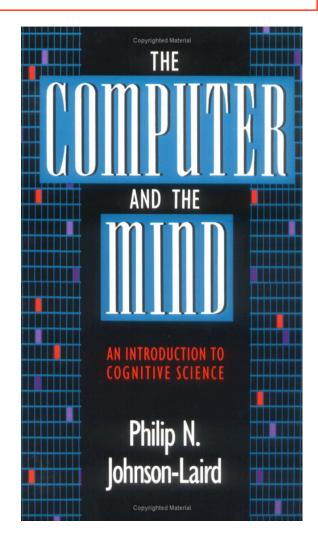
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# Situation Models: Philip Johnson-Laird



Philip N. Johnson-Laird

PhD Psychology, 1967, University College London Stuart Professor of Psychology at Princeton Univ. 1971-1973: Inst. of Advanced Study, Princeton U. 1973-1989: Laboratory of Exp. Psychology, Univ of Sussex 1989- Applied Psychology Unit, Princeton Univ.



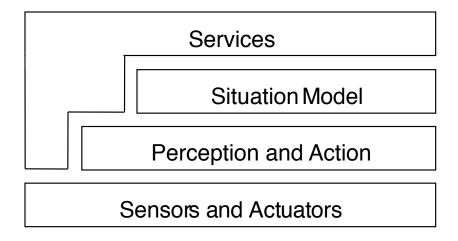
# Situation Models: a theory of mental models for natural language and inference.

Situation Models are widely used in Cognitive Psychology to describe human abilities for

- 1) Providing context for story understanding
- 2) Interpreting <u>ambiguous</u> or <u>misleading perceptions</u>.
- 3) Reasoning with default information
- 4) Focusing attention for problem solving

Proposal: Use situation models as a software framework for systems and services that interact with humans

# Situation Models: as a theory for context aware services



Services: Communications and Information. Event driven. Non-disruptive

Situation: Describe relevant actors and objects for services, Filter events.

Perception and action: Recognize and model. Perform Tasks

Sensors and actuators: interact with the physical or virtual world.

# Situation Models: as a theory for context aware services

Situation: a set of relations between entities. A State.

Entities: Any relevant observable phenomena

Ex: People, things, times, places, events

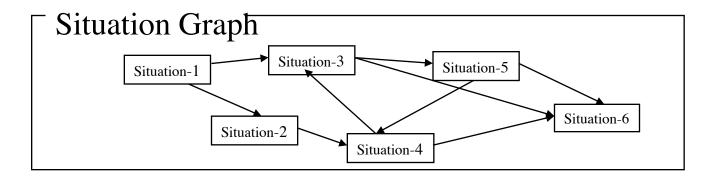
Properties: Attributes that describe entities

Relations: Truth Functions. Boolean or probabilistic <u>predicates</u>

Behaviors: Event-Condition-Action rules

Behaviors control perception, action, interaction, reasoning and system associated with each state.

# Situation Models: as a theory for context aware services



#### Situation Graph: A network of situations with transition conditions

- Each situation specifies: Entities to observe, actions to take,
- Behaviors for sensing, action, interaction, changes to state and context.

#### **Context Model:**

A specific set of entities, relations, behaviors, situations and transitions.

# Early Examples of Situation Modeling

Examples of situation aware systems constructed at LIG

Privacy filter for MediaSpace

Lecture recording system (IST FAME)

Activity monitoring for assisted living (ANR CASPER)

Polite, social interaction with robots (Barraquand 08)

Examples constructed in IST CHIL (multi-modal services)

Memory Jog (non-obtrusive memory prosthesis)

Context aware Mobile Phone manager

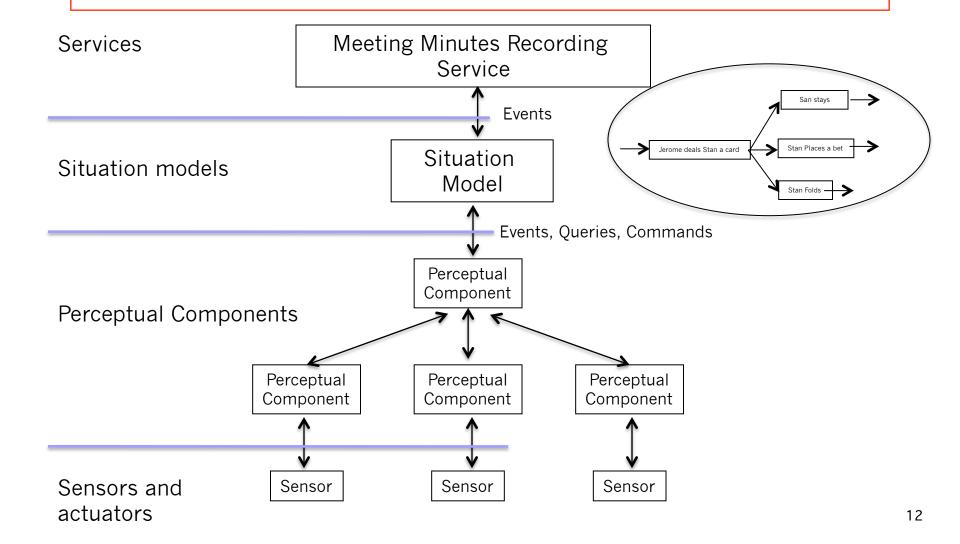
Meeting minute recording system

Examples in IST Perada ALLOW (Context as flow model)

