

facebook

Center of Attention

How Facebook Users Allocate Attention across Friends

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Outline

- Motivation and introduction
- Data and quantities of interest
- Balance of attention
 - Relation to activity and network size
 - Individual variation
 - Intergroup variation
- Temporal shifts in attention
- Conclusion

Motivation and Introduction

Motivation

- How does attention to our important friends change as online social networks become larger and more active?
- Urban experience:
 - Milgram (1970): more interactions diminishes time spent interacting with any one individual
 - Mayhew and Levinger (1976): model assumes a uniform decrease in attention as a function of interaction volume
- Not a priori obvious how increased number of interactions or network size impacts the amount of attention given to any particular individual

The Angle

- Our Claim:
 - Attention is allocated differently across friends
 - Increased activity does not necessarily mean core contacts receive less attention
- Measure what % of attention is allocated toward a core set of friends
 - Requires complete information about all interactions
- Consider both communication and observation interactions

Data and Setup

Data

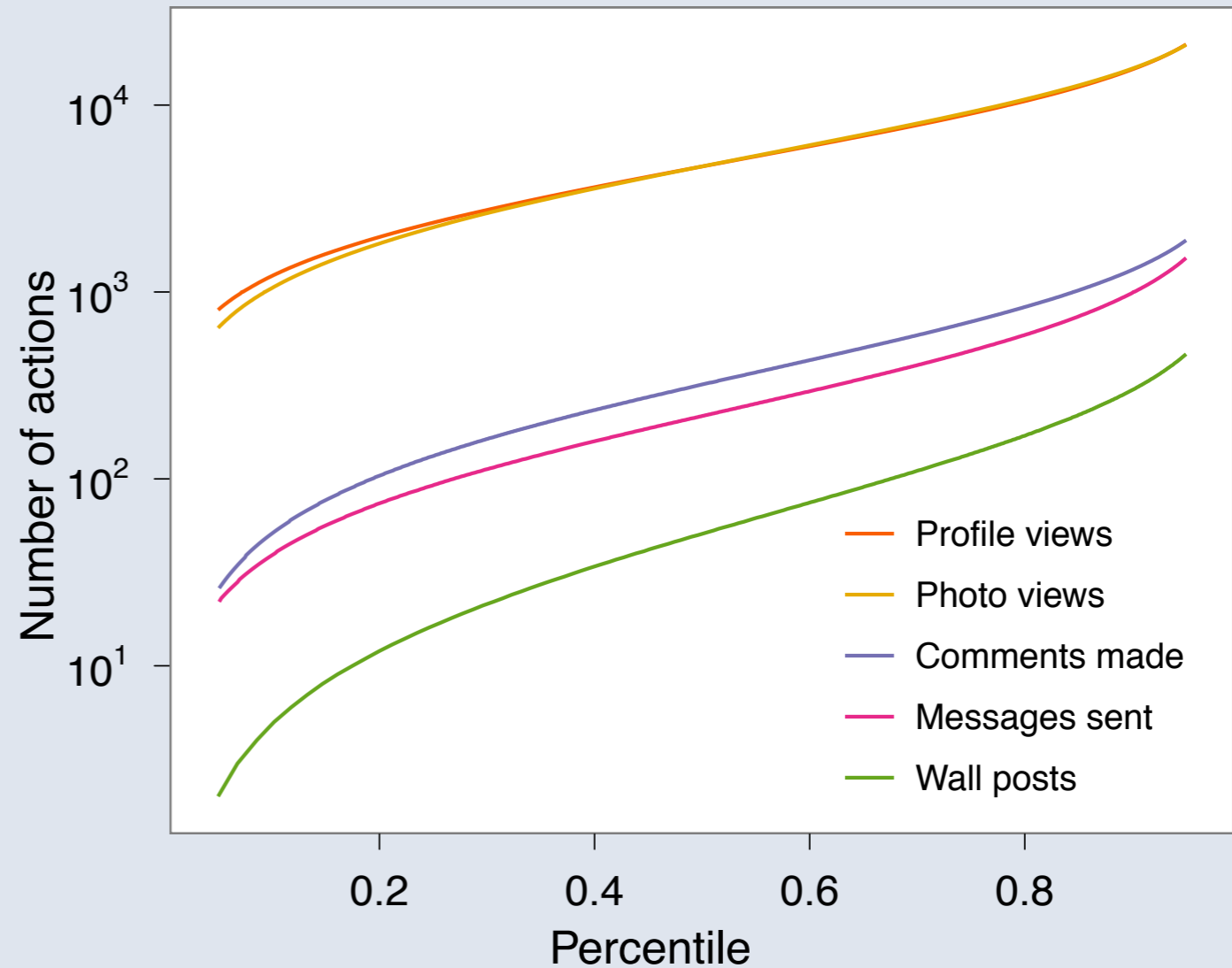
- 16M heavily engaged users on Facebook
- All interactions over one year (2010):
 - Communication
 - messages sent
 - comments given
 - wall posts left
 - Observation
 - profile views
 - photo views

Quantities of Interest

- a_k : Fraction of attention devoted to rank k friend
- f_k : Fraction of attention devoted to top n friends
- Activity: total number of interactions along a modality
- Network size: number of users interacted with

