

# Why Facebook Wont Get You Any More Friends



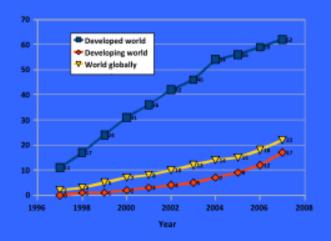
#### Robin Dunbar

Institute of Cognitive & Evolutionary Anthropology University of Oxford

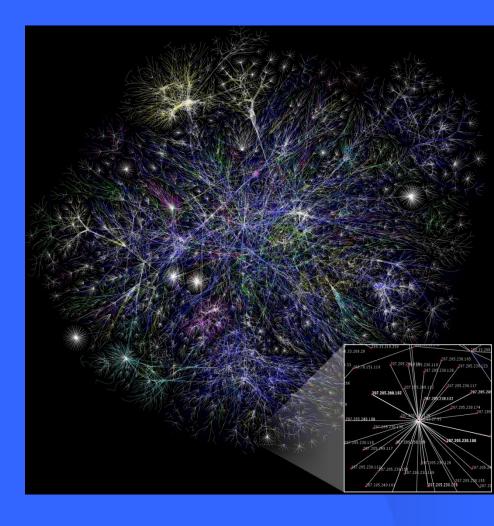


### The Global Village?

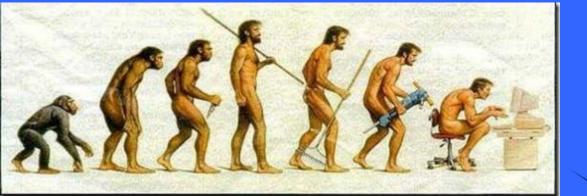
• The Internet was based on the promise of enlarging your social world beyond the limits of the local village



Internet users per 100 inhabitants 1997-2007 (Source: ITU)



But does it actually *work*?





#### The maintained relationships of a Facebook user

As you might expect, Facebook users actually maintain their closest relationships with a smaller collection of their Facebook friends – the group of people who they know.

What's interesting is just how many relationships are maintained since Facebook allows you to passively read news about your friends.

There is also a distinct difference by gender, women keep in touch with more of their network than men.



## • The answer from Facebook's own data seems to be: No

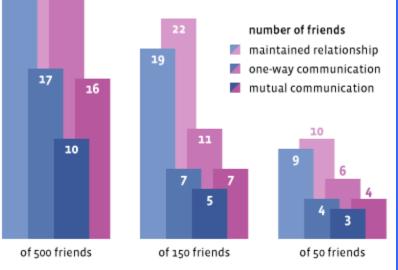
- Modal number of friends = 120-130
- You may list 100s of friends, but you only <u>talk</u> to a few

Cameron Marlow web-blog



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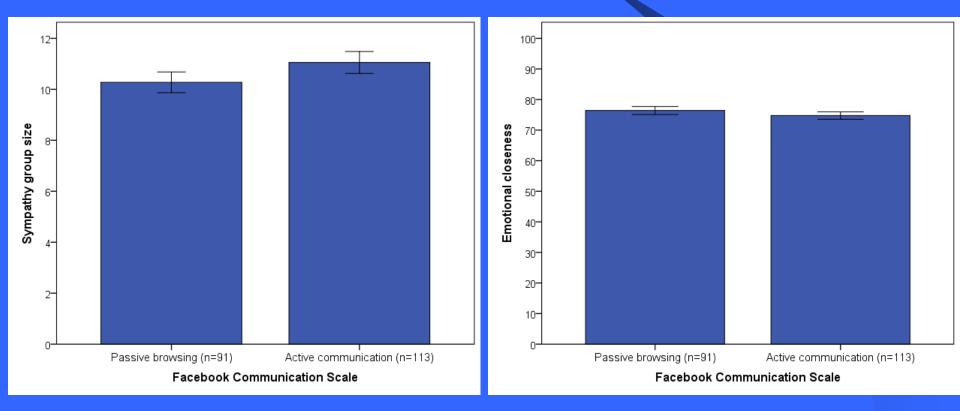
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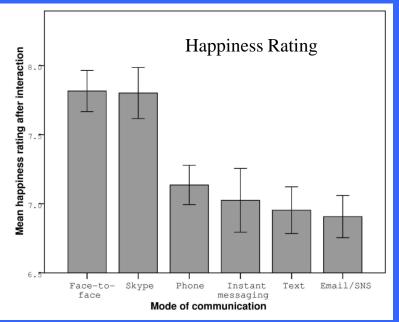
#### Active communication on Facebook

