

# Towards a Knowledge Diversity Model

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DiversiWeb @ WWW2011

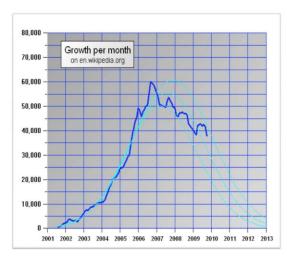
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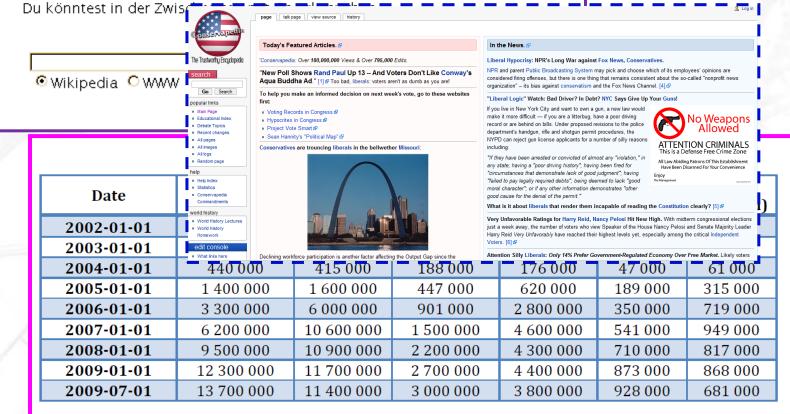
#### Collaboration on the Web is broken



#### Dieses Wiki hat ein Problem

Entschuldigung. Diese Seite hat momentan Schwierigkeiten. Warte einige Jahre und versuche dann neu zu laden.





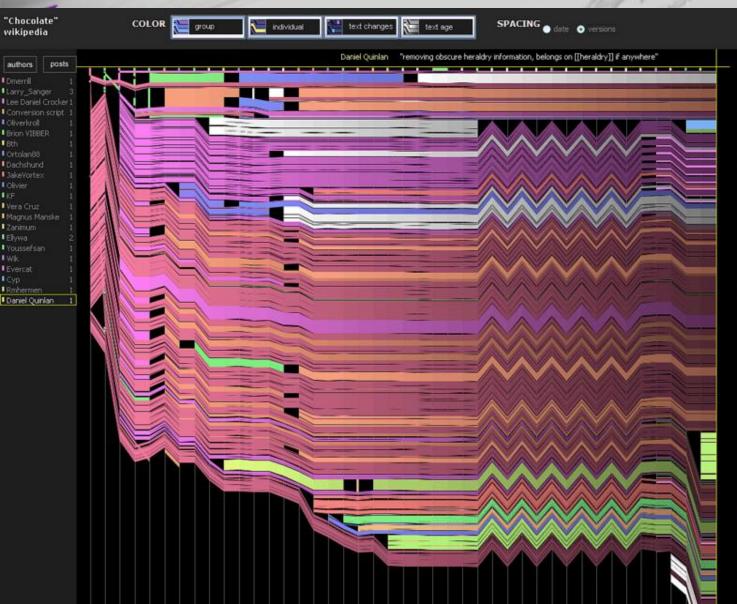
#### Wikipedia and diversity



- Lemma selection level
  - Do you want an article for each and every "The Simpsons" episode?
    - Depending on your decision
      - √ your audience will change
      - √ your author pool will change
      - √ the perception of your project will change
- Is the number of "members of Muslim faith" identical in
  - The Arab language Wikipedia
  - The Hebrew language Wikipedia
  - The English language Wikipedia
- Will borders be described differently in various Wikipedia language editions?

#### Diversity support for wikis





(Revision as of 18:32, 6 Aug 2003)

Chocolate is a common ingredient in many kinds of sweets -- one of the most popular in the world -made from the fermented, roasted, and ground seeds of the tropical cacao. Dictionaries refer to this cacao substance as "chocolate," which is an intensely flavored bitter (not sweet) food, although this is legally defined as account in many countries. This is usually sweetened with sugar and other ingredients and made into (called cocoa or hot chocolate).

Chocolate is often produced in the form of little sculptures, for example as rabbit- or egg-shaped chocolates, near a holiday in many countries called

Table of contents showTocToggle("show", hide")

1 Different kinds of chocolate

2 The history of chocolate

3 Chocolate as a stimulant

4 Why chocolate tastes so good 5 How chocolate is made 6 Chocolate in the media 7 External Links

#### Different kinds of chocolate

Different forms and flavors of chocolate are usually produced by varying the amount of the ingredients used to make the chocolate.