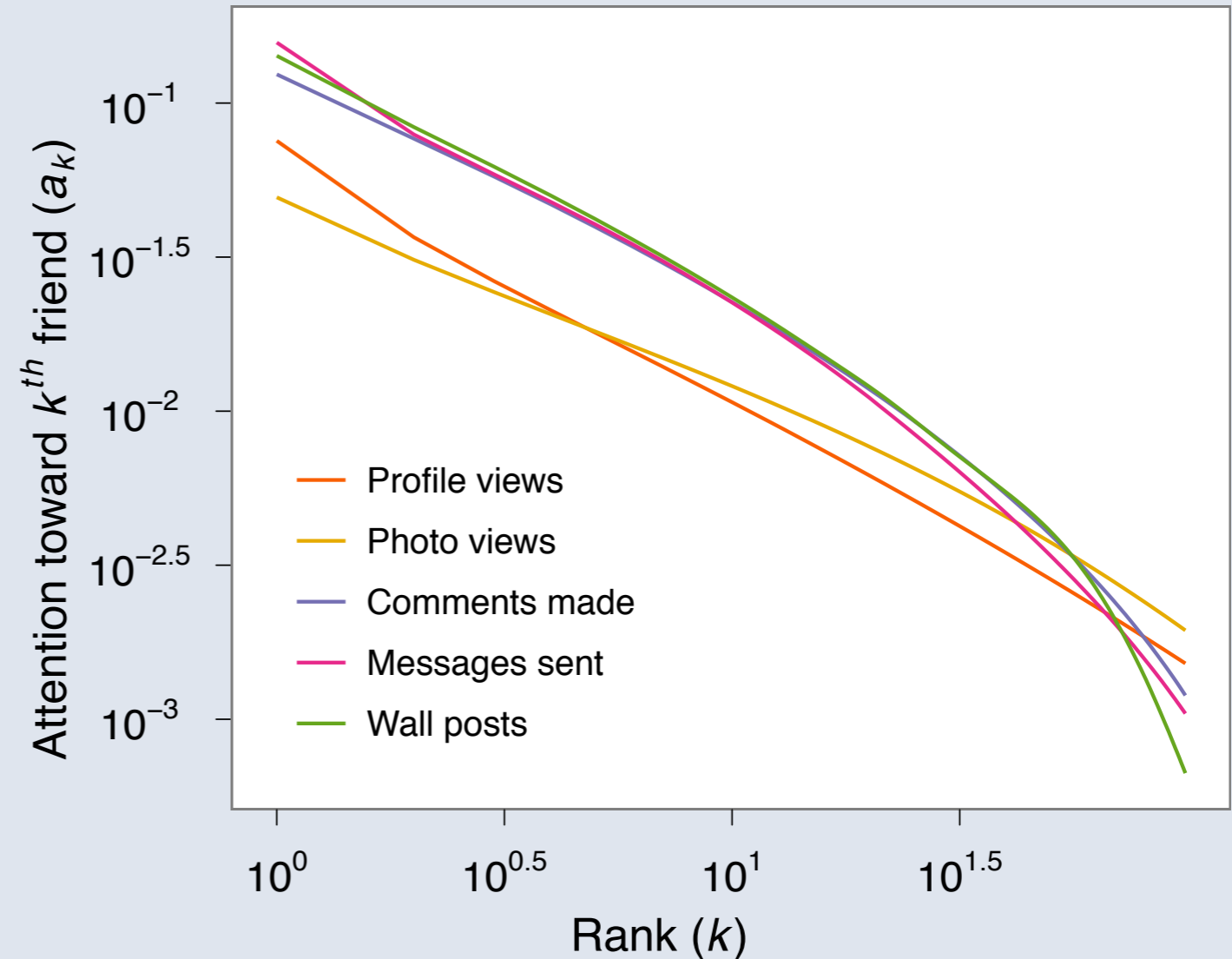
Volume of Activity

- Approximately 1 order of magnitude more observation than communication interactions
- Plot data in terms of activity percentile



Attention (a_k) by Rank

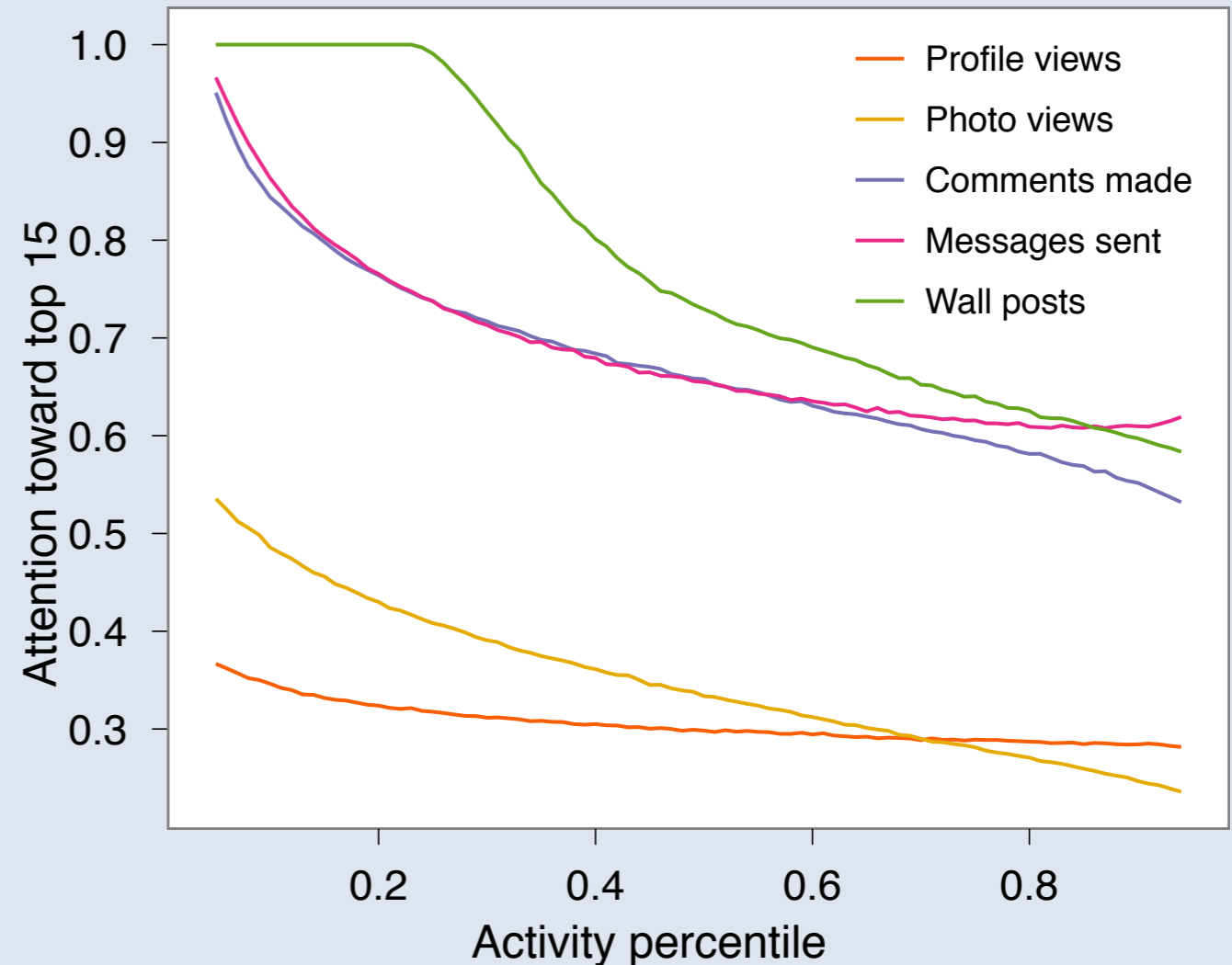
- Average attention toward top k th friend decreases rapidly with k ($a_k \sim k^{-0.75}$)
- More attention given to top communication friends compared to observation friends