#### Network size

#### **Emotional closeness**

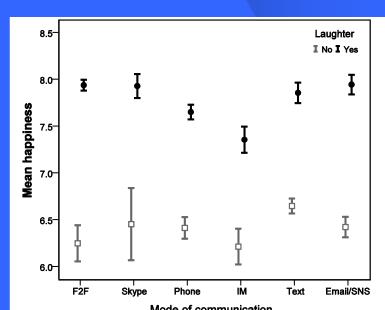


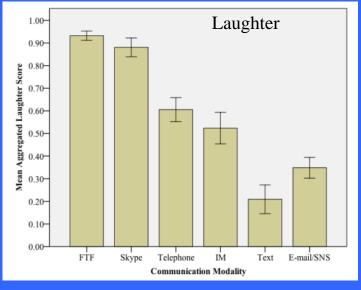
Veldkamp, Roberts, Dunbar & Pollet (under review).



# Just How Good is the Digital World?

- For both perceived happiness AND laughter rates, F2F and Skype are better than all other media
  - Laughter influences happiness

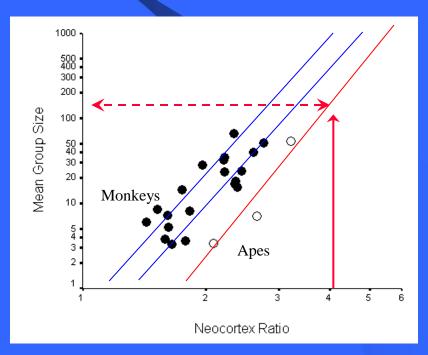




## So ... Why Doesn't It Work?

- The Social Brain Hypothesis ....an explanation for why primates have unusually large brains
- Predicted group size for humans is ~150

"Dunbar's Number"



#### Human Social Groups

### These all have mean sizes of 100-200

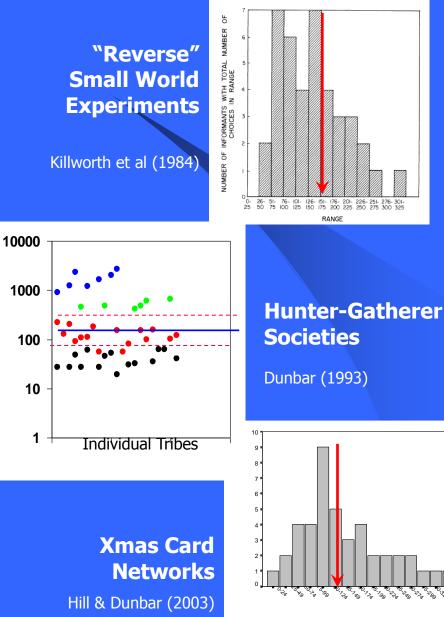
Neolithic villages 6500 BC	150-20
Modern armies (company)	180
Hutterite communities	10′
'Nebraska' Amish parishes	113
business organisation	<20
ideal church congregations	<20
Doomsday Book villages	15
C18th English villages	16
GoreTex Inc's structure	15
Research sub-disciplines	100-20
	10
Small world experiments	13
Hunter-Gatherer communities 14	

**Xmas card networks** 

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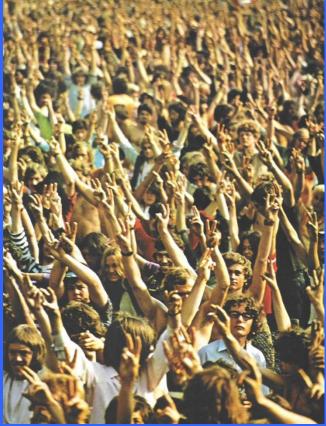
Maximum Network Size

http://www.youtube.com/watch?v=ApOWWb7Mqdo

Luckily, it's a hoax.... It was an advertising stunt!

Her 152 friends recorded for posterity....?

