

**DOBA** Business School

# Using MOOCs for development of transversal skills

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#### **Online learning approach**:

- clear structure,
- defined objectives and learning outcomes,
- interaction / collaboration (cocreation),
- virtual sessions (webinars),
- extensive feedback,

Take some and try to integrate them into the MOOC framework?





Delivering Employability Skills through Innovative Education using MOOCs for Youth  $\rightarrow$  to enhance competitiveness

Managers: **TRANSVERSAL SKILLS** insufficiently developed

> General/soft skills that can be used in a wide variety of situations and work settings.

Highest mismatch between importance and satisfaction + interest of DOBA Business School





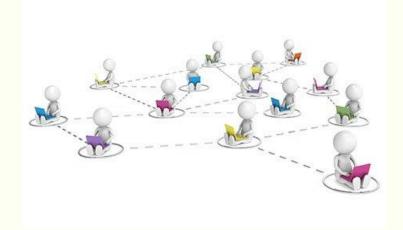






### Innovative approach

Interaction + experiential learning



#### MOOC Study Clubs (MSCs):

 Interactive virtual sessions for practicing teamwork skills

H: MSCs enhance development of transversal (teamwork) skills & contribute to higher completion rate





#### MOOC design and development

Pilot implementation



Follow up implementation

- Slovene language
- Broader target audience
- Intensified promotion and communication to attract participants
- Reduced complexity and number of assignments
- Intensity levels of participation + certificates
- Upgrade and integration of MSCs

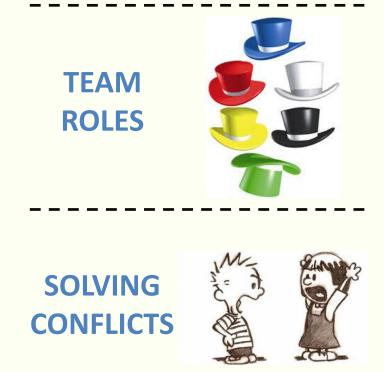


KEY ADJUSTMENTS

# MOOC Study Clubs

- Technical support
- Summary of key topics
- Introducing team assignment + division in virtual teams
- Working on a team assignment
  - Ice breaker
  - Team challenge
  - Reflection, discussion
- Concluding discussion + feedback

TEAM PROCESSES (DYNAMICS)







### **Evaluation method**

- Completion rate
  - Pilot:  $3/61 \rightarrow 4.9 \%$
  - Follow up:  $37/145 \rightarrow 25.5 \%$
- End of course survey - 46/145  $\rightarrow$  31.7 %





### Evaluation of the MOOC

GENERAL Overall implementation: M = 6.23

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KNOWLEDGE

COMPETENCES

- The practicality of the course contents: M = 6.23
  - The complexity of the MOOC: M = 6.10
  - The complexity of provided activities: M = 6.14
  - 97,7 % of respondents would recommend the course





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### **Evaluation of MSCs**

- The benefits of MSCs: M = 6.45
- GENERAL The objective almost fully achieved: M = 6.17
  - Considered as the most useful tool
  - All aspects of MSCs (e.g. guidance of teachers, team assignments, reflection and discussion) were assessed as highly important for development of teamwork competences

#### What contributed most to development of teamwork competences?

Combination of MOOC and MSCs (73.9%)



## Conclusions

- High satisfaction with the MOOC and MSCs + reported benefits of MSCs in developing teamwork competences
- MSCs + other adjustments (e.g. native language) => higher completion rate!
- Small markets: more opportunities to add interactive components into MOOC framework
- Further research for more precise estimates of contributions of different components (other measures of competence development?)







## Any questions or comments?

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