Logistics warehouse management System

Hospital health-care activity monitoring and recording.

# Example: Recording Events in a Meeting



# Example: Recording Events in a Meeting

#### **Entities:**

Patrick, Jerome, Sonia and Stan, agenda

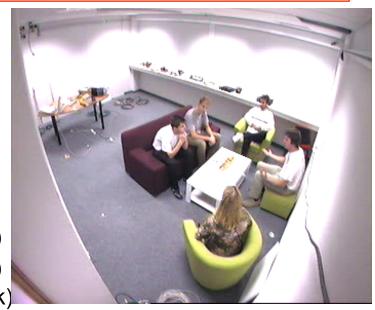
#### Roles:

Moderator, Speaker, Participant, currentagenda-item, etc

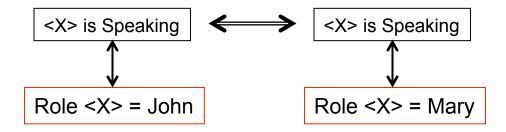
#### Relations:

Moderator(Patrick) speaks-to participants(...)
Participant(Jerome) talks-to Participant(Stan)
Participant(Sonia) looks-at Participant(Patrick)





# Roles



A <u>role</u> is a "variable" for entities. (similar to a Skolem Function in Logic)

Roles allow generalizations of situations.

Roles enable learning and reasoning by analogy

# More Examples of Applications

- 1) Event Recording (Startup MeanInFull 2014)
- 2) Video Surveillance (Startup BlueEye Video 2003)
- 3) Customer monitoring (Start up: HiLabs 2008)
- 4) Actimetry and monitoring for Elderly and Handicapped
- 5) Socially-Aware Human-Computer Interaction
- 7) Context aware mobile applications (Start up: Situ8ed 2015)
- 8) Sociable Systems (Startup planned for 2017)



# Situ8ed The right information at the right time

#### Mobile "component" for apps.

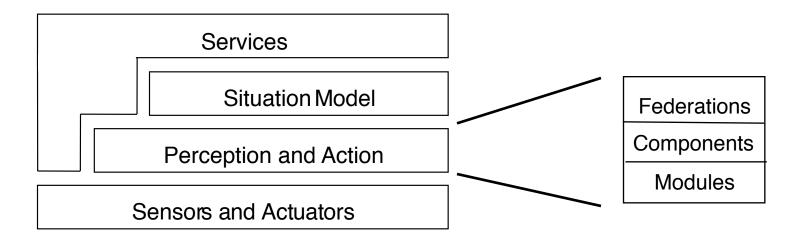
- Monitors Activity 24/7 (driven by initial model of human daily cycle)
- Associates activities with semantic locations and semantic time
- Learns routines (sequence of contexts and situations)
- Predict situations, anticipate needs, proposes information and services
- Learns to predict best situations for interaction.

# Situated Multimodal Interaction

## **Outline**

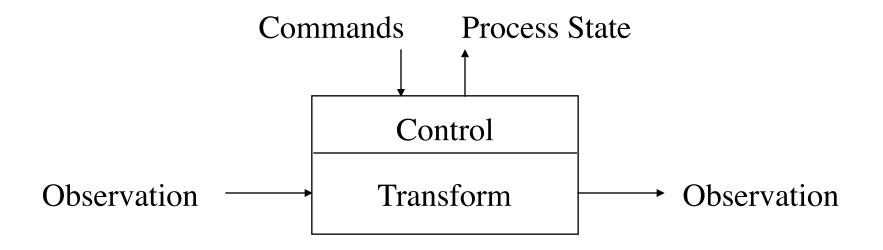
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# The Perception-Action Layer