# BUT...our friends are NOT all the same!



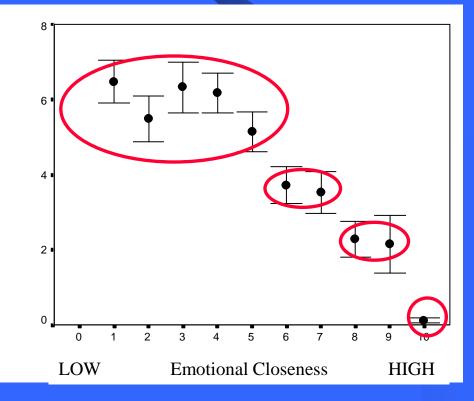
— Our social world is less like this

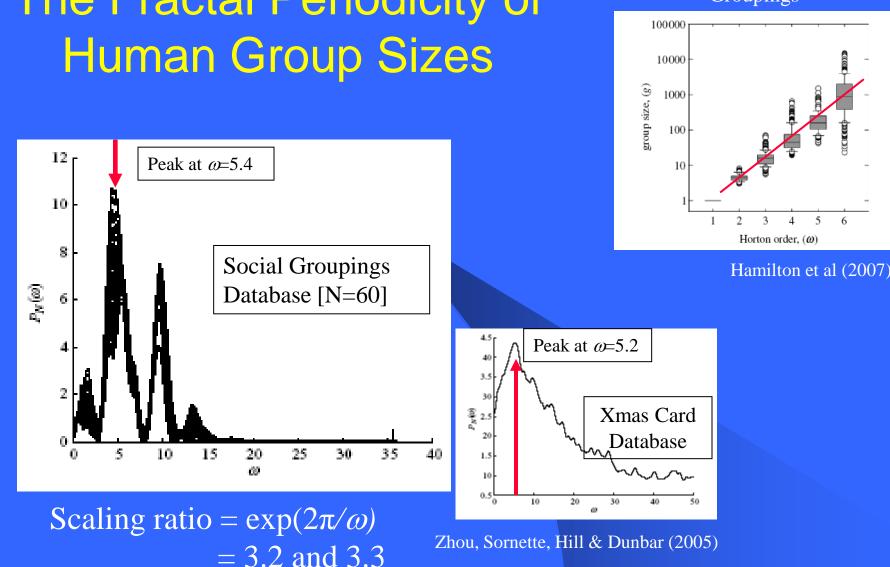
.....and more like this



## Intimacy, Frequency and Trust

- Relationship between frequency of contact and intimacy
- Trust and obligation seem to be important



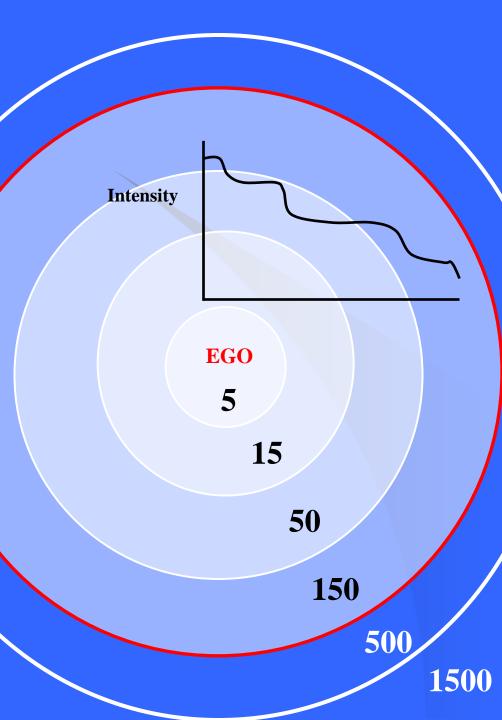


The Fractal Periodicity of

Sizes of Hunter-Gatherer Groupings

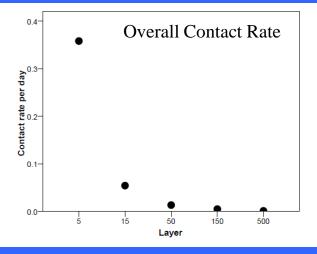
#### The Expanding Circles

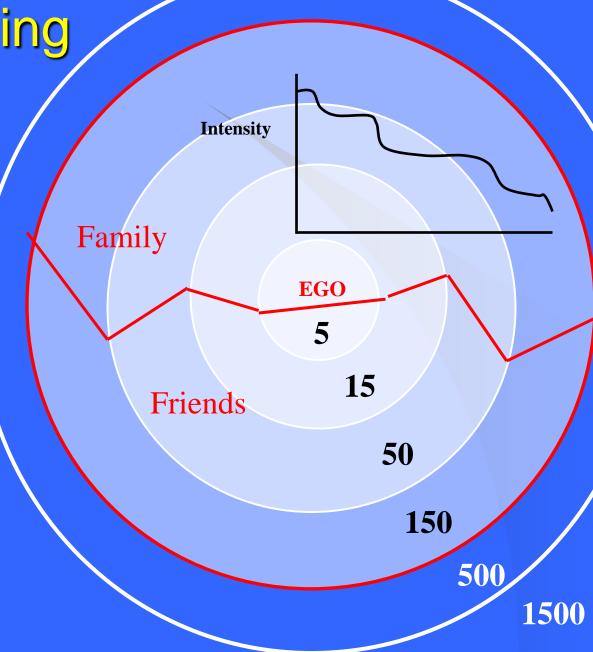
- Our relationships form a hierarchically inclusive series of circles of increasing size but decreasing intensity [ie quality of relationship]
- 150 = limit on personalised, reciprocated relationships
- These circles continue at 500 and 1500
- 1500 = limit on memory for faces?