The Balance of Attention

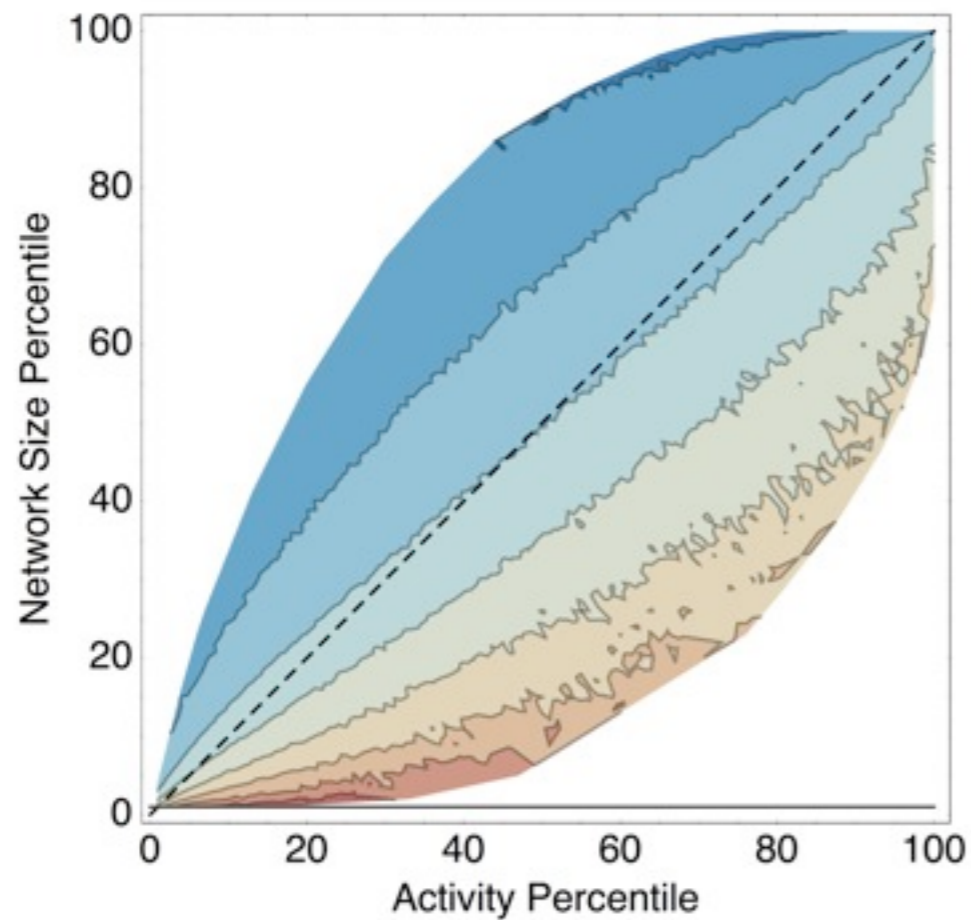
Attention and Activity

- Consider the total fraction of attention given to top 15 friends
- Large increases in activity level do not lead to large changes in how much attention is allocated to top k friends

