

# Linked Data Metrics for Flexible Expert Search on the Open Web

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# Outline

- Context
- Problem and Research Hypothesis
- Recommending Expert Search Strategy By Linked Data Metrics
  - Basic Assumptions. Model of user traces. Expertise hypothesis
  - Linked Data Metrics
  - Evaluations
- hy.SemEx, a system for Expert Search on Linked Data
- First User Impressions

# Context

- Why Looking for Experts on the Open Web
  - broaden the expert search
  - allow everyone to put their knowledge to work (even if they do not declare/consider themselves as experts)
  - allow the innovation to happen on the Web

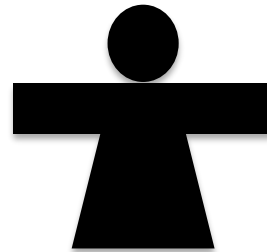


luckily, users leave traces of their activity everywhere

# Context

- Users Leave Traces of Expertise on the Web

traces of roles in  
scientific committees  
academic publications  
connections with other  
experts



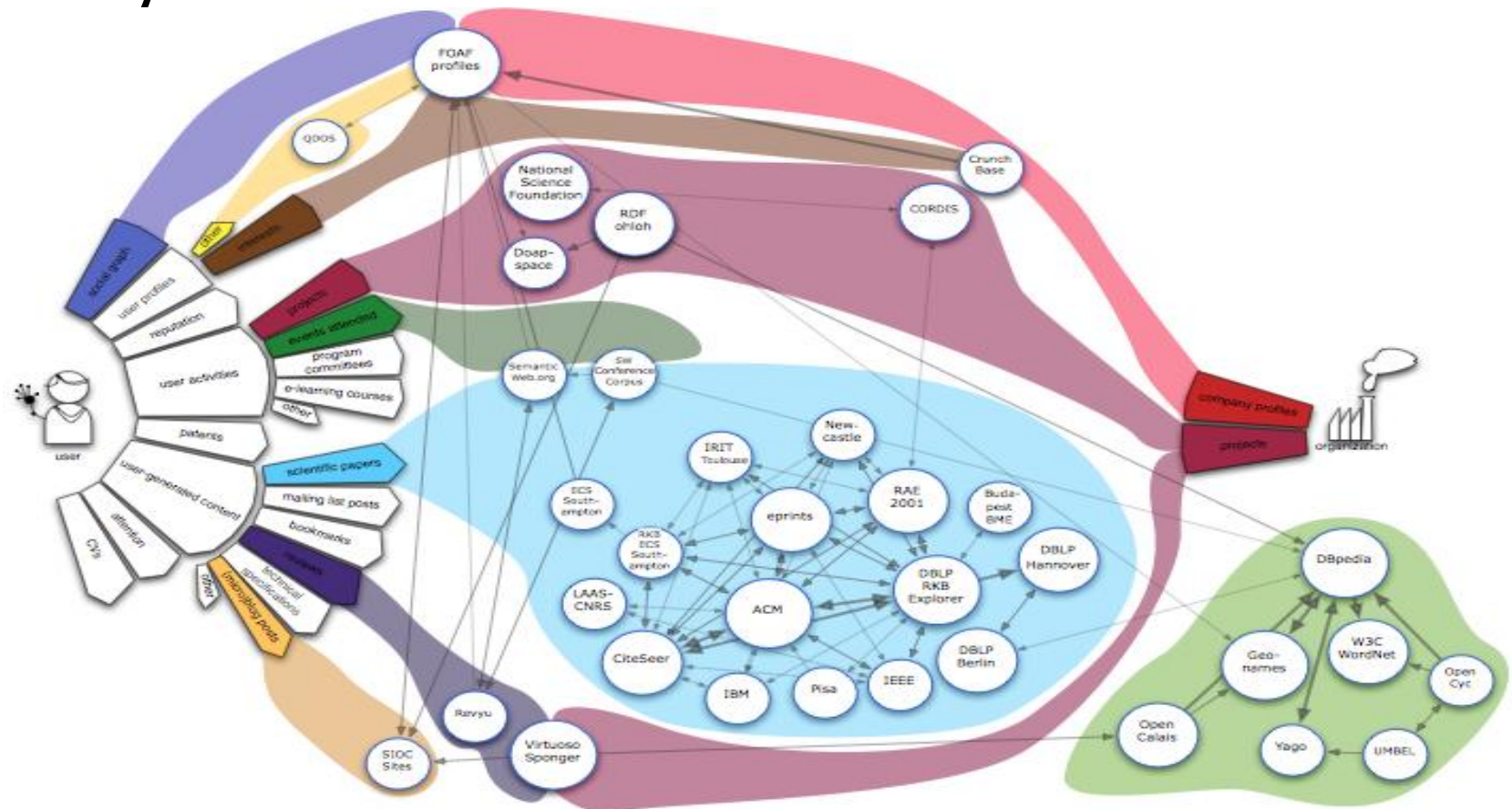
e-mail messages  
blog posts  
Q&A posts  
traces of attendance of  
professional events

