

Enterprise COllaboration & INteroperability



Enterprise Collaboration Services

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Bremen Institute for Production and Logistics
at the University of Bremen**

May, 5th Budapest

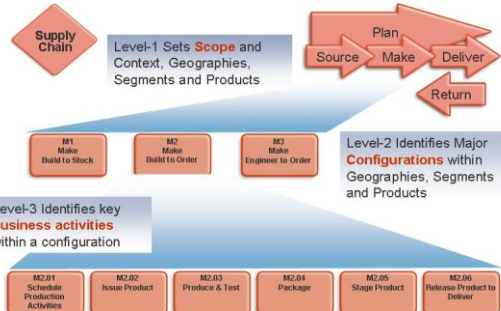


Workshop Agenda

- Enterprise Collaboration Services - Concept
- Enterprise Collaboration Services - Detail
- What's new in COIN EC Baselines
- Questions & Answers



Understanding Enterprise Collaboration



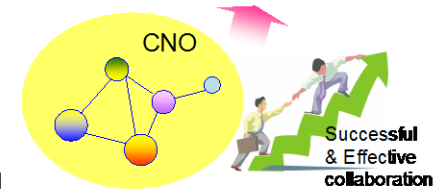
- OEM determines the SC competencies and network structure
- Aligned by construction
- OEM generates BOs for the SC
- Top-down modeling, structuring and planning
- Full scale competencies visibility
- Centralised enactment & management

- Service Center as a competencies collector
- Manual Alignment process
- Crawlers to discover market BOs
- Top-down modelling, structuring and planning
- Negotiation for scheduling
- Centralised enactment & management



Short window of opportunity

Fast configuration of a temporary consortium well suited to the needs



Preparedness

Breeding Environments

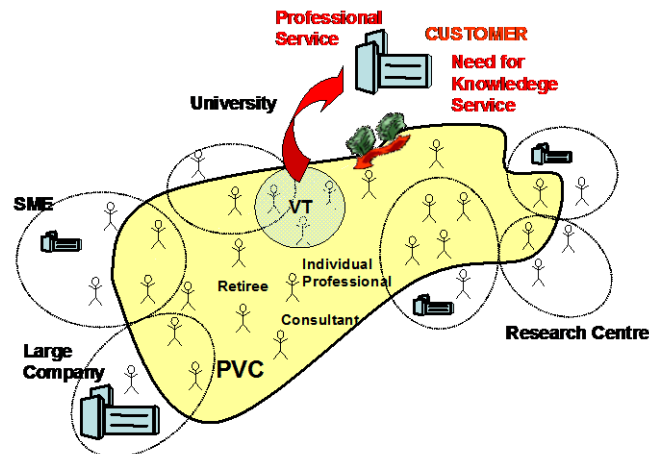
VBE
PVC

Management / Governance

CNO creation

Metamorphosis

© The ECOLEAD Integrated Project



- Specific BE competencies
- Intelligent Alignment process (Agents)
- BO Miners to discover internally-generated BOs
- Participative and collaborative structuring, modeling and planning
- P2P enactment & management



Enterprise Collaboration Baseline Concept – Business Perspective

	Enterprise Collaboration Preparation	Enterprise Collaboration Formation	Enterprise Collaboration Management & Operation	Enterprise Collaboration Dissolution
Competencies Management Baseline Services	Service for Maintaining Competencies	Service for matching Competencies with Business Opportunity	Service for Tracking Capacities	Service for Maintaining Knowledge and Training
Business Opportunities Management Baseline Services	Service for Identifying Business Opportunities		Service for Tracing Progress	Service for Customer Support
	Basic Services for Human Interaction			



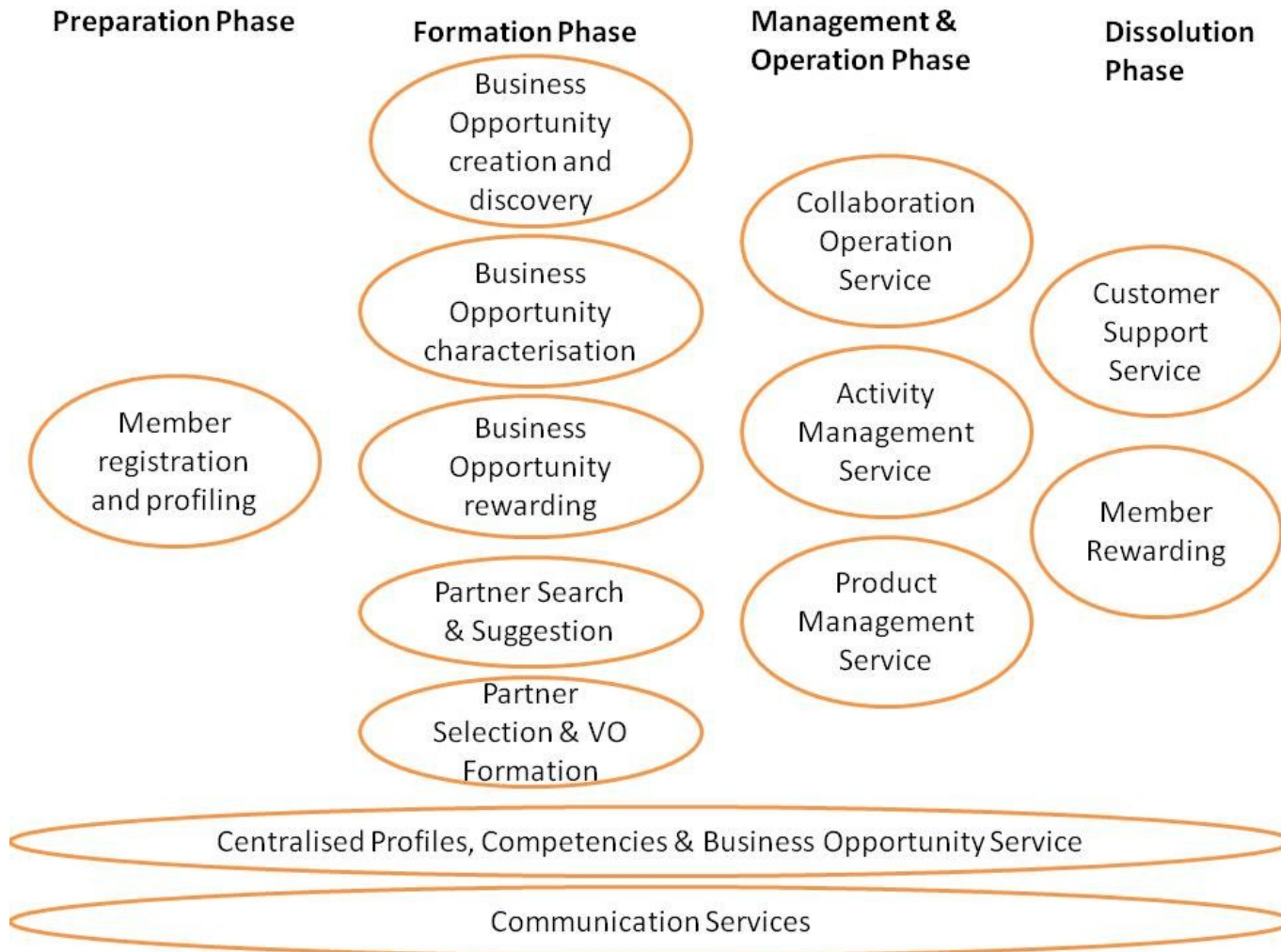
Existing EC tools and systems

Category	Software	Number of Tools	Tool Name
Web application	Tomcat	10	Virtual Breeding Environment Management (VMBS), Professional Virtual Community (PVC) Management and Governance, PVC Rewarding Tool, Requirement Identification Service (refQuest), E4 (Extended Enterprise Management in Enlarged Europe) Platform, Supported Indicator Definition (SID), Collaboration Opportunity Characterization (COC) Plan, Virtual Organization (VO) Model Repository, Partner Selection (PS), VO Formation
	Apache Web server	2	Collaboration Opportunity (CO) Finder, Customer Support Service (DISCO)
	Microsoft IIS	4	PVC Management and Governance, Planned, Mediated, and Ad-hoc Collaborations
Web service	Axis	2	Communication Service Set, Activity Management
Database	MySQL	9	PVC Management and Governance, PVC Rewarding Tool, Planned, Mediated, and Ad-hoc Collaborations, Communication Service Set, Activity Management, refQuest, DISCO
	PostgreSQL	5	VBMS, E4 Platform, CO Finder, COC-Plan, VO Formation
Programming Language	Java	10	VBMS, PVC Rewarding Tool, Communication Service Set, Activity Management, refQuest, SID, COC-Plan, VO Model Repository, PS, VO Formation
	C#	5	PVC Management and Governance, Planned, Mediated, and Ad-hoc Collaborations, E4 Platform
	PHP	2	CO Finder, DISCO



Enterprise Collaboration Baseline Services – Prototype Details (GUI)

- core set of services and tools
- each ellipse represents a business service that is supported by a group of software tools and services





Member registration

Details

Alignment with EC	Member Registration Tool is offered in the Preparation Phase of an Enterprise Collaboration to organizations and individuals in order to register in the network.
Functionality	<p>Member Registration Tool process requires the following steps:</p> <ol style="list-style-type: none">1. Membership applicant creates a new account.2. Membership applicant chooses whether to register as an organization or a professional individual3. Membership applicant submits member data and evidence data.4. Membership administrator is informed about a new applicant.5. Membership administrator evaluates organization/individual and evidence data of the new applicant and might inquire additional information.6. Membership administrator accepts or rejects the application.7. On a successful application the Membership applicant becomes a member and can access information other members.
Licensing	Creative Commons 3.0 non-commercial license (http://creativecommons.org/licenses/by-nc/3.0/de/deed.en).
Contact Person	Simone Stegel, BIBA, stl@biba.uni-bremen.de



Member profiling

Details

Alignment with EC	Preparation phase: the Company Manager sets up his company profile (workflows that are going to be used, definition of processes and performance data, contributed products or services, assignment of workflows to products)
Functionality	<p>Partner Profiling requires the following proceeding:</p> <ol style="list-style-type: none"> 1. Registration as Administrator / Network Manager. <ol style="list-style-type: none"> a) See all profiles available in the network b) See all network members offering specific components/ services. See details about single components and process performance of specific supplier as well as uploaded documents regarding the offer. c) See and configure all running Enterprise Collaborations 2. Or registration as Network Member. 3. Logged in as a Network Member: <ol style="list-style-type: none"> a) Add components/ services and upload documents about component b) Define processes needed (VCOR™) c) Define key performance indicators for each process (VCOR™) d) See all components and referring details offered from network member e) Change the details, upload new documents, and configure performance data of existing components f) See all Enterprise Collaborations the user is involved in
Licensing	Partner Profiling tool is based on Java technologies and is released adopting OSS GNU General Public License v2 license (http://www.gnu.org/licenses/gpl-2.0.html).
Contact Person	Simone Stegel, BIBA, stl@biba.uni-bremen.de



Member registration and profiling

- Management of member information and member performance profiling (processes, VCOR KPIs)
- For both individuals and organizations.

User : user1
Company : Supplier1

Refine query by KPI dimension

LIST OF KPIs

Micro-Process Name : BOS-Package Product

73 items found, displaying 1 to 12.
[First/Prev](#) 1, 2, 3, 4, 5, 6, 7 [Next/Last](#)

Number	ID	Name	Description	Dimension Name	Unit	Name	
1	243	Total Setup Time		Velocity	hrs	Total Setup Time	<input type="text" value="0.0"/> <input type="button" value="Update"/>
2	242	Total Production Time		Velocity	hrs	Total Production Time	<input type="text" value="0.0"/> <input type="button" value="Update"/>
3	241	Total On Time Production Output		Velocity	#	Total On Time Production Output	<input type="text" value="0.0"/> <input type="button" value="Update"/>
4	240	Rework Time per Unit	Time used per unit reworking due to the product being outside of specified parameters.	Velocity	hrs	Rework Time per Unit	<input type="text" value="0.0"/> <input type="button" value="Update"/>
5	239	Production Yield	The ratio of the total value produced by a process (normally in number of units) divided by the total expected value to be produced by a process (also in number of units.)	Velocity	%	Production Yield	<input type="text" value="0.0"/> <input type="button" value="Update"/>
6	238	Production Engineering Cycle		Velocity	days	Production Engineering Cycle	<input type="text" value="0.0"/> <input type="button" value="Update"/>
7	237	Order Cycle, Order Entry to Build Start	Time from completion of order entry to manufacturing release, in calendar days.	Velocity	days	Order Cycle, Order Entry to Build Start	<input type="text" value="0.0"/> <input type="button" value="Update"/>
8	236	Mean Time to Repair	Repair time includes the time lapsed between the moment of machine failure and the moment when service is started. For availability, it means the number of average hours	Velocity	hrs	Mean Time to Repair	<input type="text" value="0.0"/> <input type="button" value="Update"/>



[Back](#)

COIN Baseline Services

Welcome Joe Bloggs!