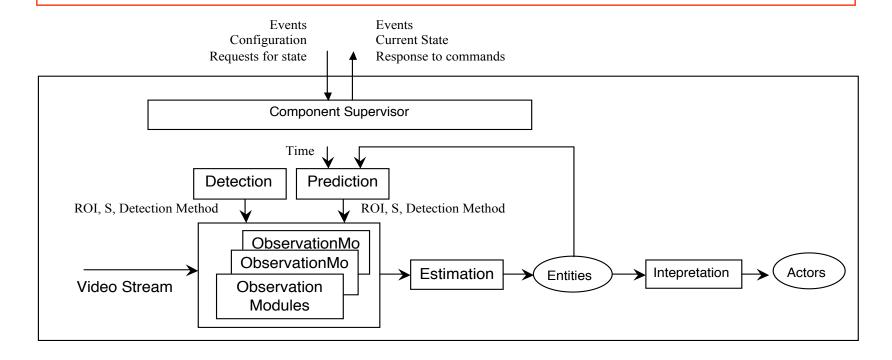
The perception action layer can be organized as federations of components for perception and action

# Perceptual Components



Data flow Software Architecture (Shaw-Garlan 96)

# Perceptual Components

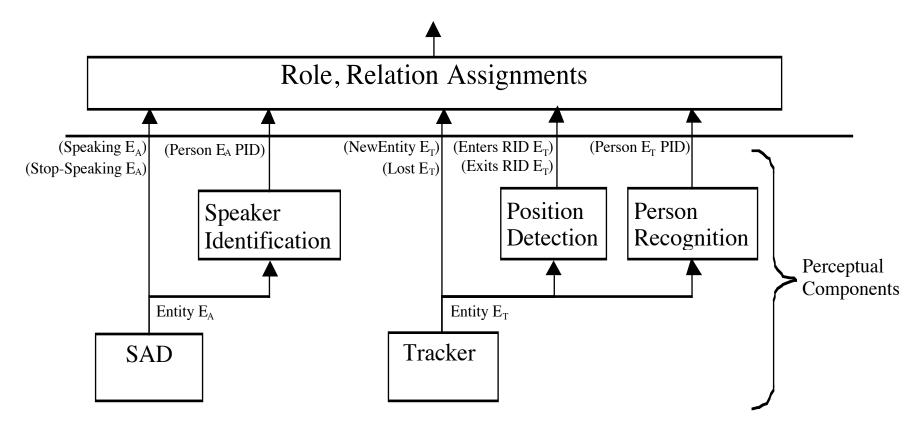


#### Supervisor Provides:

Execution Scheduler Parameter Regulator

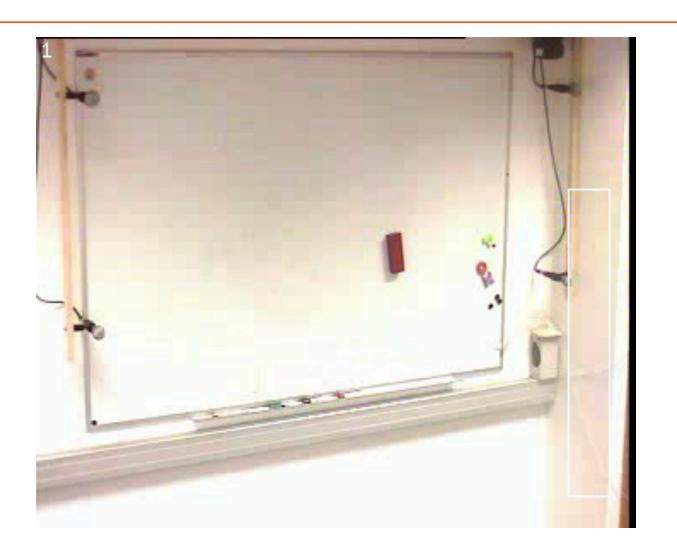
- Command Interpreter
- Description of State and Capabilities

# Role Assignment



Roles are assigned to entities by "role assignment tests" directed by perceptual behaviors associated with a situation

# Bayesian Track of Face and Hands



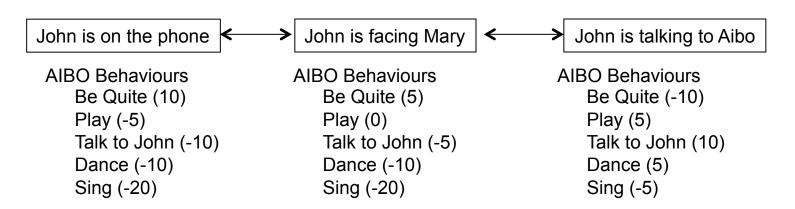
# Situated Multimodal Interaction

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- Situation Models
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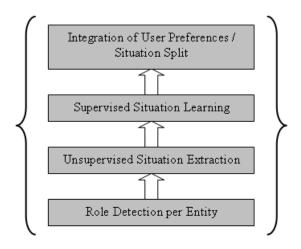
# Training Aibo to be polite



#### Problems:

- 1) Learn to identify relevant entities and relations (Brdiczka et al 06)
- 2) Learn <u>network of situations</u> for a context (Zaidenberg et al 06)
- 3) Learn to appropriateness of behaviours for each situation (Barraquand 12)