*A trace is an informational object found on the Web, that concerns a certain user, and can be brought in connection with a certain topic of expertise. It results as a consequence of an event or action involving the user, that acts as an evidence of his/her expertise.*



# Context

- Many User Traces are available as Linked Data



# Problem

- In a myriad of data sources containing user traces, design a strategy for expert search (on a given topic of expertise) that would result in the best performance in terms of precision and recall of found experts.
- We rely on the assumption that different expert communities use different communication channels and leave different traces. This assumption, based on existing research, helps us construct our methodology.

# Expertise Hypothesis

*Expertise hypothesis is an inference mechanism, which defines how to use the information contained in a user trace to identify and/or rank experts.*

*E.g. if a user has written at least 3 blog posts on topic x, he may be considered as expert on topic x.*

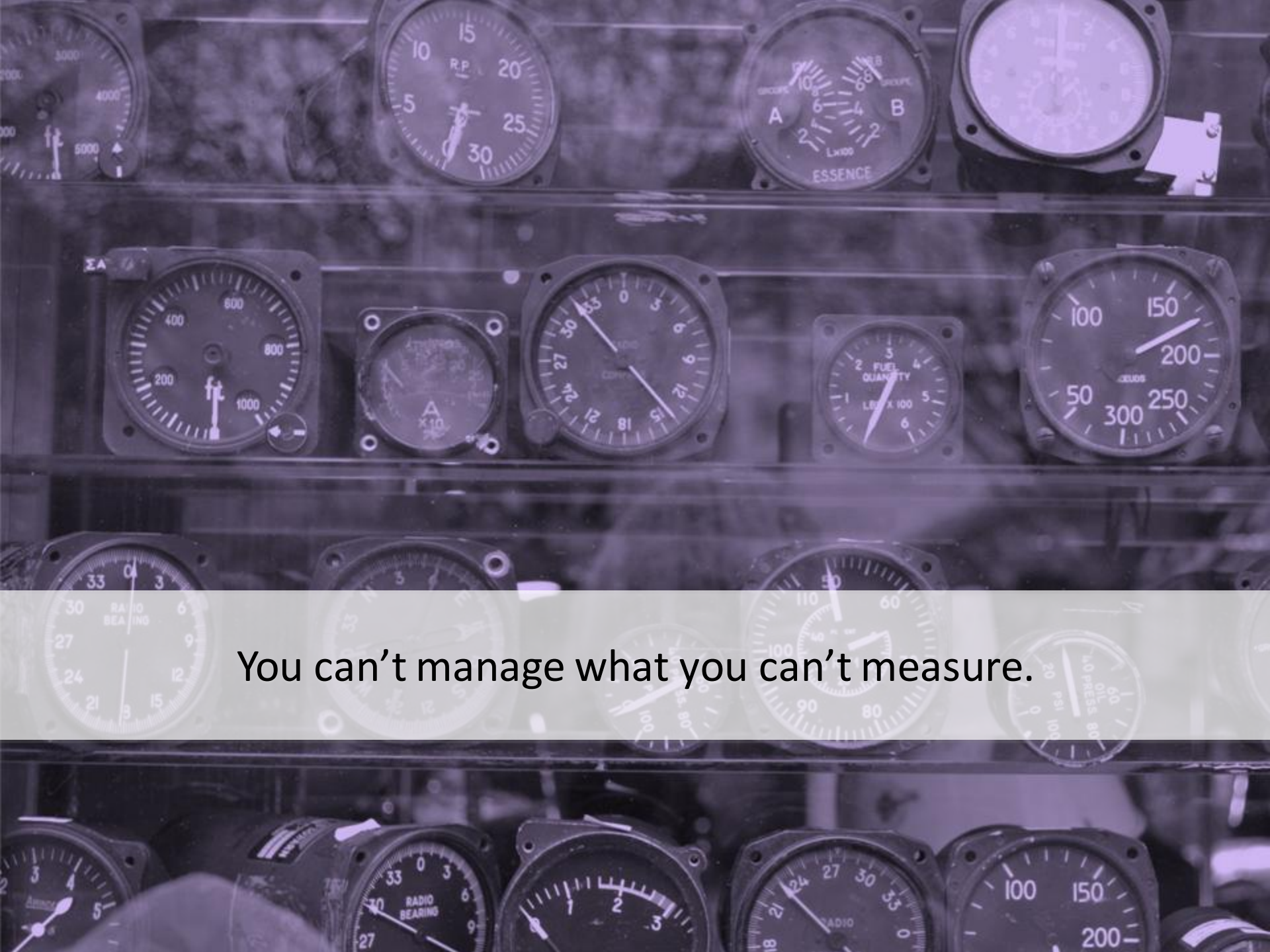
*Expertise Hypothesis Ontology (EHO):*

<http://ontologies.hypios.com/eho>



# Motivation

- Take advantage of the growing number of Linked Data sources, containing diverse and constantly emerging kinds of user traces, to construct a flexible and versatile expert finding approach.
- Base the recommendation of expertise hypotheses for a given domain on the metadata (descriptions and statistics) of linked dataset(s).
- Based on the suggested user trace types, searching for linked open datasets that contain relevant data should be feasible.



You can't manage what you can't measure.

# Linked Data Metrics

- Metrics based on data quantity:
  - $Q_t$  to be the number of available instances of type  $t$
  - $Q_{t,C}$  where  $C$  is a set of concepts (topics) that are associated with the instances to be counted
- Metrics based on topic distribution:
  - We define *subject homogeneity*  $SH_{t,s}$  as number of user trace instances of type  $t$  that are associated with topic  $s$ , divided by the total number of user trace instances of type  $t$ .
  - We also define *type homogeneity*  $TH_{t,s}$  as number of user trace instances of type  $t$  that are associated with topic  $s$ , divided by the total number of user trace instances associated with topic  $s$ .

$$SH_{t,s} = \frac{Q_{t,s}}{Q_t}$$

$$TH_{t,s} = \frac{Q_{t,s}}{Q_{outUserTrace,s}}$$



# Research Question

- *Is there a correlation between the values of our designed metrics and the performance of expert search?*



# Experimental Setting

- By mixing several available data sets from the current LOD, we created a sample data set, as representative as possible at the time, for the domain of Linked Data research, for several trace types (Blog posts, Tweets, Publications, Slide Presentations).
- We created a gold standard with user evaluators, to establish a list of confirmed experts in the sample data set.
- We calculated the values of metrics on the sample data set, and ran different expertise hypotheses to see if the performance of expert search obtained with an expertise hypothesis, was correlated with the values of metrics used to suggest the hypothesis.

# Sample Data Set

- we assembled a number of linked data sources containing user traces:
  - 1436 instances of swrc:Publication
  - 837 instances of sioc:BlogPost
  - 6631 instances of sioc:MicroblogPost (tweets)
  - 1657 instances of bibo:Slideshow
- we used existing sources and extractors for Twitter, blogs and Slideshare
- data imperfections were corrected using a heuristical approach. We also enriched the instances with additional topics found in the text.

# Gold Standard Creation

- 3 credible expert evaluators were used to determine who the real experts were in our data set.
- They evaluated all expert candidates in the data set for which any path existed from them to one of the topics of interest {Linked Data, SPARQL, Open Data}
- Rater agreement reached using the Stankovic-Rowe methodology for reaching inter-rater agreement.