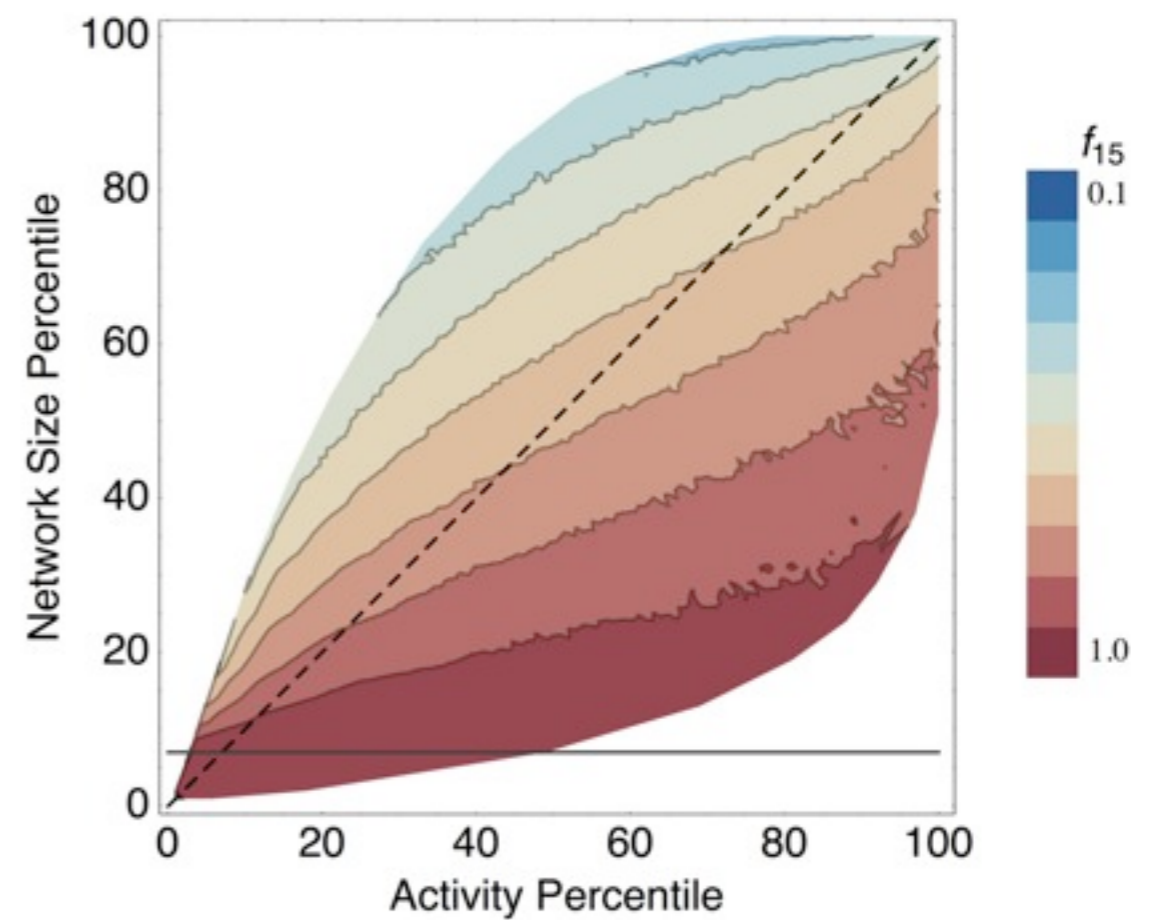


Activity and Network Size

Profile views

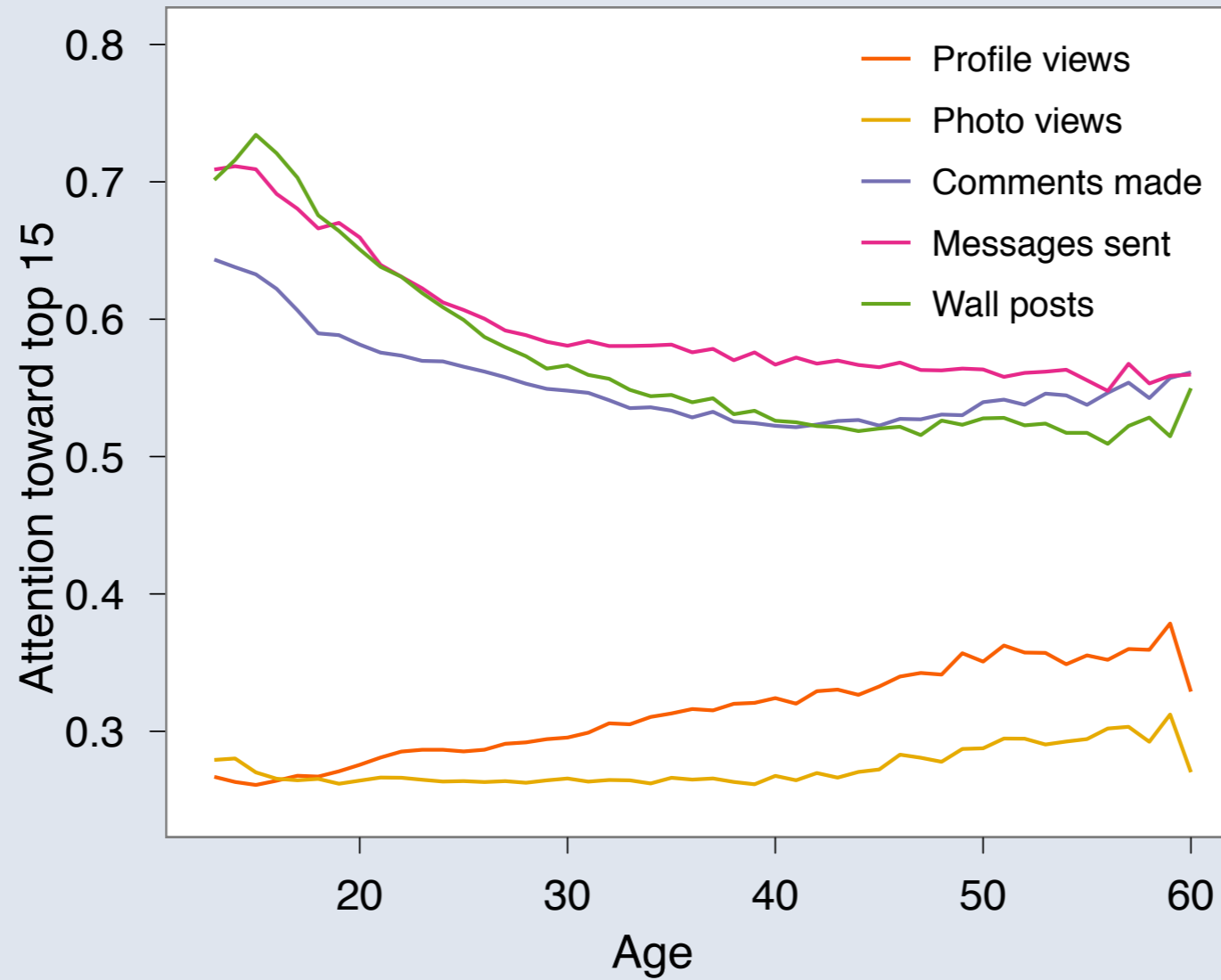


Comments

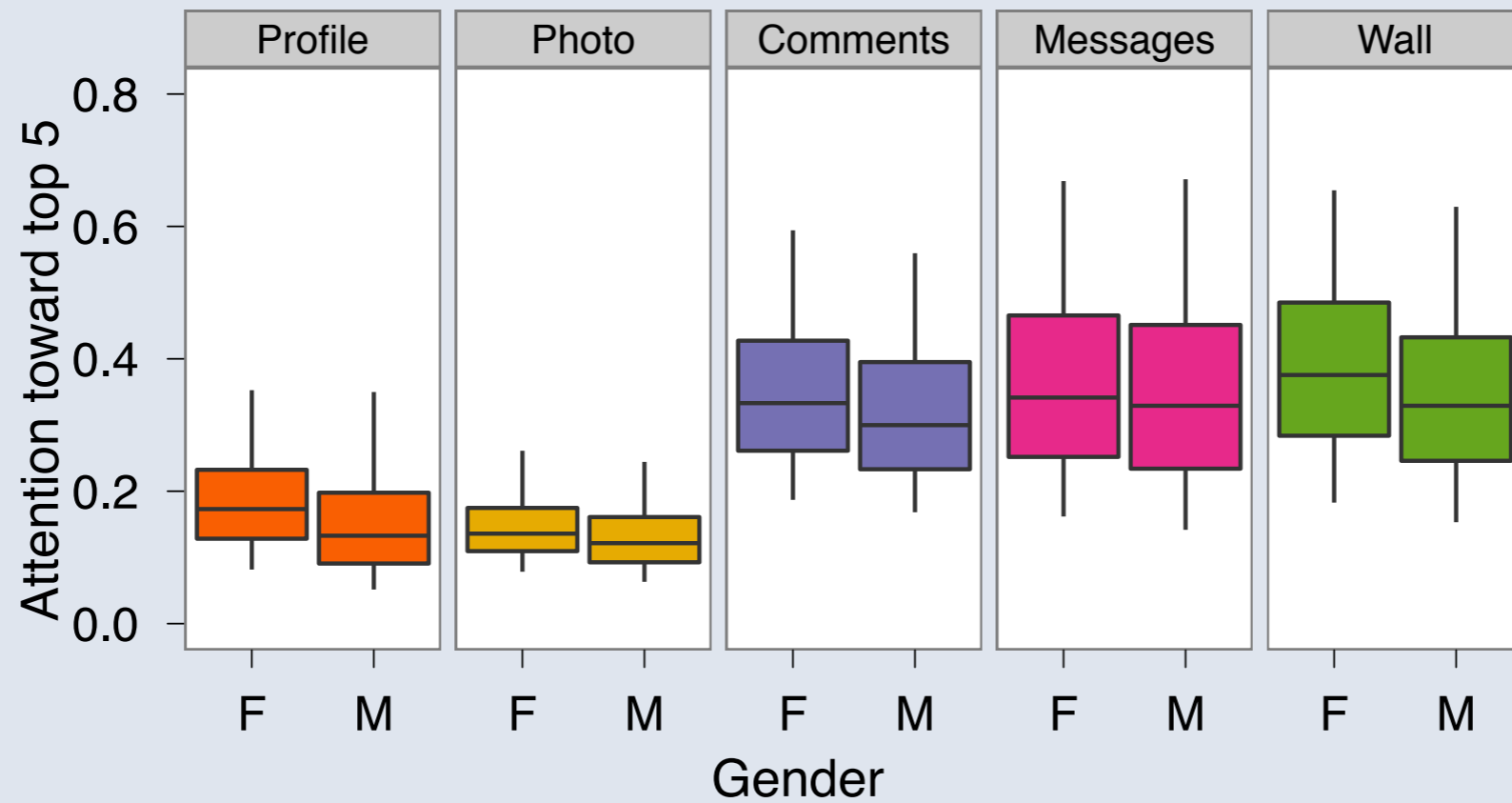


Individual Variation

Age



Gender



Distributional Differences in Gender

Number of Contacts

Comments

	Median	Mean
F	73	89
M	60	78
F/M	1.2x	1.1x

Profile views

	Median	Mean
F	918	1,196
M	1,063	1,458
F/M	0.9x	0.8x

Number of Actions

Comments

	Median	Mean
F	388	638
M	245	473
F/M	1.5x	1.3x

Profile views

	Median	Mean
F	4,719	7,194
M	4,201	6,361
F/M	1.1x	1.1x

Explaining Individual Variation

- Gender and age differences can be explained by different underlying distributions of network size and activity level

Linear model of f_5 as a function of individual characteristics

	Intercept	Network Size	Activity	Age	Male	R ²
Profile	0.18	-0.53	0.44	0.03	0.02	0.38
Photo	0.20	-0.47	0.21	-0.01	0.01	0.53
Comment	0.43	-0.81	0.41	-0.03	-0.01	0.67
Message	0.44	-0.87	0.48	0.03	0.00	0.59
Wall	0.51	-1.48	0.92	-0.02	0.00	0.62

