





## Q-go

- Founded in 1999
- Natural language search
- Corporate/government websites
- 200+ million questions answered
- **⋄** KLM/AF: 6 languages















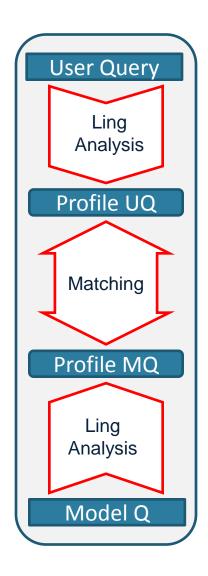












## Q-go

- Map user queries to model questions
- Full parsing
- Semantic matching
- Sector-specific knowledge
- In English, German, French,
  Dutch, Spanish, Catalan and
  Italian