VEE Home Formation phase

Show Credits

Subject	Workspace	Amount	Behaviour	Time
Start Kana	Knowledge	2	document	2008-10-12 11:53:03
How Life Controls	social	2	chat	2008-11-12 16:53:03

Set values of credits

SOCIAL

chat	<input type="text" value="2"/>
mail	<input type="text" value="4"/>
forum	<input type="text" value="2"/>
registeredMember	<input type="text" value="1"/>

KNOWLEDGE

document	<input type="text" value="1"/>
presentation	<input type="text" value="2"/>
participatedForo	<input type="text" value="1"/>

BUSINESS

appointment	<input type="text" value="4"/>
createdRealQuestScenario	<input type="text" value="1"/>
createdRealQuestRO	<input type="text" value="1"/>
createdRealQuestScenario	<input type="text" value="1"/>
createdRealQuestRO	<input type="text" value="1"/>

Completed

Member Registration COIN

Your Profile:

Organization Type *

Full Company Name *

Who we are

Industrial Sector

Company Foundation Date *

Annual turnover *

Country *

Federal State

Street, No *

City *

PO Box

Postcode *

Web Site *

E-Mail *

Phone *

Fax

Mission

Vision

Legal Company Form *

Number of Employees * < 10

QM Certification(z.B.: DIN EN ISO 9001:2000)

Expectations to the membership

Operational activities (for e.g. participation in collaborative projects) *

Strategic activities (for e.g. marketing, etc.) *

Management(general collaboration) *

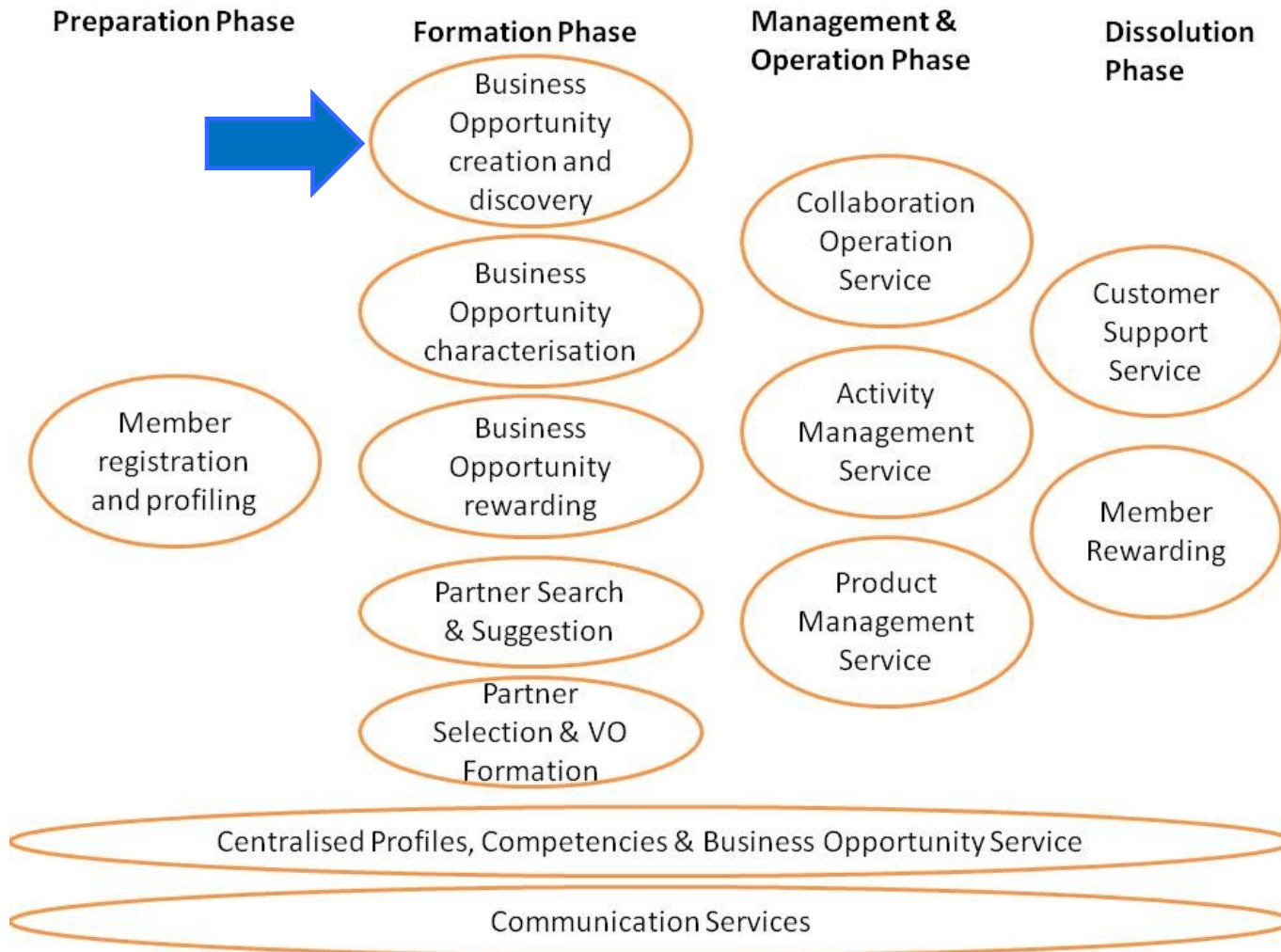
Mainline of Activity

What is your Mainline of Activity?



Enterprise Collaboration Baseline Services – Prototype Details

- core set of services and tools
- each ellipse represents a business service that is supported by a group of software tools and services





Business Opportunity creation

Details

Alignment with EC	RefQuest is a serious game for the Business Opportunity Creation option, allows the implementation of different ideation processes due to the separation of gaming engine and game content. Actions and events keep the ideation process innovative. This Business Opportunity Creation tool supports the creative ideation process between network members at an early stage in the collaboration phase.
Functionality	The BO Creation game requires the following proceeding: <ol style="list-style-type: none"> 1. Login as a player. 2. Choose a perspective. 3. Individual idea generation 4. Common idea generation 5. Idea presentation 6. Idea assessment 7. Complete idea generation.
Licensing	The BO Creation tool is developed and completely owned by BIBA Business Opportunity Creation (refQuest) on BIBA server at <i>http://www.games.biba.uni-bremen.de</i>
Contact Person	Simone Stegel (stl@biba.uni-bremen.de)



Business Opportunity discovery

Details

Alignment with EC	<p>The necessity of this tool comes from the necessity of the broker to find in a short time the right BO. The large amount of data available in the web do this research very complex and time consuming. This tool can leverage the broker from these issues presenting in an automatic way the list of suitable BOs.</p> <p>The Business Opportunity Discovery Service is a web application looking for CfT (calls for tenders) published in internet web sites.</p> <p>Application output data are exported to other services to give the possibility to manage discovered BOs. Data are stored into Business Opportunity Model by “Business Opportunity Service” web services.</p>
Licensing	The license is to be determined.
Contact Person	Drago Trebeznik, JSI, drago.trebeznik@ijs.si



Business Opportunity creation and discovery

Software tools and services:

- *Business Opportunity Discovery Service*
- *Business Opportunity Creation Tool*

Laboranova

Home Scenario Topic Task Process Performance Administration

Participant

- ☒ **VEN**
 - ☐ Sub-Group
 - Andrew Faughy
 - Martin Eley
- ☒ **ACS**
 - ☐ Sub-Group
 - Goran Trebec
 - Petar Orbanic
- ☒ **ISOIN**
 - ☐ Sub-Group
 - Carmen Aguilera
 - Alberto Olmo
- ☒ **PÖVRY**
 - ☐ Sub-Group
 - Mikko Höynölämaa
 - Timo Syrjänen / Miko Olkkonen
- ☒ **FILAS**
 - ☐ Sub-Group
 - Vittorio Cannas
 - Marco Conte
- ☒ **IND**
 - ☐ Sub-Group
 - Szabolcs Katai
 - Walter Wölfel

Scenario: Level 1

This level comprises the **Baseline Collaborative Services**. These mainly already exist, but since these are coming from several different projects, it might be that the end users will discover some gaps while playing *Seconds*.

The objective is therefore to elaborate on further on such gaps in the first scenario in *refQuest*.

As a reminder : Some of the EC Baseline Services support:

- Competencies Management Baseline
- Business Opportunities Management Baseline
- VO Preparation
 - Data integration
 - Service integration
 - Process integration
 - Models integration
 - Portals integration
- VO Formation
 - BO discovery ext/int
 - Partners people search & selection
 - Matching algorithms
 - Economic eval.
- VO Management
 - VO Model
 - SID
 - DI3
 - MAF
 - DSS
- VO Operations

Own Documents

- Individual Requirements
- Prioritised Requirements

Actions

- Technology
- Business Processes
- Organisation

Messageboard

1/16/09 7:17:17 PM | Andrew Faughy | VEN

COIN | Level 1 | [Choosing Perspective] | Time: 0 Weeks | Costs: 0 KEURO | Quality: 100 %

Laboranova

Home Scenario Topic Task Process Performance Administration Help Logo

Participant

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 - Petar Orbanic
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 - ☐ Sub-Group
 - Carmen Aguilera
 - Alberto Olmo
- ☒ **PÖVRY**
 - ☐ Sub-Group
 - Mikko Höynölämaa
 - Timo Syrjänen / Miko Olkkonen
- ☒ **FILAS**
 - ☐ Sub-Group
 - Vittorio Cannas
 - Marco Conte
- ☒ **IND**
 - ☐ Sub-Group
 - Szabolcs Katai
 - Walter Wölfel

Welcome to Game: COIN.

COIN Enterprise Collaboration & Interoperability

The objective of using the *refQuest* game in the project COIN is to develop the end user requirements for the innovative services.

There will be three main scenarios used in this game:

- Scenario: **Baseline collaborative services**
- Scenario: **Innovative services for enterprise collaboration** focussing on
 - New Product Development
 - Collaborative Manufacturing
 - Multi-Disciplinary Project Management
 - Human Interaction
- Scenario: **Innovative services for enterprise interoperability** focussing on
 - Information Interoperability
 - Knowledge Interoperability
 - Business Interoperability

In each scenario one of the players in a group chooses the perspective by selecting from:

- Technology
- Business Processes
- Organisation

In order to complete the end user requirements collection, the

Own Documents

- Individual Requirements
- Prioritised Requirements

Actions

- Technology
- Business Processes
- Organisation

Messageboard

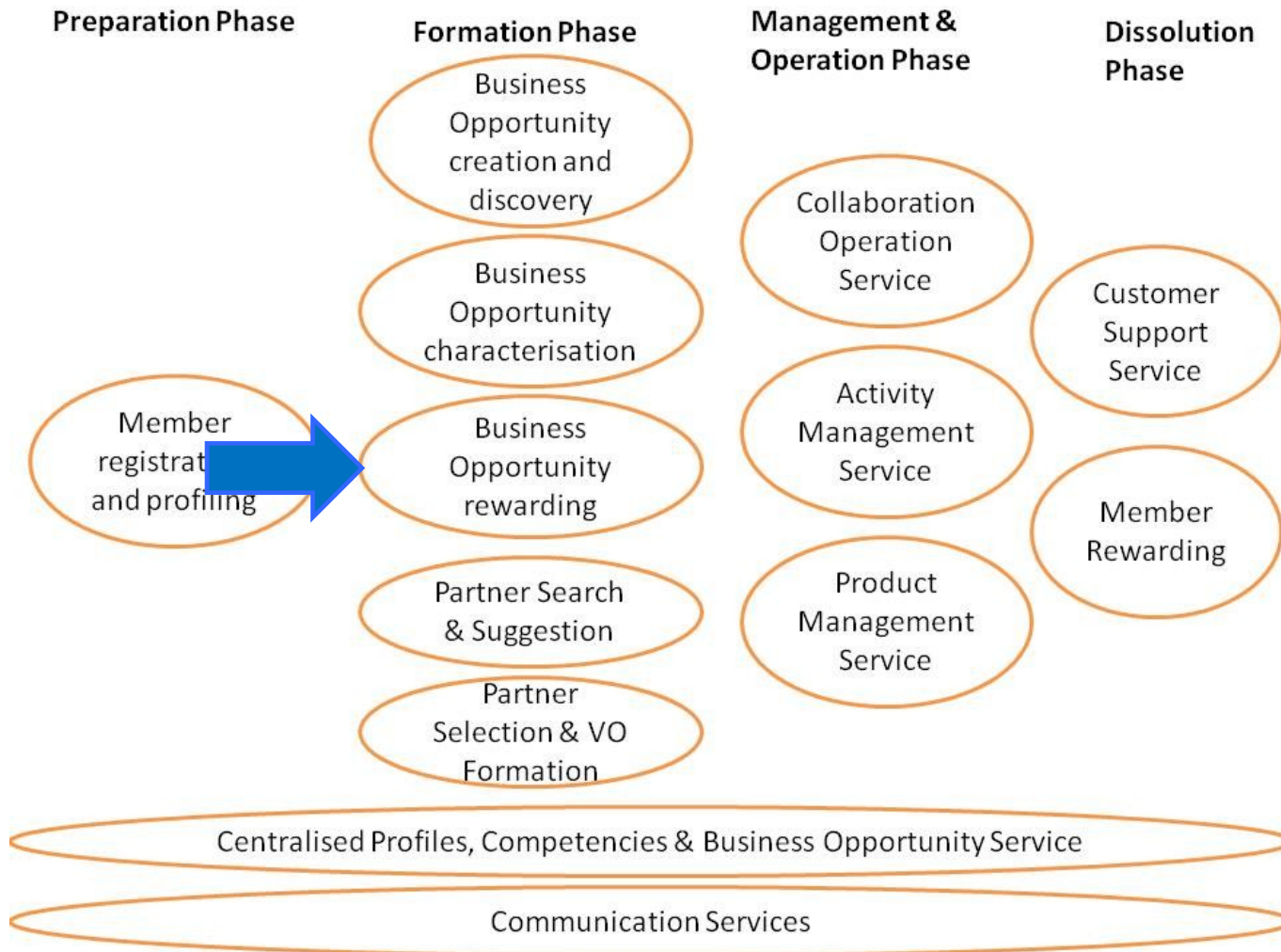
1/16/09 7:17:17 PM | Andrew Faughy | VEN