[http://milstan.net/stankovic\\_rowe\\_methodology/](http://milstan.net/stankovic_rowe_methodology/)

|             | First Round | Second Round  |
|-------------|-------------|---------------|
| Linked Data | 0.4215      | <b>0.6878</b> |
| SPARQL      | 0.4673      | <b>0.6482</b> |
| Open Data   | 0.4673      | <b>0.7228</b> |



# Performance Measures

- By *precision* we understand the ratio of true positives, i.e. true experts in the total number of found expert candidates.
- *Relative recall* of a particular dataset is the number of true experts found divided by the total number of true experts findable in that dataset.
- balanced precision and relative recall:

$$F' = 2 \frac{\textit{precision} \bullet \textit{relative\_recall}}{\textit{precision} + \textit{relative\_recall}}$$

# Measuring Correlation


| $t$                | $Q_t$ | $Q_{tc}$ | SH    | TH    | precision | relative<br>recall | F'    |
|--------------------|-------|----------|-------|-------|-----------|--------------------|-------|
| <b>Linked Data</b> |       |          |       |       |           |                    |       |
| sioc:BlogPost      | 837   | 10       | 0.083 | 0.024 | 0.800     | 0.050              | 0.094 |
| sioc:MicroblogPost | 6631  | 96       | 0.014 | 0.236 | 0.469     | 0.296              | 0.363 |
| bibo:Slideshow     | 1657  | 55       | 0.033 | 0.135 | 0.673     | 0.243              | 0.357 |
| swrc:Publication   | 1436  | 86       | 0.060 | 0.211 | 0.721     | 0.408              | 0.521 |
| <b>SPARQL</b>      |       |          |       |       |           |                    |       |
| sioc:BlogPost      | 837   | 27       | 0.030 | 0.218 | 0.259     | 0.206              | 0.229 |
| sioc:MicroblogPost | 6631  | 13       | 0.002 | 0.105 | 0.385     | 0.147              | 0.213 |
| bibo:Slideshow     | 1657  | 33       | 0.020 | 0.266 | 0.303     | 0.294              | 0.298 |
| swrc:Publication   | 1436  | 29       | 0.020 | 0.234 | 0.414     | 0.353              | 0.381 |
| <b>Open Data</b>   |       |          |       |       |           |                    |       |
| sioc:BlogPost      | 837   | 5        | 0.006 | 0.013 | 0.600     | 0.025              | 0.048 |
| sioc:MicroblogPost | 6631  | 45       | 0.007 | 0.116 | 0.511     | 0.192              | 0.279 |
| bibo:Slideshow     | 1657  | 80       | 0.048 | 0.207 | 0.300     | 0.200              | 0.240 |
| swrc:Publication   | 1436  | 150      | 0.105 | 0.399 | 0.666     | 0.583              | 0.518 |

# Measuring Correlation

- After conducting the Pearson correlation test on the given data, we have obtained the positive values for correlation between TH and relative recall ( $r=0.846$ ), between TH and  $F'$  ( $r=0.778$ ), and between SH and precision (correlation coefficient  $r=0.619$ ). Since all our values are above the significance threshold ( $r=0.576$  for our sample size), we can consider the results to be statistically significant. As for the basic measures,  $Q_t$  shows no correlation with expert search performance measures, and  $Q_{t,c}$  behaves like TH, just with slightly weaker correlation ( $r=0.777$  with relative recall and  $r=0.761$  with  $F'$ ). This conclusion allows us to ground the expertise hypothesis recommendation on the values of SH and TH.