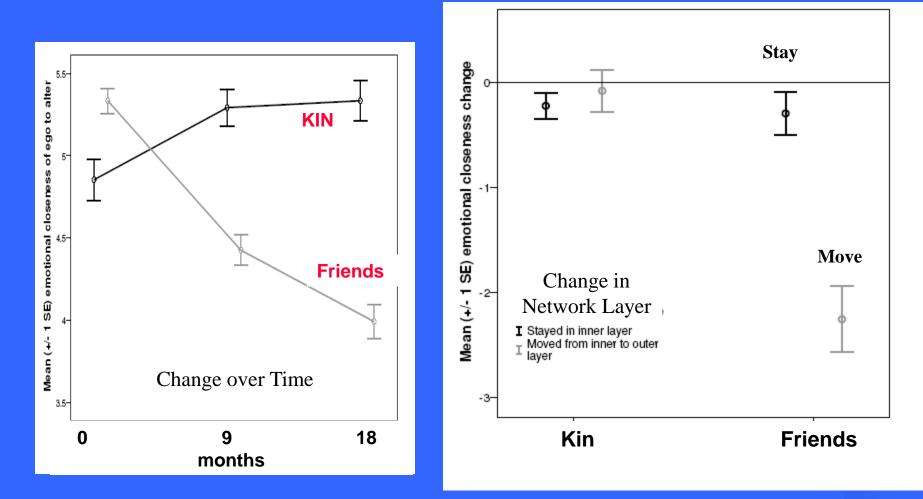
#### The Expanding Circles

- Social networks are layered
- Emotional closeness AND rate of contact decline with layer

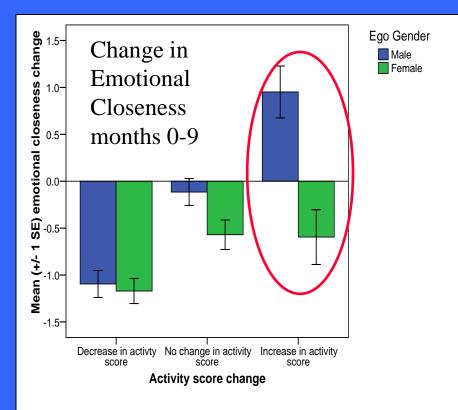


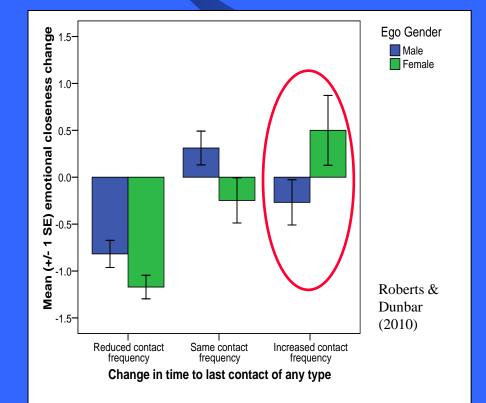


#### Stable Family, Fragile Friends



#### How to Prevent Relationships Decaying





by change in contact frequency

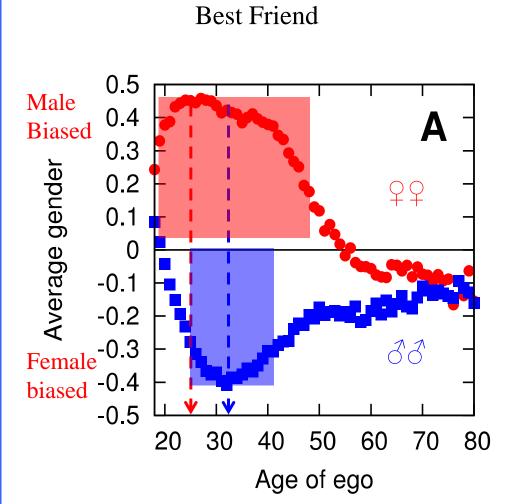
#### by change in activity score

#### Best Friends: A cellfone dataset

- 2 million subscribers
  2 billion calls + 0.5 billion texts
- Marked sex differences in:
  - Age at onset [18+ vs 23+]
  - Age at peak [22-25 vs 32]