COIN | Level 1 | [Choosing Perspective] | Time: 0 Weeks | Costs: 0 KEURO | Quality: 100 %



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Business Opportunity rewarding

Details

Alignment with EC	<p>The Business Opportunity Rewarding Tool is offered to motivate parties interested in an enterprise collaboration in contributing business opportunities.</p> <p>The Business Opportunity Rewarding tool developed as a Java portlet runs within the COIN Baseline EC Portal and accesses the COIN Centralized Profiles, Competencies and Business Opportunity Service.</p>
Functionality	<p>The Business Opportunity Rewarding tool requires the following proceeding:</p> <ol style="list-style-type: none">1. Administrator created a list of incentives.2. Member uploads BO idea.3. Administrator is informed about a new item.4. Administrator evaluates the item and enters a score.5. Member accesses the incentives list and can select an incentive.
Licensing	<p>Creative Commons 3.0 non-commercial license (http://creativecommons.org/licenses/by-nc/3.0/de/deed.en)</p>
Contact Person	<p>Simone Stegel, BIBA, stl@biba.uni-bremen.de</p>



Business Opportunity rewarding

Software tools and services:

- *Business Opportunity Rewarding Tool*

- Reward organisations creating new business opportunities for the cluster
- Score is defined and maintained for each member of the enterprise collaboration

Journal

Article

ID: 108
Status: Not Approved

Version: 1.0 ☐ Increment Version

Name: Testing

Description: Testing

Type: Announcements
Language: English (United States) Default Language: English (United States)

Display Date: January 16 2009 7:09 PM
Expiration Date: January 16 2010 7:30 PM ☒ Never Auto Expire
Review Date: October 16 2009 7:30 PM ☒ Never Review

Journal

Article

ID: ☐ Autogenerate ID

Status: New

Name:

Description:

Type: Announcements
Language: English (United States) Default Language: English (United States)

Display Date: January 16 2009 8:09 PM
Expiration Date: January 16 2010 8:09 PM ☒ Never Auto Expire
Review Date: October 16 2009 8:09 PM ☒ Never Review

Permissions: [Configure](#)

Design:

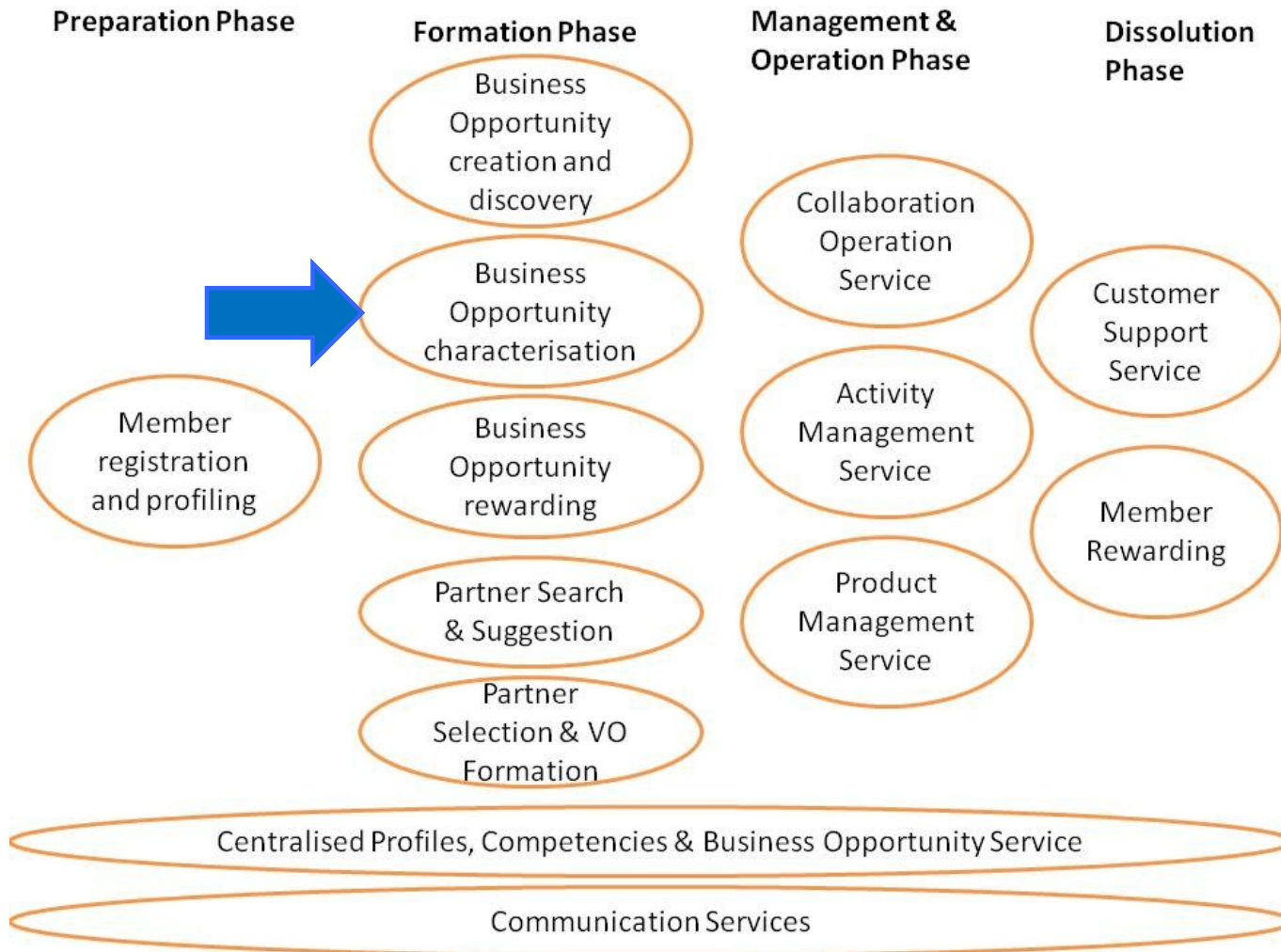
Structure: [Asset-CollaborationOpportunity](#)

Template: [Asset-CollaborationOpportunity](#)



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Business Opportunity characterisation

Details

Alignment with EC	BO Characterization tool allows a user to make BO decomposition, identify needed competencies and make a rough planning of the EC. The BO decomposition is done in terms of products to be manufactured as well as Bill of Material and/or activities to be performed as well as Work Breakdown Structure.
Functionality	<p>The “WBS service” provides the creation of a complete Work Breakdown Structure (WBS) getting in input in a BOM with activities (tasks) to be performed to create the related item.</p> <p>The service allows the creation of the WBS by the usage of different algorithms such:</p> <ul style="list-style-type: none"> • As Soon As Possible (ASAP) • As Late As Possible (ALAP) • minimum usage of resources <p>The output of the computation is returned to the caller by an XML file</p>
Licensing	All third party software components and libraries are released under Apache Licence or Sun licence.
Contact Person	Michele Sesana, TXT, michele.sesana@txt.it



Business Opportunity characterisation

Software tools and services:

- *Business Opportunity Characterization Service and Tool for Manufacturing*

-Characterization of a Business Opportunity in terms of BOM (Bill Of Material) definition, BOM item information tasks and required competencies to perform them. BO formalization in a structure (WBS).

Edit Business Opportunity

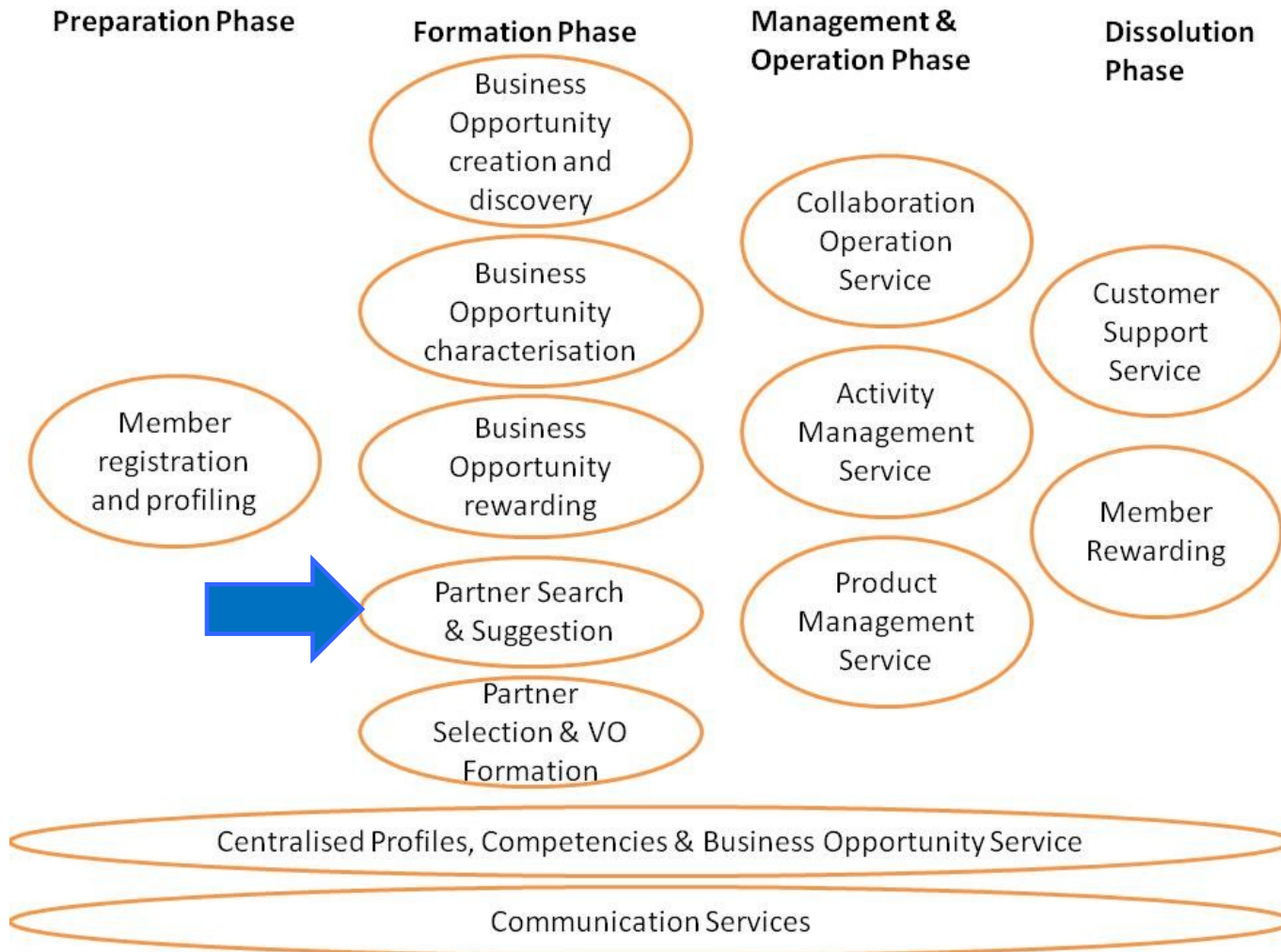
Business Opportunity	
Name	ISOIN Loading Assy-Passegateway
Description	Loading Assy-Passegateway
Title	Loading Assy-Passegateway
URL	www.isoin.es
HTML	www.isoin.es
Business Opportunity Details	
Collaboration Opportunity Language	Spanish
Reference Sector	Aeronautics
Reference Document	Open document
Contract Type	normal contract
Target Price	250000
Objectives	To manufacture and assembly the parts of the component. Design and manufacturing of the necessary tooling
Duration	1 year
Start Date	2009-06-01
End Date	2009-06-18
Product Specification	Loading Assy-Passegateway
Reference Product Volume	1