# **Acquiring Situation Models\***

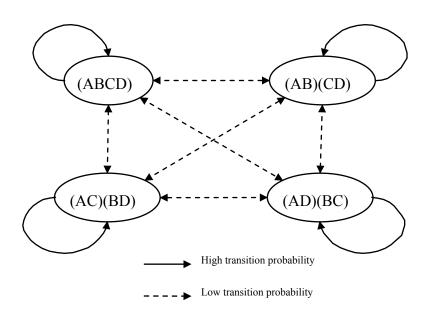


#### Approach:

- 1) Acquire a simple model with supervised learning
- 2) Use feedback from users for online supervised learning.
  - Generate new situations as variations of existing situations with different user service actions.
  - Generate new roles and relations as needed to discriminate situations.
- 3) Use Failure of predictions as feedback for on-line learning

### Probabilistic situation models





O. Brdiczka, J. Maisonnasse, and P. Reignier. Automatic detection of interaction groups. In Proceedings of International Conference on Multimodal Interfaces (ICMI), October 2005.

# **Developing Situation Models**

### 3 Algorithms\*:

<u>Find-S</u>: construct the most specific hypothesis for each action based on the role and relation configuration.

Candidate Elimination: constructs the most general hypotheses for each action based on the role and relation configuration.

<u>ID-3</u>: construct a decision tree that classifies the different actions based on roles and relations. The decision nodes provide the predicates that define situations.

<sup>\*</sup>Thesis of Oliver Brdiczka 2008

# Situated Multimodal Interaction

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# Situated Interaction Theory

(Suchman 87)

Study of the interaction between an agent and its environment.

Core Concept: Mediation:

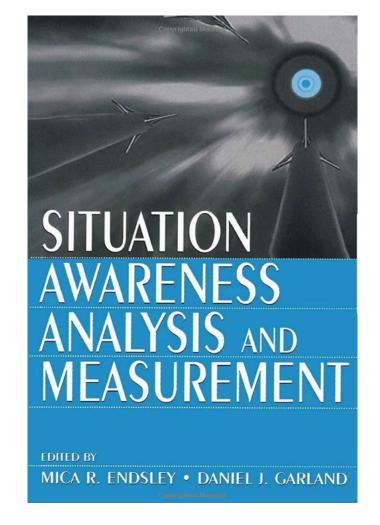
- Emphasizes the emergent, contingent nature of activity.
- Includes the environment as part of the cognitive process.
- Asserts that plans are artifacts of reasoning about actions (after the fact explanations, rather than deliberate procedures).

Situated interaction requires awareness

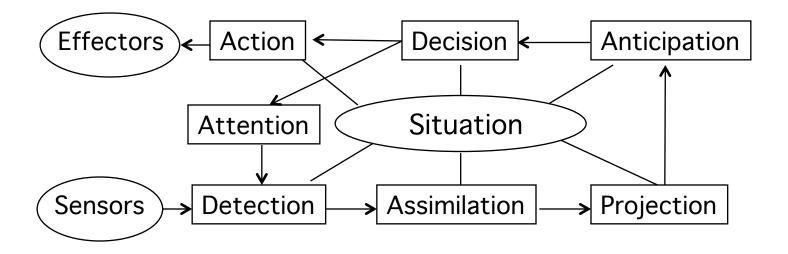
# Situated Interaction Requires Awareness



Mica Endsley, Ph.D., P.E.
PhD USC 1990
editor-in-chief of the Journal of Cognitive
Engineering and Decision Making
President: SA Technologies
Specialty: Cognitive Engineering
Application Domain: Aviation and critical systems.



#### A Process Model for Situation Awareness



Attention: Tuning senses for directed sensing

Detection: Directed Sensing of relevant entities

Assimilation: Integrating sensed information into context model

Projection: Prediction of trends, events and situations

Anticipation: Inference of Consequences and possible reactions

Decision: Determination of course action

## Situated Observation of Human Activity

### <u>Plan</u>

Introduction and Context

Conceptual Framework

The Perception-Action Layer

Developing Situation Models from stereotypical scripts

Conclusions

# Some Conclusions

- Situation models provide an enabling technology for context aware systems
- 2) Probabilistic Graph Models and Decision trees provide effective techniques for learning and for reasoning with uncertainty
- 3) Situation models can be acquired by development and adaptation drive by interaction
- 4) Adaptation requires Robust Perception
  - a) Perception is Detection, Tracking and recognition
  - b) Robustness through autonomic systems design
- 5) Situation models can be developed using decision trees (ID3, C4.5, Random Forest)

## Situated Multimodal Interaction

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# Situated Observation of Human Activity

### Contribution from

Patrick Reignier,

Dominique Vaufreydaz,

Oliver Brdcizka,

Sonia Zaidenberg,

Jerome Maisonasse,

Remi Barraquand,