Dark chocolate Milk chocolate

The history of chocolate

The Artecs associated chocolate with Machiguetral niments. Xocoati was believed to fight fatigue, a belief that is probably attributable to the caffeine content. The drink was said to be an acquired taste.

## Diversity-enhanced Web









Diversity-enabled Web applications

Diversity-enabled collaboration technology

Wiki platform

Blogging platform

Micro-blogging platform

Formal model for diversity information and information retrieval algorithms

Models , lightweight reasoning

Search, selection and ranking

Summarization

Presentation and interfaces

Algorithms for mining diversity from text

Opinion detection

Multilinguality

Bias in media

Fact coverage

Story links

Data management infrastructure

Blogs

News

Twitter

Wikipedia

LOD

Annotation, integration, linking



### Diversity model



- Captures all notions related to diversity-enabled information management in a machine-understandable ontology
- Based on established upper-level ontologies and models in information science
- Core concepts

## Knowledge diversity glossary (paper)



- Agent
- Belief
- Bias
- Data
- Diversity
- Emotion
- Entity
- Event
- Fact
- Information
- Information object
- Knowledge

- Metadata
- Object
- Objectivity
- Object feature
- Opinion
- Opinion expression
- Opinion holder
- Polarity of opinion
- Sentiment
- Subjectivity
- Text
- Topic



- Agents holds opinions on a topic
- Topics can be everything
- A **Document** is an information object containing **opinion expressions**
- Opinion and opinion expression
- Bias of an agent or document is the set of opinions expressed by the agent or in the document
- Diversity is the co-existence of biases for a topic



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- Examples
  - editor of wiki article
  - journalist
  - publisher
  - blogger...
- Agents are associated with additional metadata
  - basic metadata
  - social network
  - history of publication



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- Examples
  - of a wiki article
  - of a news story
- Topics can be related to each other and aggregated
- Choice of a reference topic ontology would lead to biases
  - No commitment to one topic ontology



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- Example
  - article
  - news story
  - tweet
  - blog post...
- Documents are associated with basic metadata
- Diversity mining algorithms operate on documents to identify opinions



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- Opinion expression is the actual representation of an opinion in a document
- Beyond simple sentiment analysis
  - Not just positive, negative, neutral
  - e.g. "Palestine is a country"



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- Bias lies in the selection of opinion expessions
- Algorithms can be devised that predict a bias from previous history of opinion expressions and to calculate relationships between biases

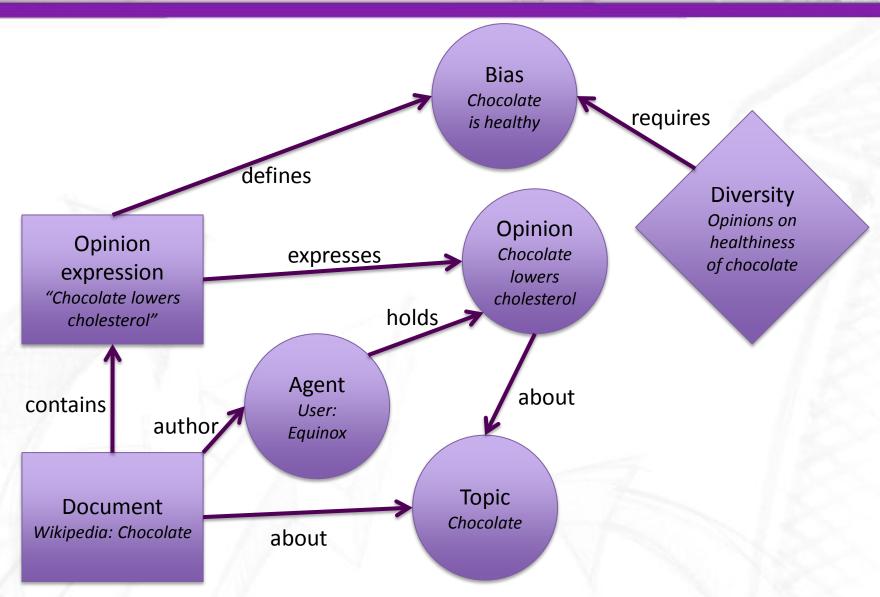


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#### Example: Chocolate





#### Next steps



- Representation in OWL
- Grounding in existing ontologies
  - DOLCE, SKOS, Dublin Core, SPAR

- Fill the concepts with life / data
- Definition of APIs to access diversityenriched data







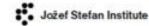












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#### Summary



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