S1: Home	S2: Select CO	S3: Tasks	S4: Scheduling
BO Overview			
Bill Of Material			
Collaboration Opportunity ISOIN Loading Assy Passegateway Final Product Loading Assy Passegateway Lower sheet assembly Gusset_35-92107-0701 Gusset_35-92107-0702 Gusset_35-92107-0801 Plate_35-92107-1601 Fitting_35-92107-0601 Supplement_35-92107-130 Lower Sheet_35-92107-0201 Profile_35-82107-0404 Angle_35-92107-1201 Profile_35-82107-0403 Fitting_35-92107-0602			
Component: Final Product Loading Assy Passegateway			
Information		value	
Component ID	449	Component Name	Final Product Loading Assy Passegateway
Component Description	Final Product Loading Assy Passegateway	Component Specification	
Component Quantity	1.0	Component Target Price	9.0
Component Characteristics		Component Classification	
Component Unit of Measure	Pieces		
Update Component Information			
Item Management			
Insert a new BOM Item		Submit Item	
Delete this Item from the BOM		Delete Item	
Tasks List			
Task Name	Competency name	Capability name	Potential Production Rate (AVG/Max)
		Tools	1/1
		Riveting machine	1/1
		drilling machine	1/1
	Assembling		



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Partner Search & Suggestion

Details

Alignment with EC	<p>The purpose of partners search (PS) tool is to assist the broker in the selection of the most suitable members for a EC regarding the requirements of a given and characterized business opportunity (BO).</p> <p>The output of the PS tool is a list of potential EC configurations including an associated expected performance for each possible configuration with respect to the applied performance criteria.</p>
Functionality	<p>Main functionalities:</p> <ul style="list-style-type: none"> - Import: Read import data about tasks and required competencies from the Business Opportunity Model. - Search: The partner search will look for the potential partners that have the required competences / processes as well as resource availability to be part of the new EC. - Generation and Analysis of suggested EC: presents not only the best arrangements but also additional information regarding special characteristics of each partner
Licensing	Has to be determined.
Contact Person	The service has been created in a past project by VTT, for WP4.1 purposes has been adapted and integrated by TXT, contact person is Michele Sesana (michele.sesana@txt.it)



Partner Search & Suggestion

Software tools and services:

- *Partner Search Service*

- Search for relevant partners (from the cluster member pool)
- Web service implementing and executing search algorithms
- The service suggests the most suitable members for an Enterprise Collaboration regarding the requirements of a given business opportunity (BO)

COIN Baseline Services

Welcome!

BO Forum **Preparation** **Formation** **Management&Operation** **Dissolution**

Partner Search

Partner Search Service Administration Interface

This interface allows manual execution of Partner Search Web Service and log listing

Available Business Opportunity:

Output:

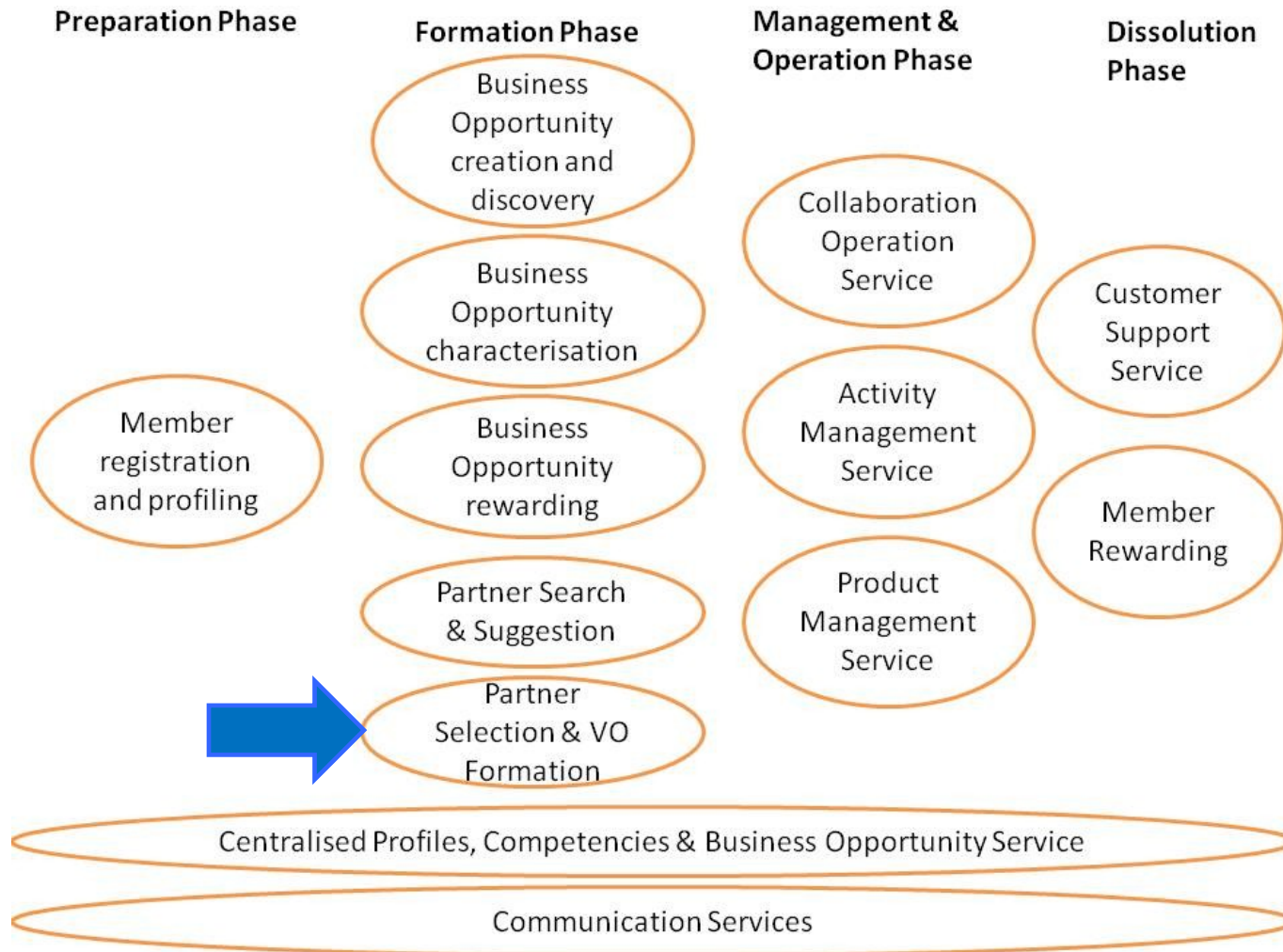
Rank	Organisation 1	Organisation 2	Organisation 3	Organisation 4	Capacity*	Cost**	Total
1	INESPASA	AEROSUR	MEUPE	Aeronautical Cluster Forum	94	1045	86
2	AIRGRUP	INESPASA	INTEC-AIR	Aeronautical Cluster Forum	20	1145	60
3	AIRGRUP	INABENSA	MECAPREC	Aeronautical Cluster Forum	2	1190	36

*Capacity: is the extra capacity in respect with the required one
 **Cost: calculated by data inserted in Member Profiling



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Partner Selection & EC Formation

Details

Alignment with EC	<p>Creating a new EC and selecting the appropriate partners.</p> <p>The Partner Selection and EC Formation tool manages information about ECs during the Formation phase. It provides mechanisms for storing information on created ECs in the data-structure as well as structuring, storing, and providing inheritance information to the formation process. The innovation lies in the combination of organizations and individual profiles representing a highly dynamic collaborative network.</p>
Functionality	<p>The Partner Selection and EC Formation tool requires the following steps:</p> <ol style="list-style-type: none"> 1. Administrator can create a new EC. 2. Administrator can choose partners according to a list retrieved from Partner Search & Suggestion or choosing other partners distinguishing organizations and individuals. 3. Administrator can edit information about each EC and can edit EC documents. 4. Member can access information on each EC. 5. All running and terminated ECs are displayed.
Licensing	<p>Creative Commons 3.0 non-commercial license(http://creativecommons.org/licenses/by-nc/3.0/de/deed.en).</p>
Contact Person	<p>Simone Stegel, BIBA, stl@biba.uni-bremen.de</p>



Partner Selection & EC Formation

Software tools and services:

- *Partner Selection Tool*
- *VO Formation Tool*

Mechanisms for storing
information on created
ECs

- Structuring, storing and
providing inheritance
information to the EC
formation process.

COIN Baseline Services

Welcome Joe Bloggs!

Home VO Formation Management Operation Dissolution

VIMS

- Running VOs
- Terminated VOs

VO name: VO initiator: Stiegel GmbH VO planner: Stiegel GmbH

[test](#) [edit VO details](#) [add/remove VO partners](#) [edit VO documents](#) [delete](#)

[refresh](#) [new](#)

VIMS

Please fill in all fields marked with *

VO name *

State of VO

Date of VO agreement January 16 2009

Date of VO creation January 16 2009

Date of VO Termination ☐ Date of VO Termination not set yet January 16 2009

VO description

VO purpose

VO sector

VO client

Client name

Client email

Client street and no.

Client country

VIMS

Editing partners for VO: Transmission for Motorcycles

VO partners:	Company name:	Company details:
	OCURRENZIA delete	view
	joey delete	view

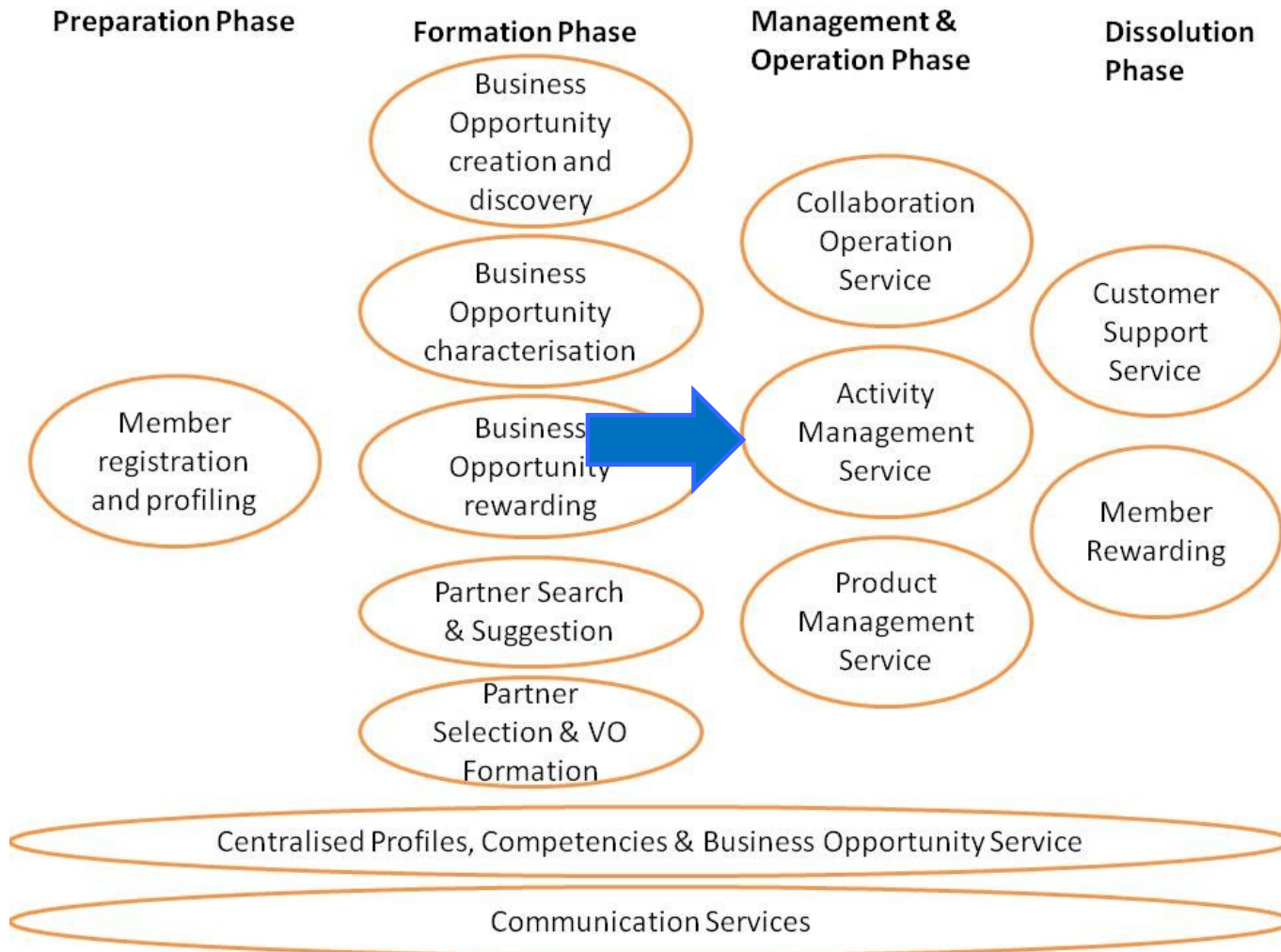
[add new Partner](#)

[abort](#) [save VO partners](#)



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Activity Management Service

Details

Alignment with EC	<p>The Activity Service is a Web service offers support for dynamically managing activities of users and teams. The Activity Service supports the creation and management of activities of people within a collaboration scenario.</p> <p>For the COIN baseline scenario the Activity Service is used to support the execution of tasks in the operational phase. Once the activities are created, they are managed and tracked by the Mediated Collaboration Service. To read the tasks of a particular BO and convert them to activities a conversion service provided by TUV can be used.</p>
Functionality	<ul style="list-style-type: none"> - representing structures to organize and link <ul style="list-style-type: none"> - tasks to perform - participants of these tasks - resources and artefacts to use or to produce - creating/editing/delegating/deleting activities - activities can be managed ad-hoc, without the need for a predefined workflow
Licensing	<p>The license is to be determined. The Activity Service is currently not released for public use, but a running instance is managed and provided by TUV.</p>
Contact Person	<p>Hong-Linh Truong, TUV, truong@infosys.tuwien.ac.at</p>