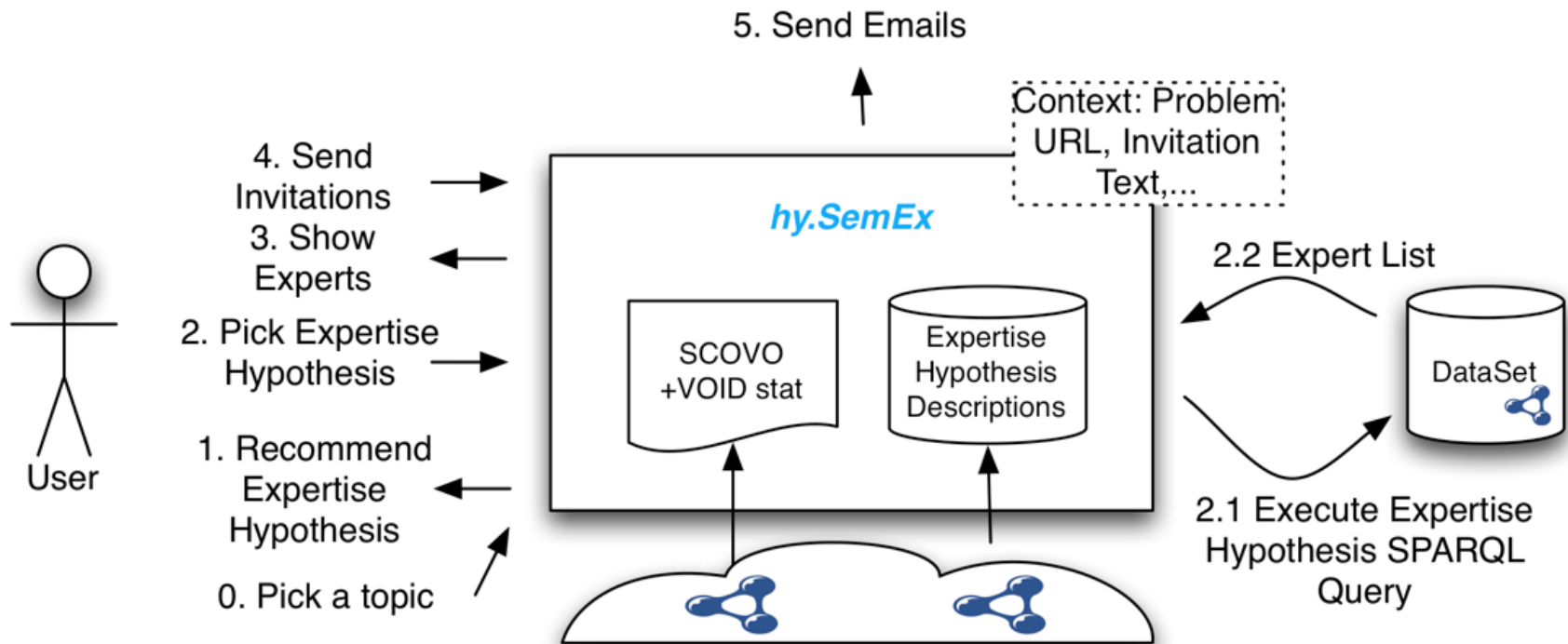
# The Scope of Metric Calculation

- One Data Set
  - is it representative? Solutions: estimate if representative or construct a new one out of several data sets.
- Set of Data Sets
  - rely on VoID + SCOVO for data set statistics. Data quality / statistics accuracy is a problem. Dataset ranking and filtering approaches might help.
- LOD as a whole
  - Use Sindice.com or crawlers that produce VoID descriptions for LOD-level to estimate the overall structure. When the data set to work with is not chosen yet, there is no other choice.

A bouquet of orange roses is the central focus, set against a blurred background of a flower shop and a city skyline at night. The shop's interior is dimly lit, with warm lights reflecting off the petals. In the background, a city skyline is visible through a window, with lights from buildings and streetlights creating a bokeh effect. The overall atmosphere is romantic and elegant.

hy.SemEx - a system for expertise hypothesis recommendation and expert search on Linked Data

# hy.SemEx scenario





# hy.SemEx

## Hy.pothesis Recommender System

Put the URI of your desired topic here (e.g., [http://dbpedia.org/resource/Semantic\\_Web](http://dbpedia.org/resource/Semantic_Web)):

Choose one of the expert search performance measures that is most important to you:

Recall & F-measure

Submit

Here are the hypotheses that correspond to your domain, dataset and metric:

If a user has written a tweet on the topic x, then he is an expert on the topic x.

If a user has written a tweet on the topic x, then he is an expert on the topic x.

If a user has written at least two tweets on the topic x, then he is an expert on the topic x.