N = 1,037,885; $p < 0.0001$

continuous covariates are given in centered percentiles

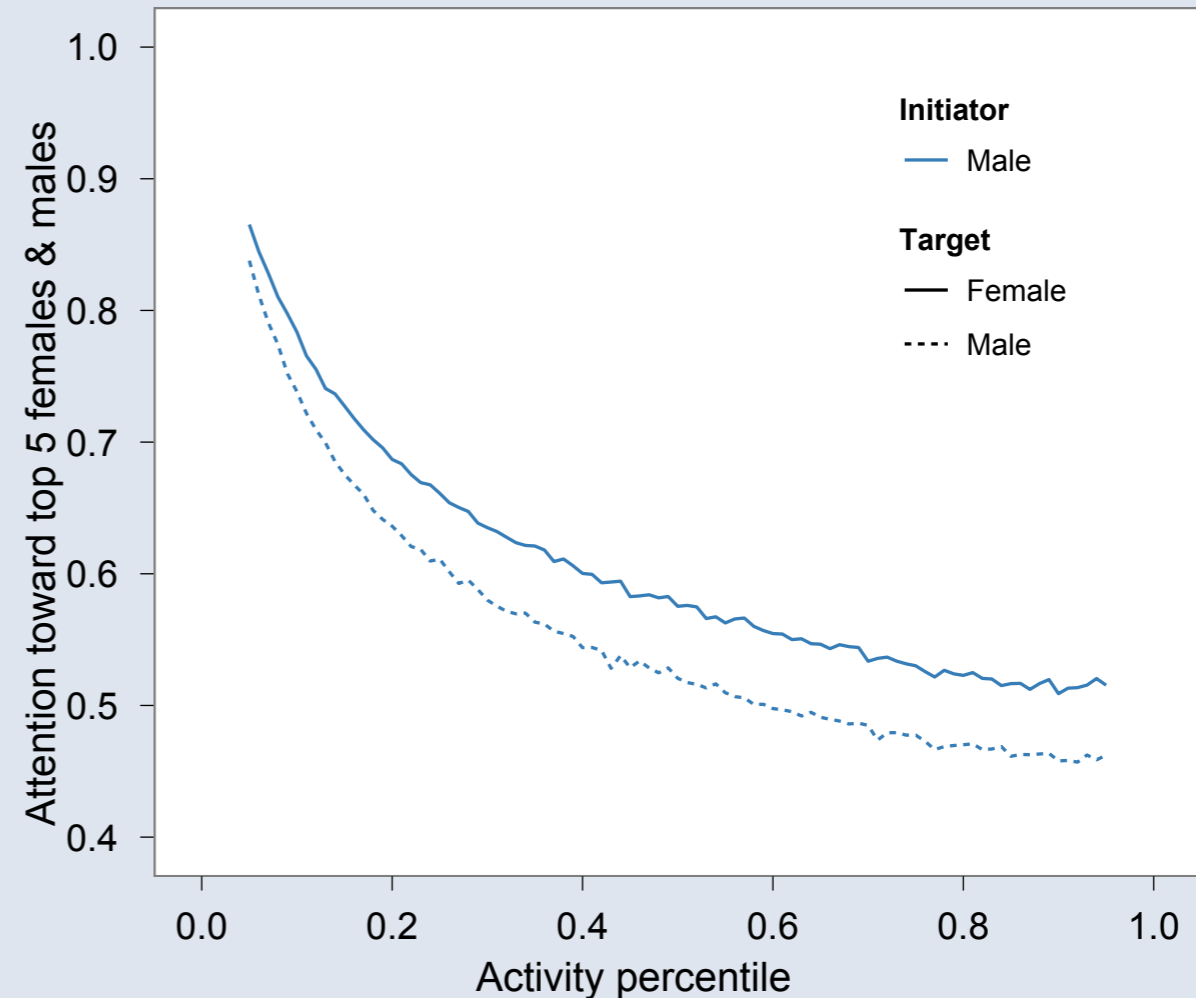
Intergroup Variation

Gender-Gender Interactions

- Females exhibit strong gender homophily in communication
 - Females send 68% of their messages to females
 - Males send only 53% to females
- Males and females both direct 60% of their profile views to females