Activity Management Service

Software tools and services:

- *Activity Service*

- Creation and management of activities of people within an EC
- Information about responsible and involved users, time constraints, and applicable resources
- Records any changes to activity structures during runtime
- Allows to analyze deviations from planned collaborations

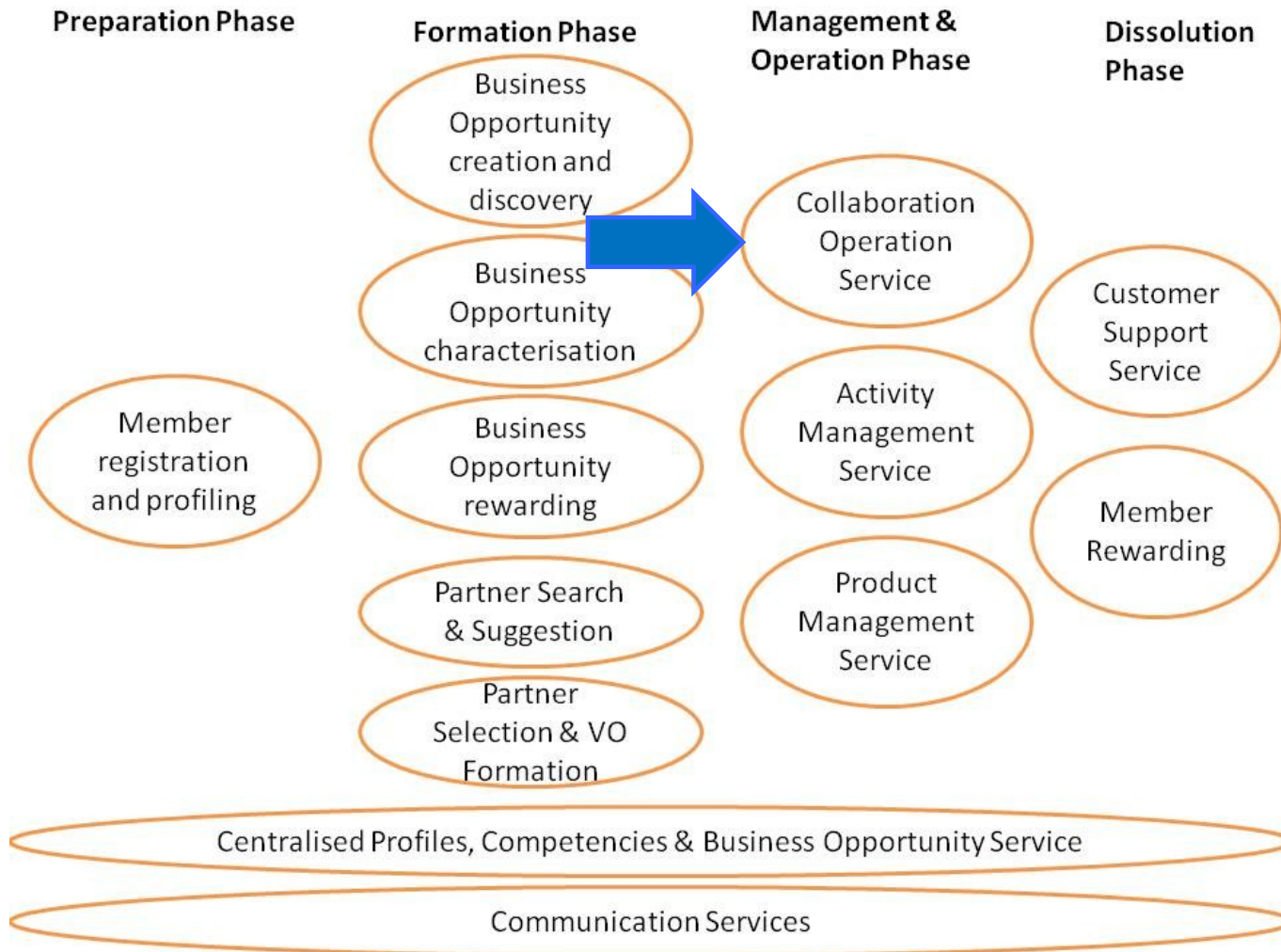
Activities

Name	Description	Progress	Start	Status	
Adapter__adapter_drilling	BO: Centrifuge Machine, Component: Adapter, Task: adapter-drilling	0	15/01/2007 0.00.00	pending	Edit activity properties
Adapter__adapter_milling	Milling	0	28/01/2009 8.00.00	pending	Edit activity properties
MechanicalSystem__assembly	BO: Centrifuge Machine, Component: Mechanical System, Task: assembly	1	26/12/2006 0.00.00	running	Edit activity properties
Positioner__assembly	BO: Centrifuge Machine, Component: Positioner, Task: assembly	1	13/01/2009 6.00.00	running	Edit activity properties
Revolute__revolute_lathing		0	01/01/0002 0.00.00	pending	Edit activity properties
RotorAssembly__assembly	BO: Centrifuge Machine, Component: Rotor Assembly, Task: assembly	0	17/01/2007 0.00.00	pending	Edit activity properties
Rotor__rotorfabrication_lathing	BO: Centrifuge Machine, Component: Rotor, Task: rotor fabrication - lathing	0	15/01/2007 0.00.00	pending	Edit activity properties
< >					



Enterprise Collaboration Baseline Services – Prototype Details

- core set of services and tools
- each ellipse represents a business service that is supported by a group of software tools and services





Collaboration Operation Service

Details

Alignment with EC	The Collaboration Operation tool is a problem-solving environment , based on a process of collecting and evaluating contributions from the activity members by the activity leader , who is the problem responsible.
Functionality	<p>The moderator is also the responsible for compiling the solution form, taking into account the experts suggestions, deciding</p> <ul style="list-style-type: none">- which contributions shall be included in the solution and,- at closing time,- who participate in the activity. <p>Contributions can be evaluated, accepted or rejected by activity leader, downloaded by other members, and in the end of the activity the leader can summarize all suitable contributions and upload the final result.</p>
Licensing	Has to be determined.
Contact Person	Lidia Garavaglia, TXT, lidia.garavaglia@txt.it



Collaboration Operation Service

Software tools and services: - Collaboration Operation Tool

- Problem-solving service
- Collecting and evaluating contributions from activity management service
- Compile solution forms, taking into account the experts suggestions, deciding which contributions shall be included in the solution
- Sent information to responsible people

Save Details

RUN Activity

PAUSE Activity

Close Activity

Name: Positioner__assembly

Description: BO: Centrifuge Machine, Component: Positioner, Task: assembly

Progress: 1

Start date: 13/01/2009 6.00.00

Duration days: 34

End date: 16/02/2009 6.00.00

ACTIVITY STATUS: running

Team:
cantos
ramiro

Attachment:
logistica_viaggio.txt

Edit Virtual Team

View File

Publish Document Files

Apply

Problem Attachment Files

File Name		
logistica_viaggio.txt		
	Publish	Unpublish
< >		

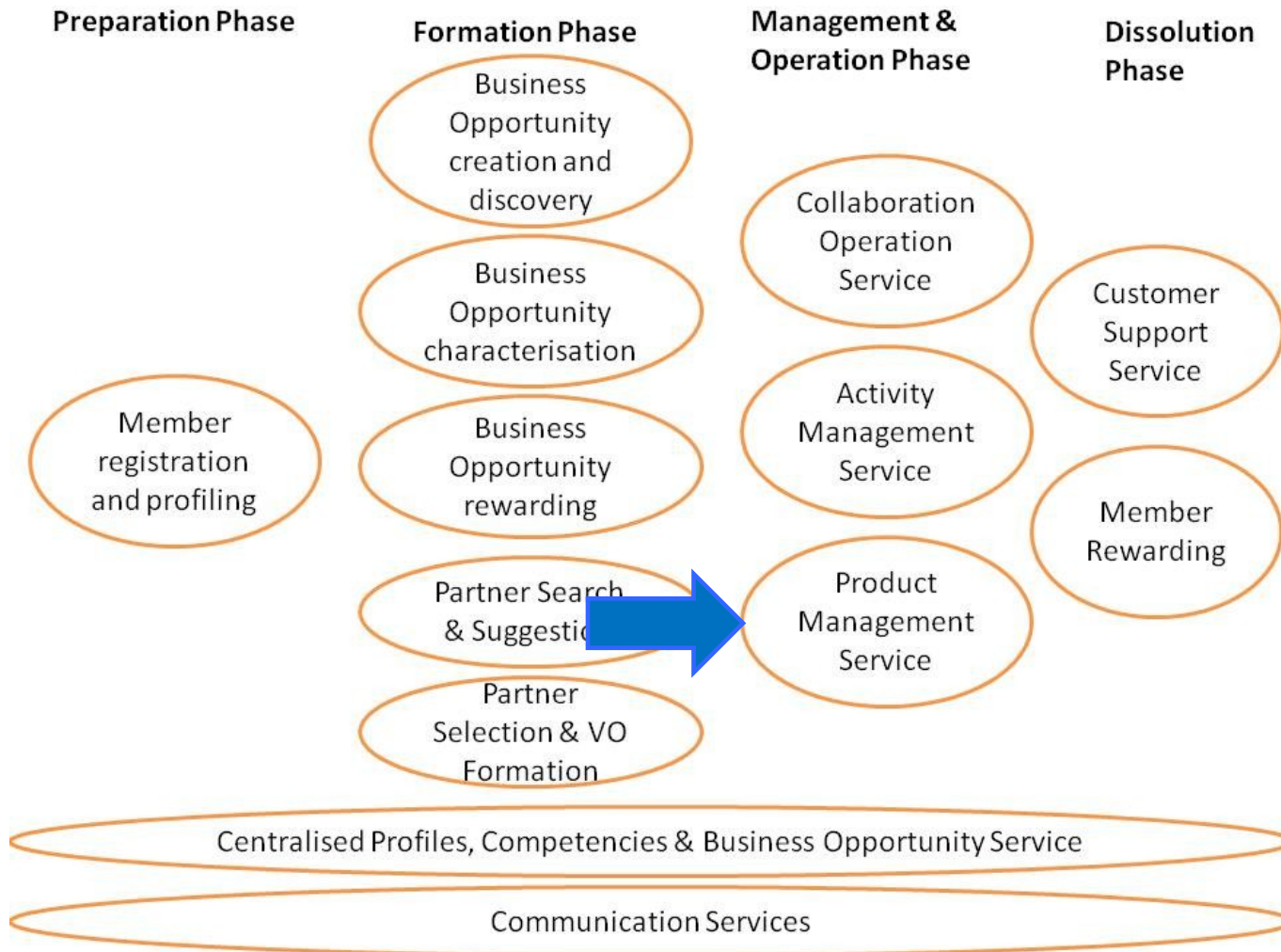
Expert Contributions Files

File Name	Contribution	Expert	Creation Date		
generatedWorking.xpd	0	Ramiro Antonio	16/01/2009 11.54.16		
				Publish	Unpublish
< >					



Enterprise Collaboration Baseline Services – Prototype Details

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Product Management Service

Details

Alignment with EC	The Product Management Service is designed for the operational phase of the EC. The Product Management Service consists of many web services, based on DISCO project.
Functionality	It enables product developers to share documentation of their products and assemblies, and structure their complex products in catalogues, categories and different configurations.
Licensing	The Product Management Service is published under GNU Lesser General Public License. For more information about GNU LGPL please visit http://www.opensource.org/licenses/lgpl-3.0.html
Contact Person	Alberto Olmo, ISOIN, aolmo@isoin.net