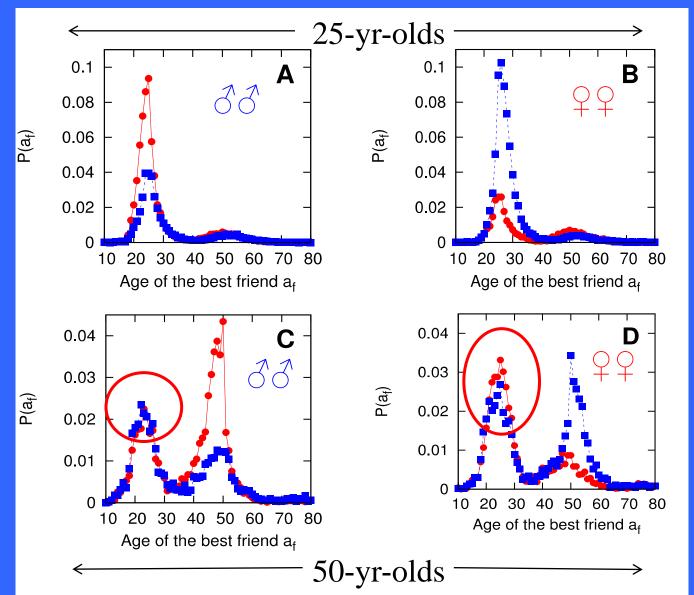
age

- Duration of peak
  [14 yrs vs 7 yrs]
- Sex reversal in females @ age 55
   ...converging with males at a female-bias in older



#### Age Changes by Gender

- All show bimodal patterns with an age-difference of ~25 years
- BUT note very focussed partner bias at 25 AND women's stronger focus on partner
- Clearer bimodal peaks at 50, with women having a more balanced split with a daughter focus



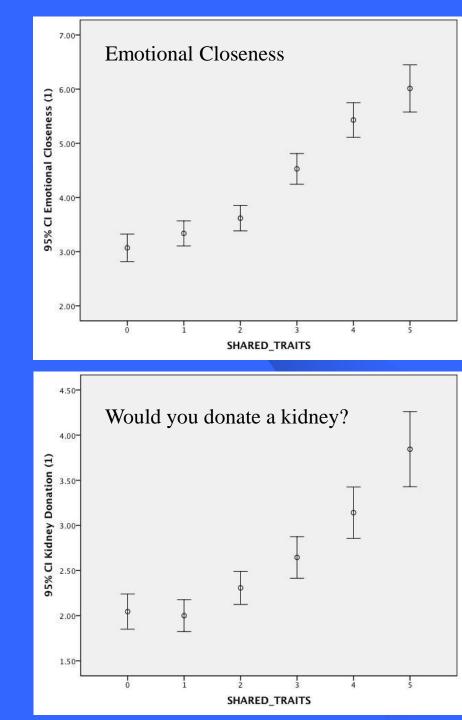
#### How Costly is Romance?

- Internet sample of 540
- For the inner circle of 5 intimates:
- Being in a romantic relationship costs you two friendships
- Typically, you sacrifice one Friend and one Family member
- The problem seems to be the time cost



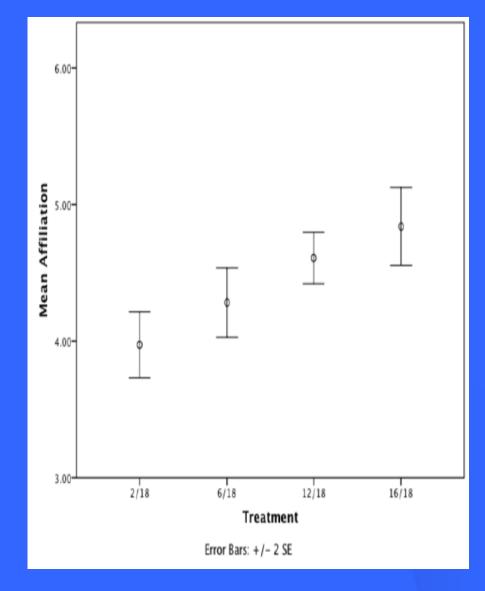
# Birds of a Feather...