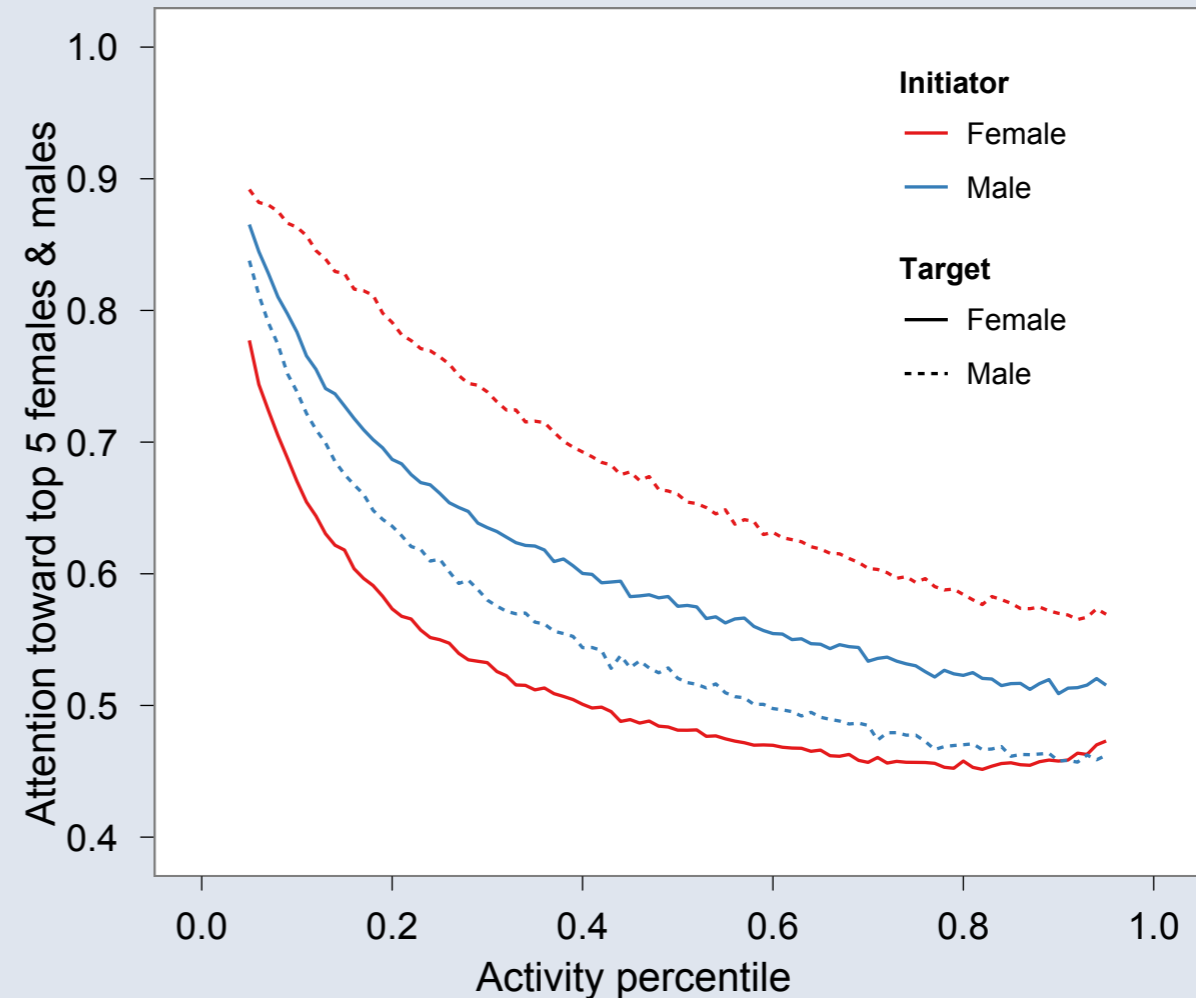
Attention Between Genders - Messages

- Consider each individuals' male and female target network separately
- Attention more concentrated along cross-gender communication, dispersed along within gender communication