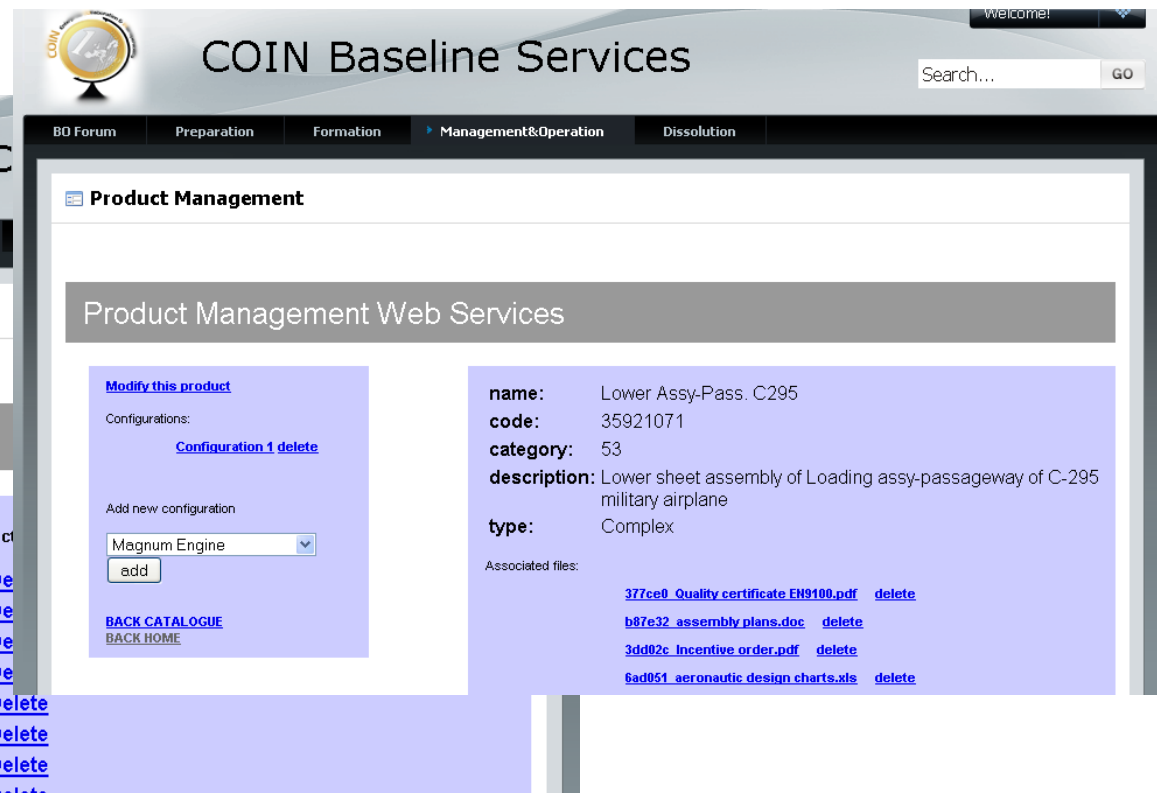
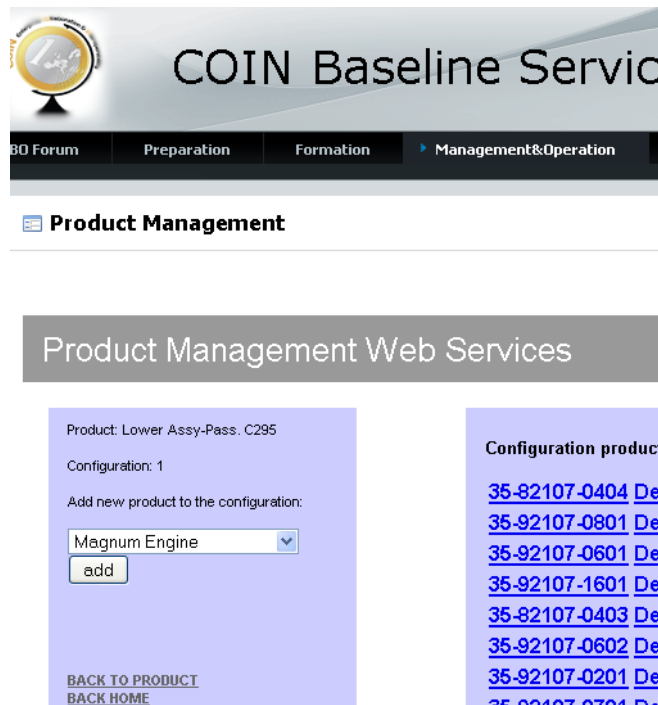


Product Management Service

Software tools and services:

- Product Management Service and Tool

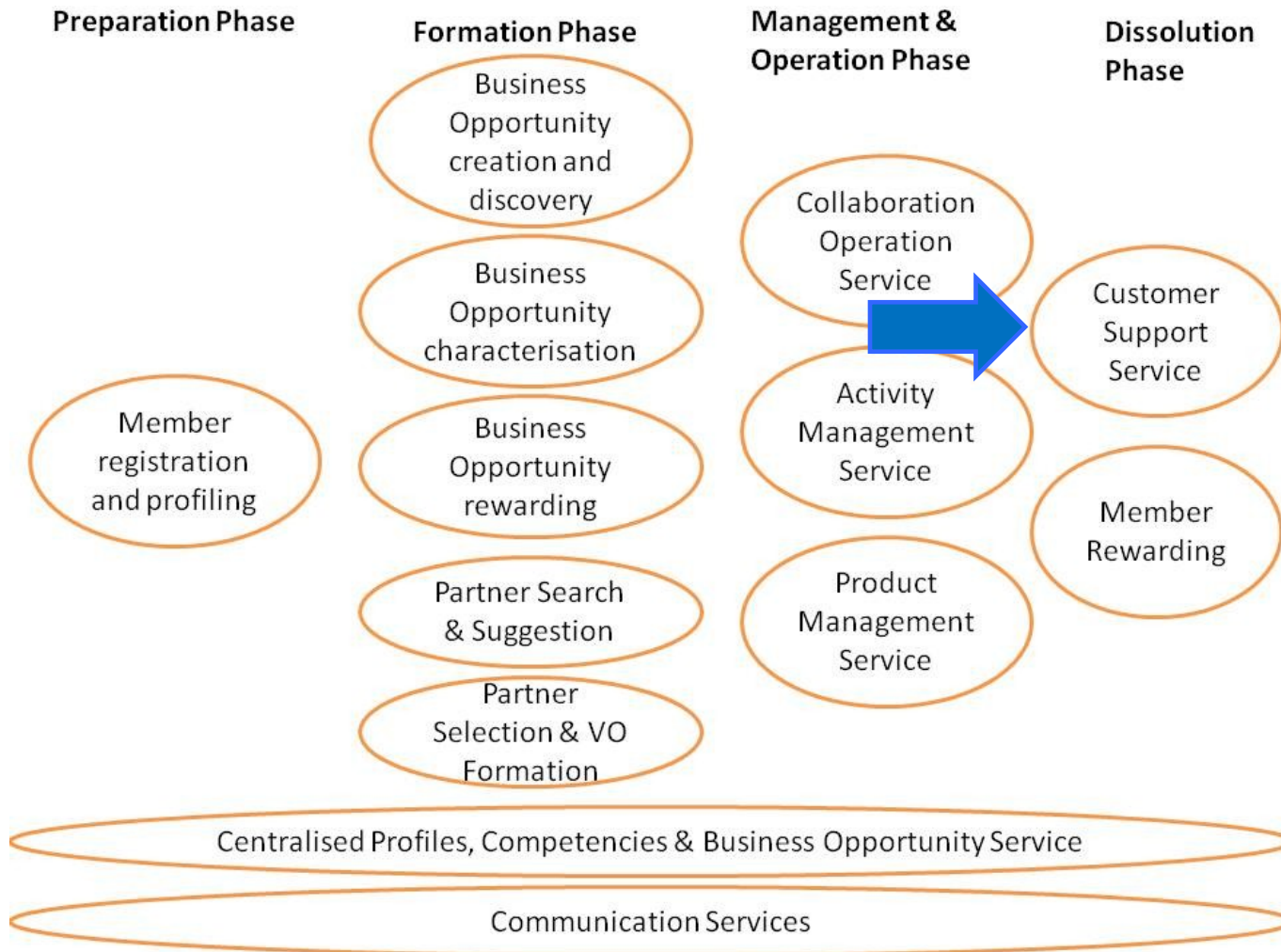
- Share documentation of products and assemblies
- Structure complex products in catalogues, categories and different configurations





Enterprise Collaboration Baseline Services – Prototype Details

- core set of services and tools
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Customer Support Service

Details

Alignment with EC	The Customer Support Service is designed for the dissolution phase of EC. The Customer Support Service consists of many web services, based on DISCO project.
Functionality	It enables end customers to access the information of products and assets resultant from the EC project, with a structured classification in catalogues, categories and different configurations of the complex product.
Licensing	The Customer Support Service is published under GNU Lesser General Public License. For more information about GNU LGPL please visit http://www.opensource.org/licenses/lgpl-3.0.html
Contact Person	Alberto Olmo, ISOIN, aolmo@isoin.net



Customer Support Service

Software tools and services:

- *Customer Support Service and Tool*

- Access information of products and assets resultant from the EC project
- Structured classification in catalogues, categories and different configurations of the complex product

The screenshot shows the COIN Baseline Services web interface. At the top, there is a header with the COIN logo, the text "COIN Baseline Services", a "Welcome!" message, and a search bar. Below the header is a navigation bar with tabs: "BO Forum", "Preparation", "Formation", "Management&Operation", and "Dissolution". The "Dissolution" tab is selected. The main content area is titled "Customer Support" and contains a section for "Customer Support Web Services". This section has two main panels. The left panel is for login, with fields for "Login:" and "Password:", an "Enter" button, and links for "hello", "login", "getProduct", and "createProduct". The right panel is for viewing products, with a "View Products catalog" dropdown menu showing "Aeronautical sector", "Electromecanical sector", and "Urban mobiliary". There is a "Send" button next to the dropdown. Below this is a "Product Search on DISCO" section with a search input field and a "Search" button.

COIN Baseline Services

Welcome!

Search...

BO Forum Preparation Formation Management&Operation **Dissolution**

Customer Support

Customer Support Web Services

Login:

Password:

Enter

View the [WSDL](#) for the service.
Click on an operation name to view it's details.

[hello](#)

[login](#)

[getProduct](#)

[createProduct](#)

Customer Support Web Services

View Products catalog

Aeronautical sector

Aeronautical sector

Electromecanical sector

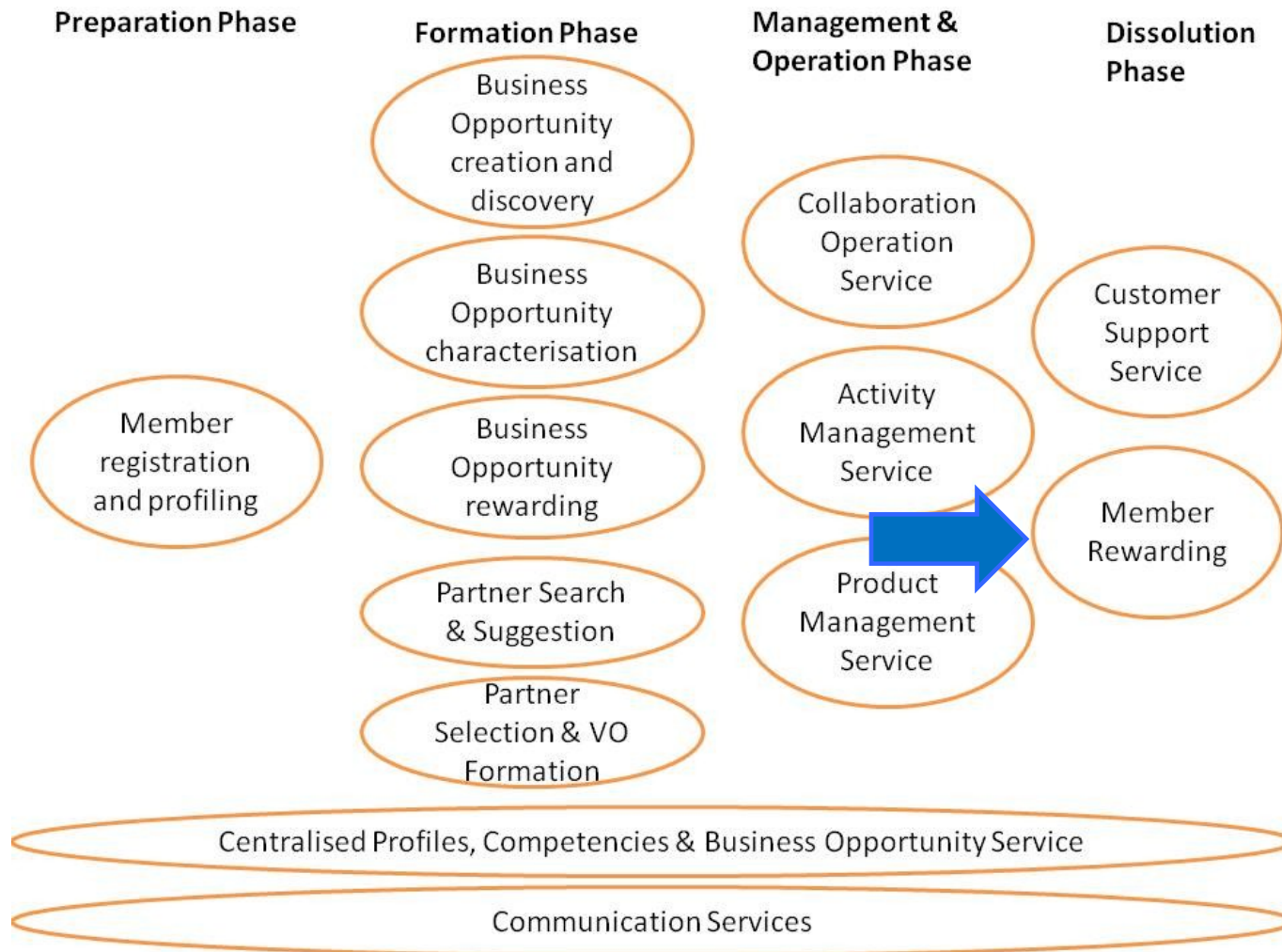
Urban mobiliary

Product Search on DISCO



Enterprise Collaboration Baseline Services – Prototype Details

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Member Rewarding

Details

Alignment with EC	Credits are a performance indicator, their function is represent and monitor individuals' activities in terms of participation in each of the workspaces, so that every members of an EC and especially administrator can check their behavior and compare it to the expected one.
Functionality	<p>To do that the first feature exposed is available to the administrator that, using AdminCreditsService tool, decides how many credits are due to every action executed by the users. Another feature gave to the administrator is the possibility to visualize credits related to individuals in order to understand their behaviors.</p> <p>The main functionalities of the tool is the automatic assignment of credits to the individuals by their performed actions in one or more workspaces (stored in the database), through information coming from external tools using this functionality exposed by SetCreditsService.</p>
Licensing	Has to be determined.
Contact Person	Lidia Garavaglia, TXT, lidia.garavaglia@txt.it