- The more traits we share with someone, the closer we feel to them emotionally
  - .....AND the more likely we are to act altruistically towards them
  - on two measures of altruism:
    - Give £5000
    - Donate a kidney



### The Importance of Humour...

- The more we share a sense of humour, the more we feel engaged with someone
- 100 jokes from 100 best jokes compendium
- 18 jokes most disagreed about
- Ss rate jokes [yes/no]
- Two weeks later, Ss presented with joke profiles of another person varying their own preferences



# What Makes Relationships Work?

Primate social bonds seem to involve two distinct components:

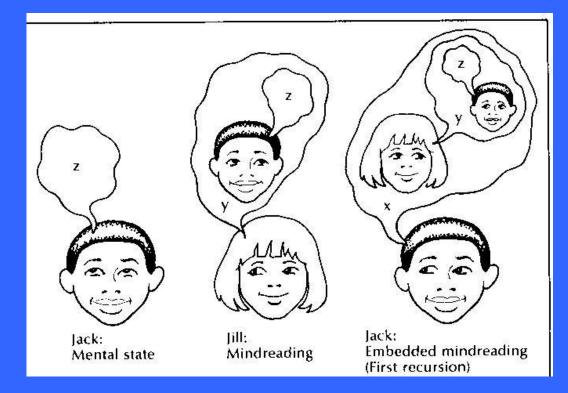
- An emotionally intense component [=grooming]
- A cognitive component [=brain size + cognition]





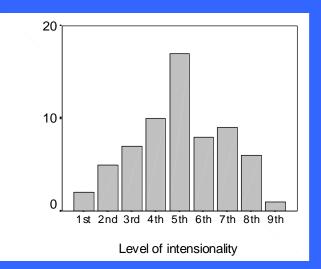
### The Limits to Intentionality...

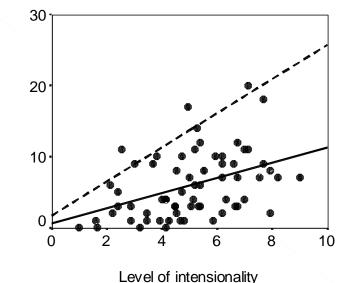
- A natural limit at 5<sup>th</sup> order intentionality:
- "I <u>intend</u> that you <u>believe</u> that Fred <u>understands</u> that we <u>want</u> him to be <u>willing</u> to [do something]..." [level 5]

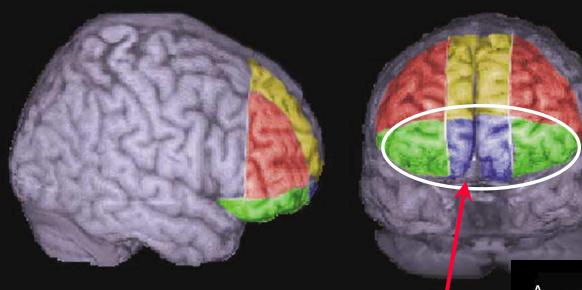


## **Cognitive Limits to Sociality?**

- Achievable intentionality level indexed from stories
- 5<sup>th</sup> order seems to be the limit
- Intentionality correlates with size of support clique
   [clique size = no. of core intimate relationships]

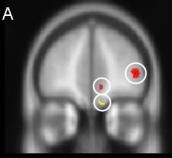


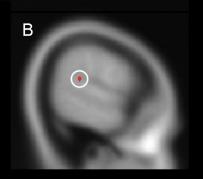


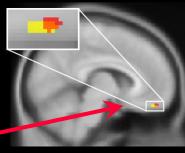


## Insights from Neuroimaging

- In a stereological analysis of gross volume: best predictor of BOTH intentional competence and network size is orbitofrontal PFC volume
- In a fine-grained VBM (voxel) analysis: overlap of network size and intentional competence in the ventromedial PFC