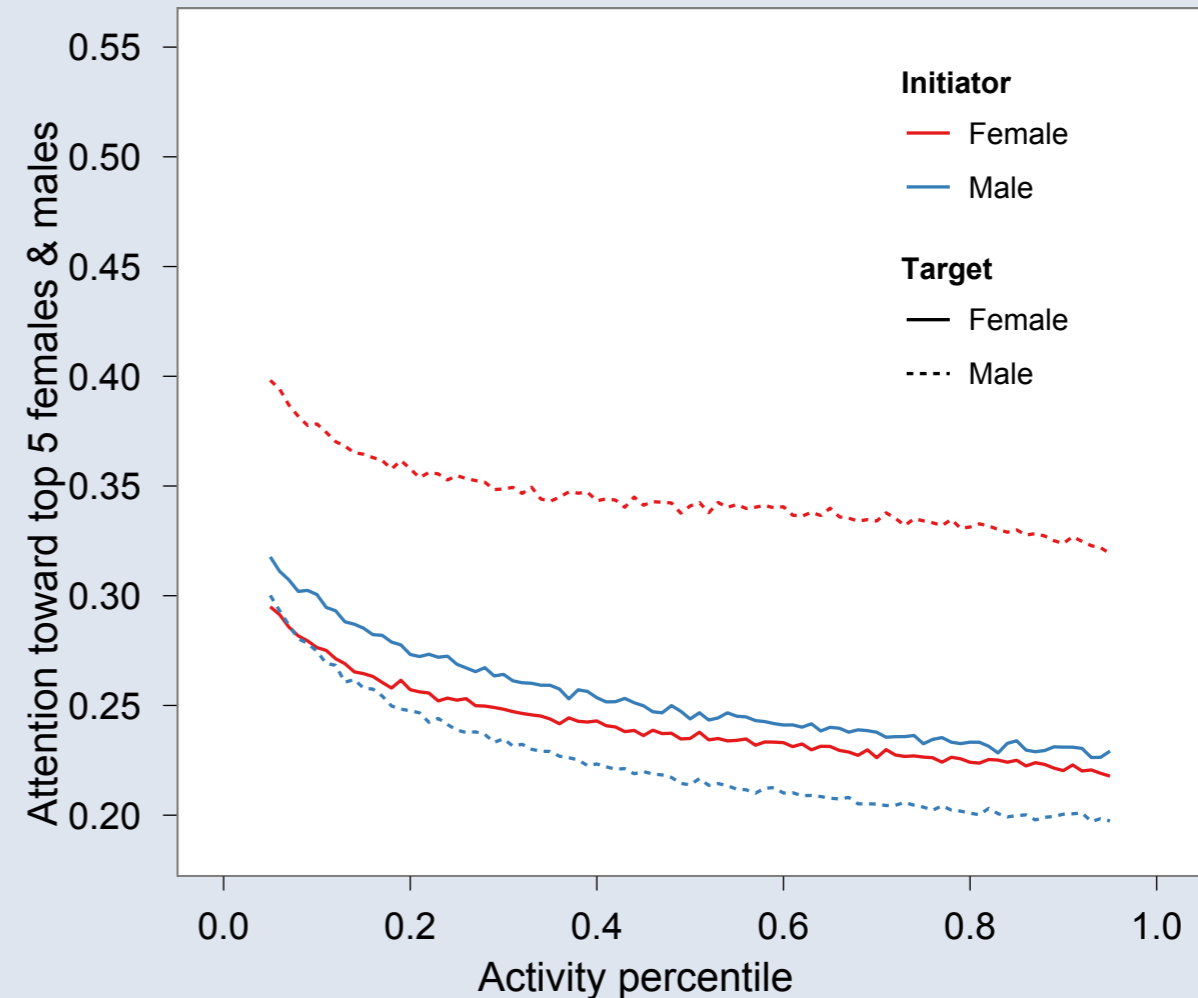
Attention Between Genders - Messages

- Consider each individuals' male and female target network separately
- Attention more concentrated along across-gender communication, dispersed along within gender communication
- Effect is stronger for females



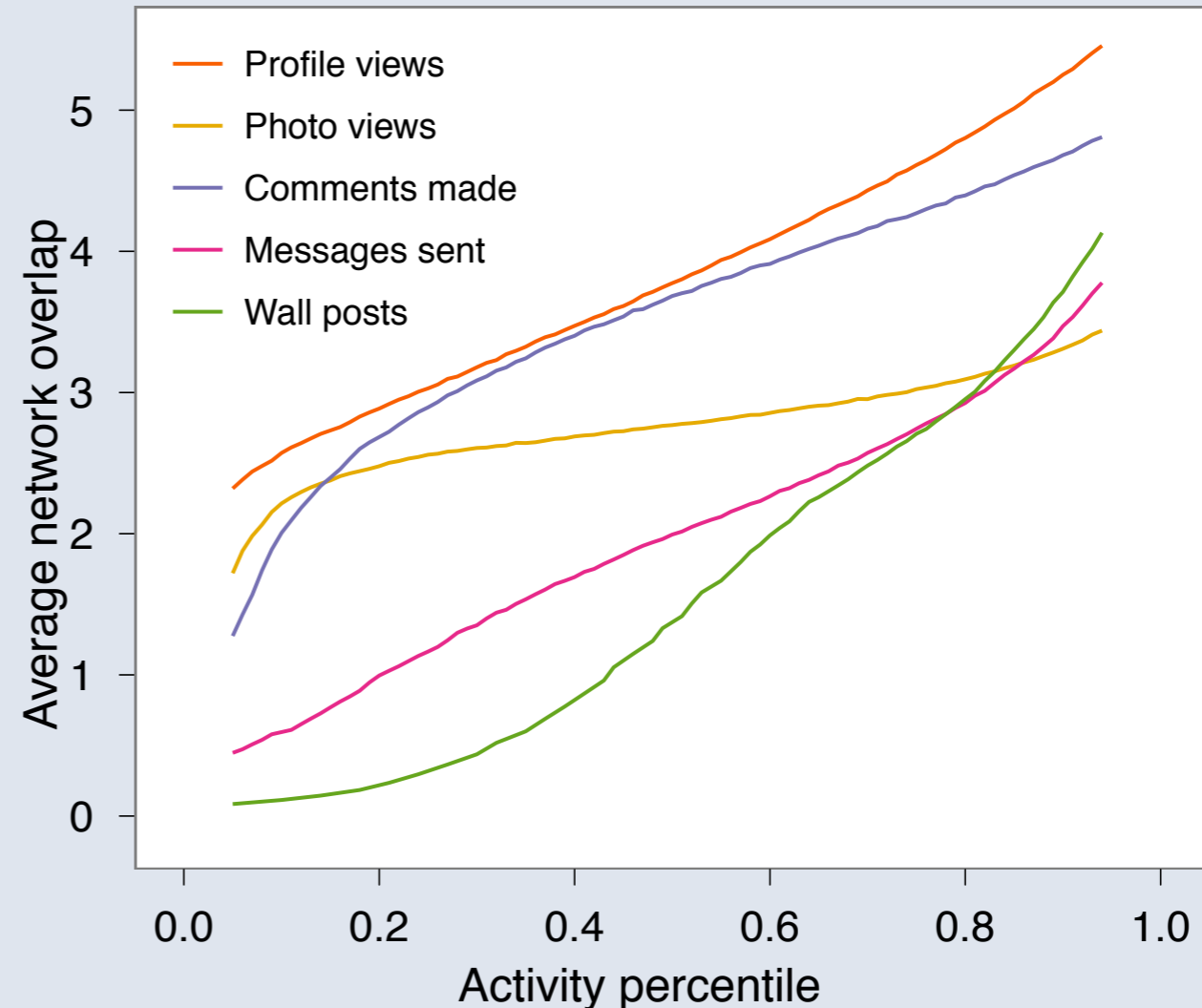
Attention Between Genders - Profile Views

- Females and males have similar focus in attention when viewing females
- Focus is much higher for females viewing male profiles



Best Friends... Forever?

- Do more interactions lead to less stable relationships?
- Measure number of top-10 friends that remain top-10 from one two-month period to the next
- Comments and profile views most stable, potentially as a result of feed



Conclusion

- Proposed a measure of attention based on how an individual distributes her interactions among friends
 - Allows for easy comparison between among different modalities
- How an individual divides their attention is a stable property of the individual, and is different across age and gender
 - Differences can be partly captured by activity and network size
- Attention is divided differently within and between genders
- Greater levels of activity are associated with stability

Thanks

- Collaborators:



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Jon Kleinberg



Tom Lento



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Questions?