Member Rewarding

Software tools and services: *Individual Credit Management* *Tool* *Individual Rewarding Tool*

- Members can be rewarded for their skills and technical competencies
- Gained credits as performance indicators for participated activities in the portal can be seen

Individual rewarding

Skills	Technical Knowledge	Language
--------	---------------------	----------

Select one or more technical competencies and a level:

- ☐ CNC programming
- ☒ Tooling
- ☒ Machining
- ☐ Assembling
- ☐ Cost estimation
- ☒ Product optimization
- ☐ Legal assistance

- ☐ very low
- ☐ low
- ☐ medium
- ☒ high
- ☐ very high

Individual Trends

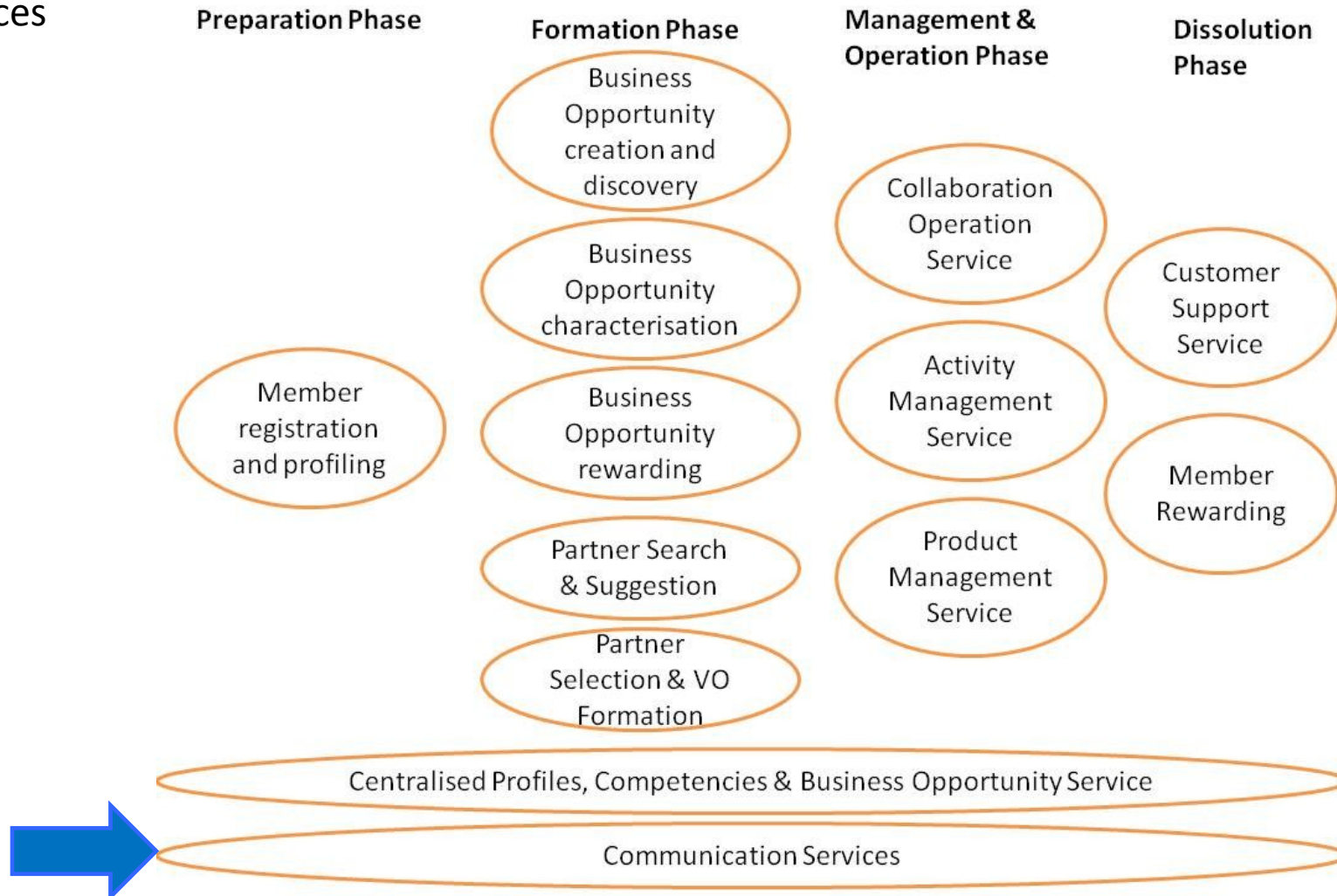
Gained credits: "

Subject	Workspace	Amount	Behaviour	Time
Juan Reina	knowledge	2	document	2008-12-12 11:53:53
Jose Luis Cantos	social	2	chat	2008-11-12 16:53:53



Enterprise Collaboration Baseline Services – Prototype Details

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Communication Services

Details

Alignment with EC	Human collaboration within EC is a major goal. One preliminary for strong collaboration is communication which is performed by using several different technologies, like e-mail, instant messaging, chats and Voice calls via Skype. TUV provides different single Web services which offer these functionalities.
Functionality	<p>The CommunicationPortlet provides a GUI for using the Email Service, Instant Messaging Service, and SkypeWeb Service. It enables the end-user directly to utilize these communication facilities and demonstrates their features, which are:</p> <ul style="list-style-type: none"> - Sending an e-mail notification <ul style="list-style-type: none"> - To one recipient, to a list of recipients - Sending an IM notification <ul style="list-style-type: none"> - To one recipient, to a list of recipients - Creating a chat room and invite other users - Utilize SkypeWeb features, such as <ul style="list-style-type: none"> - Starting a conference call, Starting a text chat, Sending Files via Skype <p>These functionalities realize Ad-Hoc collaboration features, which enable direct and synchronous communication between specific activity members.</p>
Licensing	The license is LGPL v3. The third party software components and libraries included in the current release are using diverse open source licenses.
Contact Person	Hong-Linh Truong, TUV, truong@infosys.tuwien.ac.at

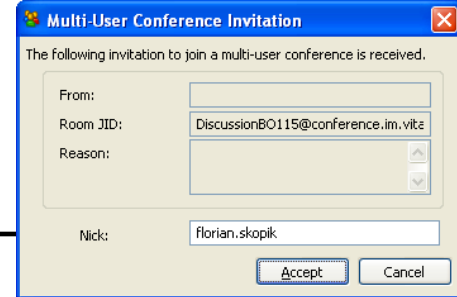


Communication Services

Software tools and services:

- *Email Service,*
- *Instant Messaging Service,*
- *Skype Web Service,*
- *Notification Service,*
- *Communication Portlet[†]*

- Communication between humans through e-mail, instant messaging and voice chat
- Utilize the communication services directly
- Services can be used by other services/tools to distribute relevant information
- Notify about important events in all collaboration phases



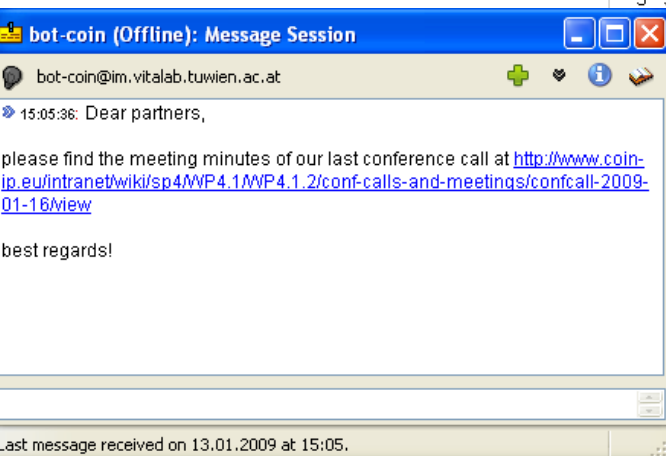
Communication Portlet v2

Select Team and Recipients

All Teams (no restrictions)

---Select Recipient---

id#	First Name	Last Name	XMPP Nick	e-mail Address	Skype Username	Skype Status
0	Florian	Skopik	florian.skopik	skopik@infosys.tuwien.ac.at	florian.skopik.at	Online
2	Michele	Sesana	michele.sesana	michele.sesana@txt.it	michele.sesana.it	Offline
3	Simone	Stegel	simone.stegel	stl@biba.uni-bremen.de	sim.stegel	Not Available



IM Chat Room

Name: DiscussionBO115

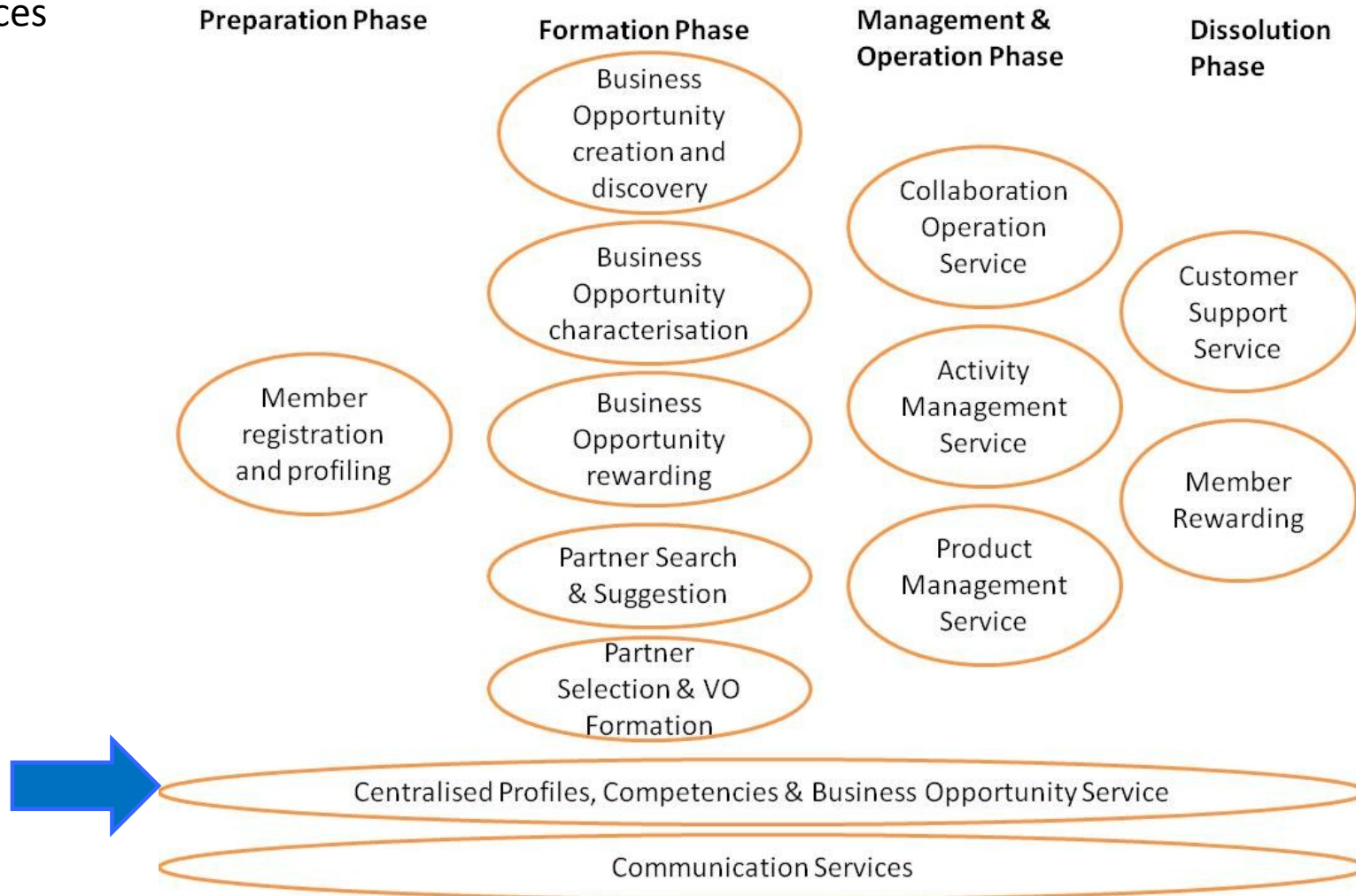
endIMMessage to [florian.skopik]: true

AutoComp, TU Vienna, 11/2008



Enterprise Collaboration Baseline Services – Prototype Details

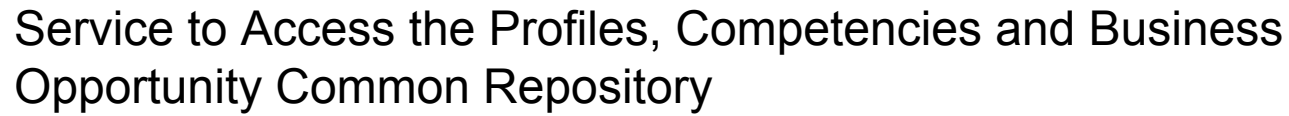
- core set of services and tools
- each ellipse represents a business service that is supported by a group of software tools and services





Business Opportunity Service - Details

Alignment with EC	<p>The Business Opportunity Service is a java enterprise application exposing a web service .</p> <p>The purpose of this service is to give an easy high level interface to manage data about the Business Opportunity which means that any tool will save and add part of the Business Opportunity model during the execution of its activities.</p>
Functionality	<p>The current version of the service is a web service allowing access to the BO Model triggering the low level functionalities exposed by “COIN Data Level Business Opportunity Access Service”. This service features are:</p> <ul style="list-style-type: none">- Create a new BO- Edit BO data- Delete a BO- Find a specific BO- Get a list of BO comply with some parameters- Define the status of the BO and the related tool that is allowed to access to related data
Licensing	Has to be determined.
Contact Person	Michele Sesana, TXT, michele.sesana@txt.it



- Profiles, Competencies, Business Opportunities models and database,
- Access to the common Profiles and Competencies Service,
- Business Opportunity Access Service

- Support of business opportunity information, individual credits, profiling, human interaction information
- Manages the core data model schema which is used by all baseline tools and services.
- All tools and services can save/retrieve required data from different, but common, models without any concern of who inserted these data, what is the data structure of the other modules and who will use the saved data





What's new in COIN EC Baselines?