Run Expert Search



# hy.SemEx

| URI   | First Name | Last Name | Full Name    | Postal Address | Telnr | Fax | Type | Unique ID                                       | Select |
|---|------------|-----------|--------------|----------------|-------|-----|------|---|--------|
| http://data.hypios.com/tweets/user-digikim      |            |           | digikim      |                |       |     |      | http://data.hypios.com/tweets/user-digikim      | true   |
| http://data.hypios.com/tweets/user-lysander07   |            |           | lysander07   |                |       |     |      | http://data.hypios.com/tweets/user-lysander07   | true   |
| http://data.hypios.com/tweets/user-terraces     |            |           | terraces     |                |       |     |      | http://data.hypios.com/tweets/user-terraces     | true   |
| http://data.hypios.com/tweets/user-juansequeda  |            |           | juansequeda  |                |       |     |      | http://data.hypios.com/tweets/user-juansequeda  | true   |
| http://data.hypios.com/tweets/user-skruk        |            |           | skruk        |                |       |     |      | http://data.hypios.com/tweets/user-skruk        | true   |
| http://data.hypios.com/tweets/user-rszeno       |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-rszeno       | true   |
| http://data.hypios.com/tweets/user-Ozelin       |            |           | Ozelin       |                |       |     |      | http://data.hypios.com/tweets/user-Ozelin       | true   |
| http://data.hypios.com/tweets/user-milstan      |            |           | milstan      |                |       |     |      | http://data.hypios.com/tweets/user-milstan      | true   |
| http://data.hypios.com/tweets/user-AxelPolleres |            |           | AxelPolleres |                |       |     |      | http://data.hypios.com/tweets/user-AxelPolleres | true   |
| http://data.hypios.com/tweets/user-toniher      |            |           | toniher      |                |       |     |      | http://data.hypios.com/tweets/user-toniher      | true   |
| http://data.hypios.com/tweets/user-zbeauvais    |            |           | zbeauvais    |                |       |     |      | http://data.hypios.com/tweets/user-zbeauvais    | true   |
| http://data.hypios.com/tweets/user-ullrich      |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-ullrich      | true   |
| http://data.hypios.com/tweets/user-johnbreslin  |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-johnbreslin  | true   |
| http://data.hypios.com/tweets/user-purbon       |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-purbon       | true   |
| http://data.hypios.com/tweets/user-pimecca      |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-pimecca      | true   |
| http://data.hypios.com/tweets/user-yovisto      |            |           | yovisto      |                |       |     |      | http://data.hypios.com/tweets/user-yovisto      | true   |
| http://data.hypios.com/tweets/user-webr3        |            |           | webr3        |                |       |     |      | http://data.hypios.com/tweets/user-webr3        | true   |
| http://data.hypios.com/tweets/user-rgaidot      |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-rgaidot      | true   |
| http://data.hypios.com/tweets/user-secoresearch |            |           | secoresearch |                |       |     |      | http://data.hypios.com/tweets/user-secoresearch | true   |
| http://data.hypios.com/tweets/user-tomayac      |            |           |              |                |       |     |      | http://data.hypios.com/tweets/user-tomayac      | true   |
| http://data.hypios.com/tweets/user-cgueret      |            |           | cgueret      |                |       |     |      | http://data.hypios.com/tweets/user-cgueret      | true   |
| http://data.hypios.com/tweets/user-clauwa       |            |           | clauwa       |                |       |     |      | http://data.hypios.com/tweets/user-clauwa       | true   |

Send Messages

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# hy.SemEx – user impressions

- 10 users participated in the study. They answered the questions about the fitness of the suggested trace type for a given topic of expertise. They all gave 7-10 topics each.
- Users were domain experts for the topics used in the study.
- 3 users agreed to participate in follow up interviews.

# hy.SemEx – user impressions

- user satisfaction:
  - $4.234 \pm 0.857$  for the case where precision was favoured (SH metric used)
  - $3.947 \pm 0.751$  for the case where recall was favored (TH metric used)
- follow-up interview impressions:
  - restrictiveness of hypotheses plays a role in the choice of the actual hypothesis to use



## Future Work



# Future Work

- Use the metrics to help a user construct and share new expertise hypotheses
- Explore the impact of other facets of a hypothesis, such as restrictiveness, etc.
- Explore the applicability of the system in less technical domains – perform a study with a focus on a different field.

# Thanks

- to ANRT
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- hypios people

pictures used in this presentation come from [milstan@flickr](#)



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