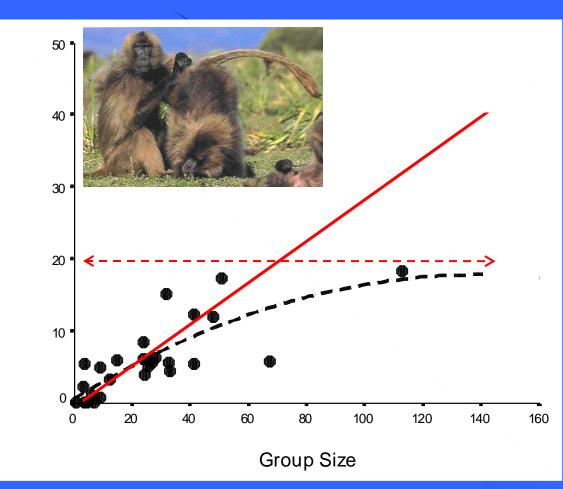




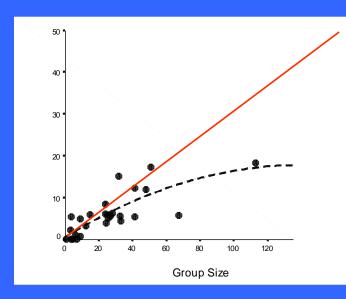


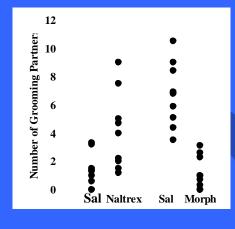
#### Why Time is Important

- Grooming as the bonding agent in primates
- Grooming time is determined by group size
- ...with an upper limit at about 20% of total daytime



#### **How Grooming Works**





An experimental study with monkeys

Opiates block social drive;

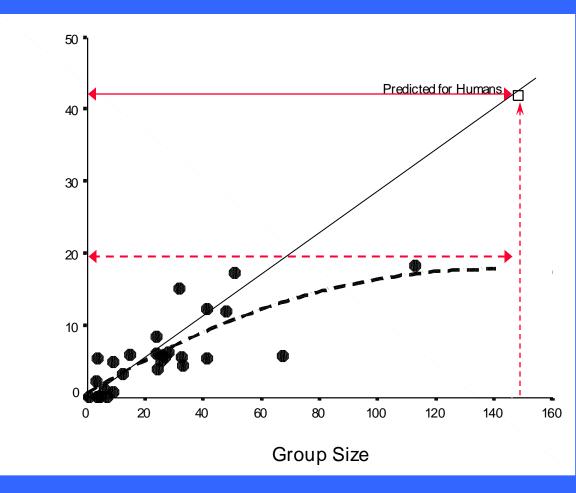
Opiate-blockers enhance social drive

- endorphins are relaxing
- They create a psychopharmacological environment for building trust?



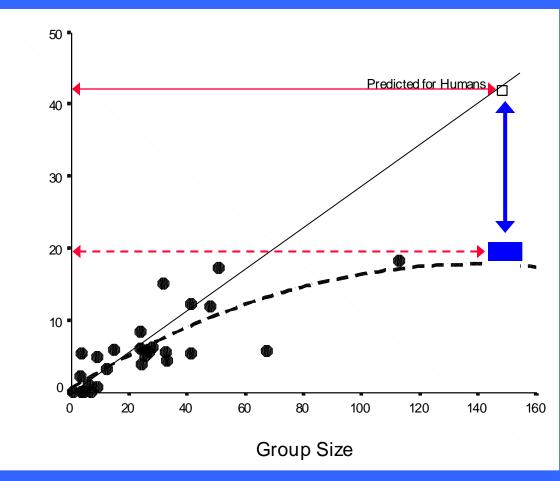
### **Grooming Time in Humans?**

• If we bonded our groups using the standard primate mechanism ....we would have to spend ~43% of the day grooming



### **Grooming Time in Humnas?**

- In fact, we spend only 20% of our time in social interaction
  - .....from a sample of 7 societies from Dundee to New Guinea
- How do we bond our super-large communities?



#### Language to the Rescue....?

#### • Language allows:

- exchange of information about state of network
- larger broadcast group
- multitasking [talk and walk]
- reinforcing group membership
- reputation management

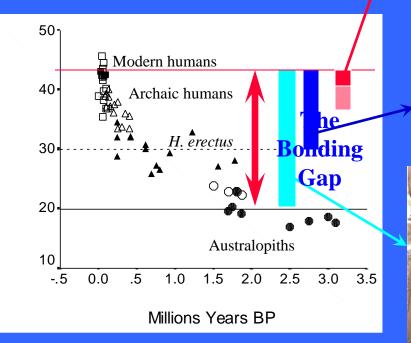
#### Natural Social Groupings



#### ....at Dartington's Ways With Words

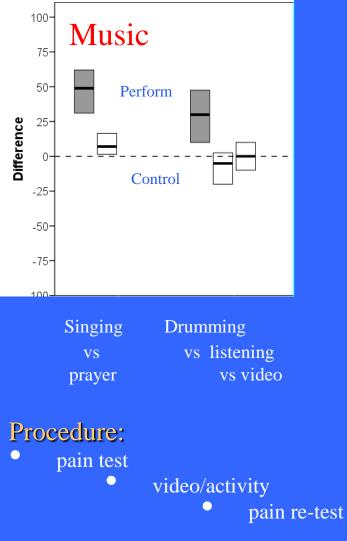
#### BUT where's the endorphin surge?