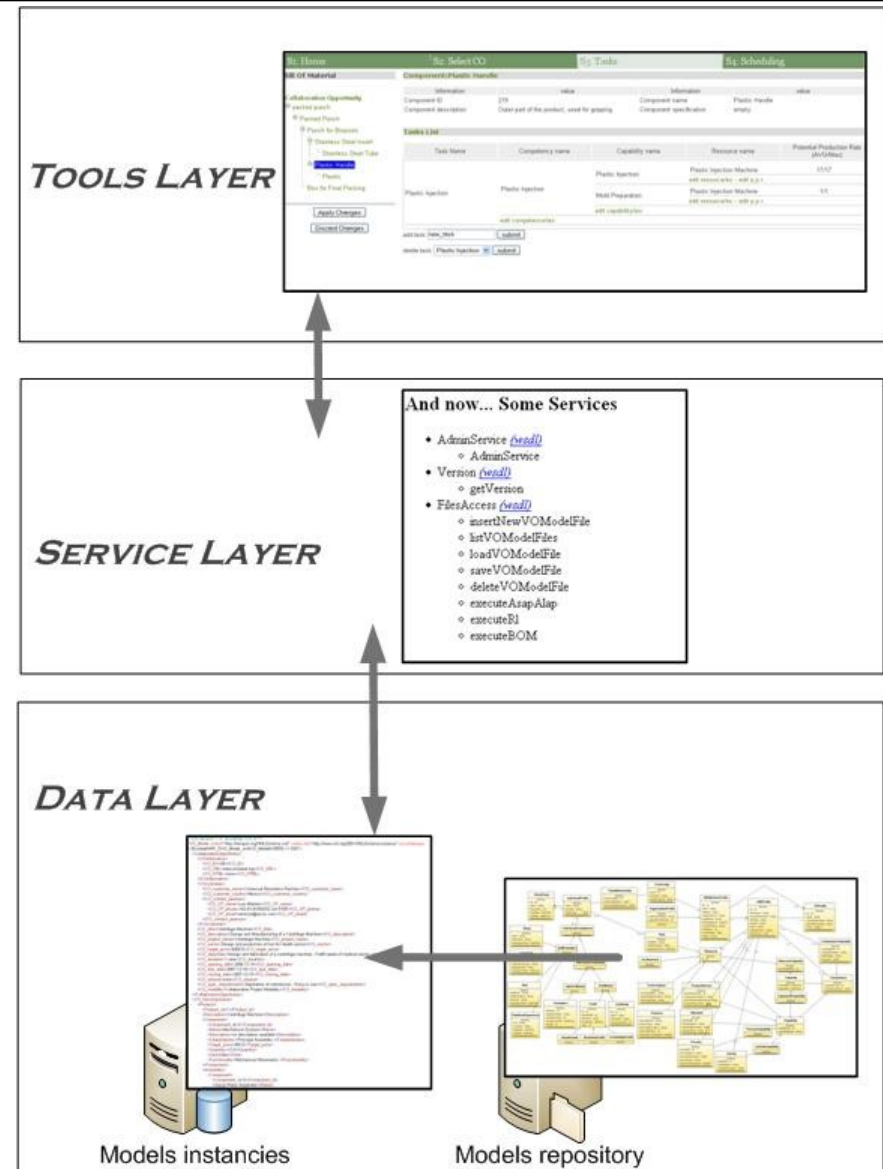
- **Common Data and Models Base**
with 59 implemented entities

-Former software has been
decoupled in three levels, separating
business logic, presentation layer and
data

-Business logic has been
encapsulated into reusable web-
services

- Data exchanged by applications are
now managed by a common
database and private data of
application stay on legacy databases

- Harmonisation of Networks of
individuals (PVCs) and Enterprises

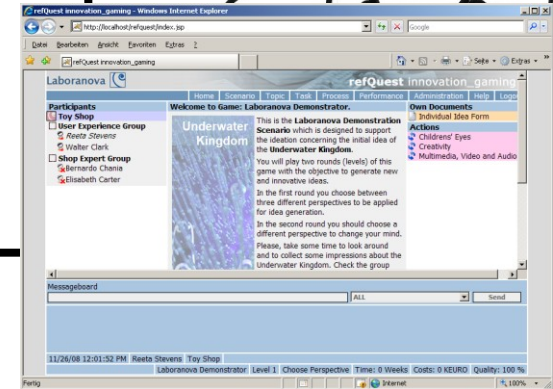
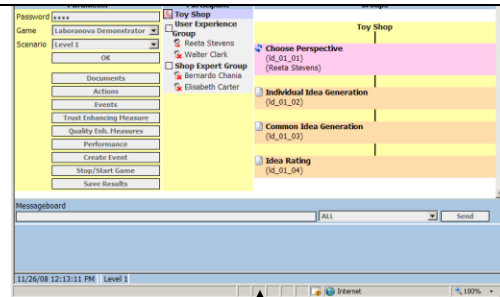
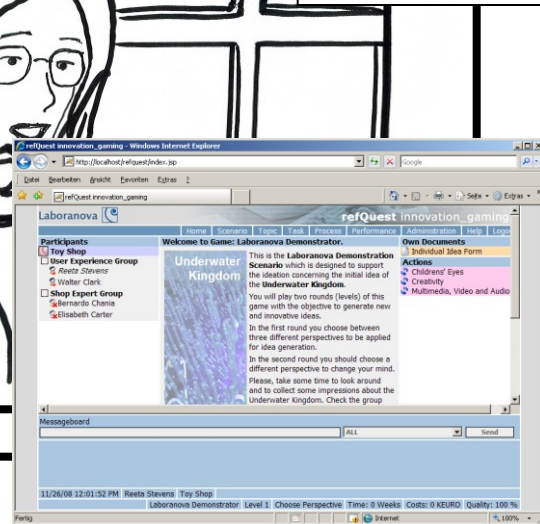


Jesus Racero

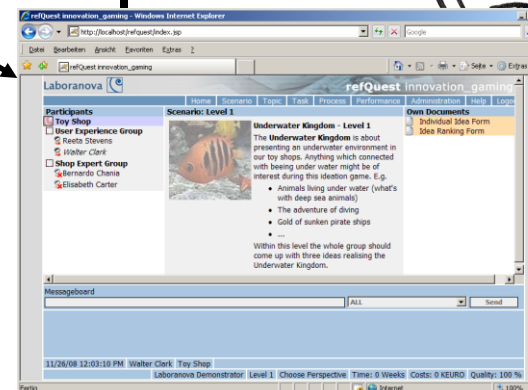
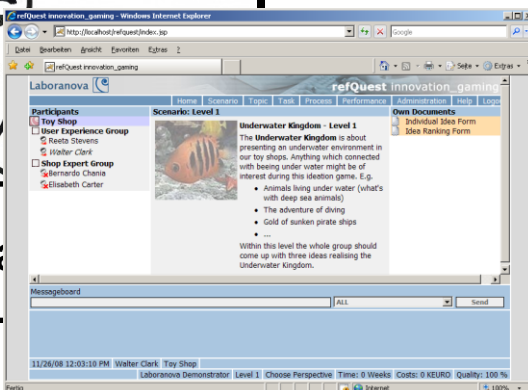
Simon Vazquez

Juan Reina

Simon Vazquez uses the Monitor as Facilitator Interface.



The players log into the game using a standard Web Browser.



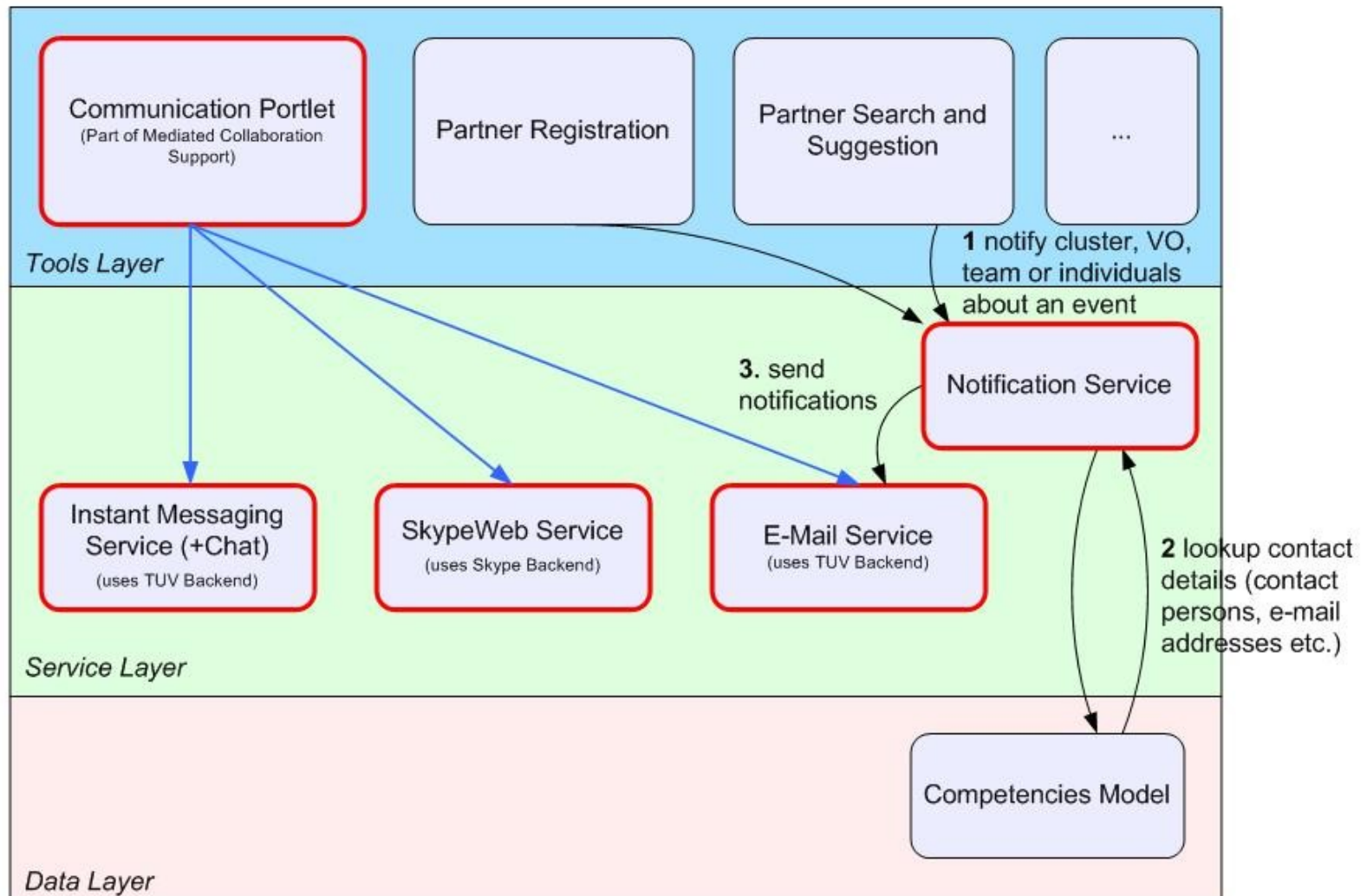
Antonio R

Eguía



What's new in COIN EC Baselines?

Human Interaction Communication Services





Thank you for your attention

Patrick Sitek

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