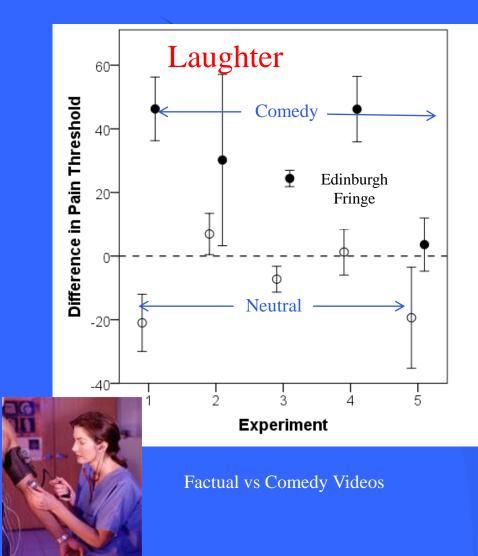
# The Three Ways We've Bridged the Gap



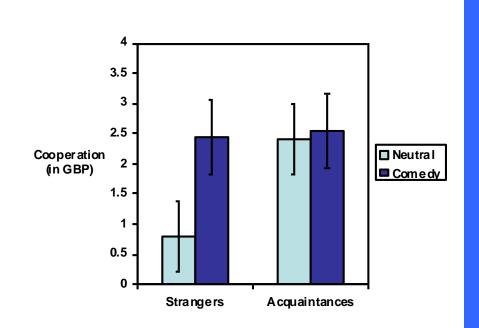


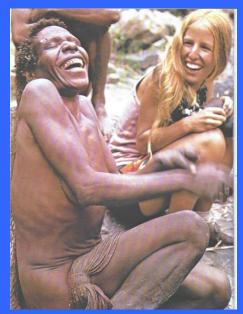
#### Music and Laughter Trigger Endorphin Uptake





## Laughter The Best Medicine?





A human universal

Laughter turns strangers into friends

# Virtual Touch – the Ultimate Solution?

- Primate social bonds depend on the endorphin effect generated by physical contact
- Can we ever replicate that virtually?
- The Hug [from Carnegie Melon]
  An interactive heat + vibration cushion



# So....why not just get your kicks on your own?





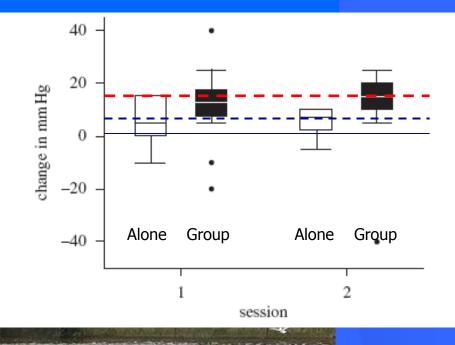


Plenty of people do.... ...BUT doing it together seems to ramp up the effects

## Synchony Ramps up the Endorphins?



Change in pain threshold before and after 45 mins rowing work-out on ergometers in the gym: Alone vs in a virtual boat



()

Boat

Race

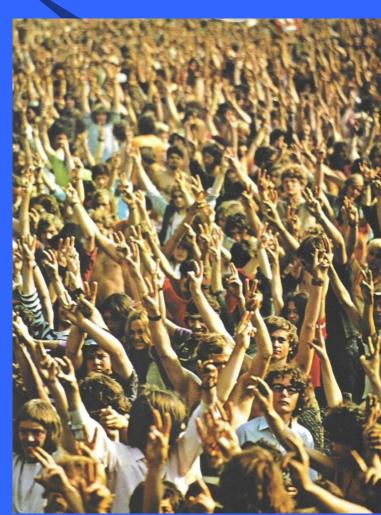
Cohen et al (2010)

# The Big Problem for the Future?

The world has become global and increasingly urbanized

...resulting in increasing disengagement and dissatisfaction

So, how do we create a more integrated, cohesive society?





ROBIN DUNBAR