

# Extracting Diverse Sentiment Expressions With Target-dependent Polarity from Twitter

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## Target-specific Corpus

Just saw **The Avengers!** It lived up to the hype.

Just got out of **the Avengers** movie. It was all storyboard, no story.

What a clumsy, clunky mess. Got kind of bored 90 min in. B-

Went saw **The Avengers** tonight and man it was epic....a definite must see!!!

President Obama watched **the Avengers**.

**The Avengers** movie was bloody amazing! Mmm looking good Robert Downey Jr and Captain America ;)

If I can be half as cool as Scarlett Johansson in **The Avengers** when I grow up, my life will be accomplished.

Saw **the avengers** last night. Mad overrated. Cheesy lines and horrible writing. Very predictable.

My best friend wants to see **The Avengers** today, so of course I'll go. Now to decide which Batman shirt to wear...

Okay, **the Avengers** was worth the hype. Best superhero movie of all time. Blown away, here.



## Target-dependent Sentiment Expressions

Just saw **The Avengers!** It **lived up to the hype.** 😊

Just got out of **the Avengers** movie. It was all storyboard, no story. 😞

What a **clumsy, clunky mess.** Got kind of **bored** 90 min in. B- 😞

Went saw **The Avengers** tonight and man it was **epic....a definite must see!!!** 😊

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Okay, **the Avengers** was **worth the hype. Best** superhero movie of all time. **Blown away,** here. 😊

Extracting a **diverse** and **richer** set of sentiment-bearing expressions, including formal and slang words/phrases

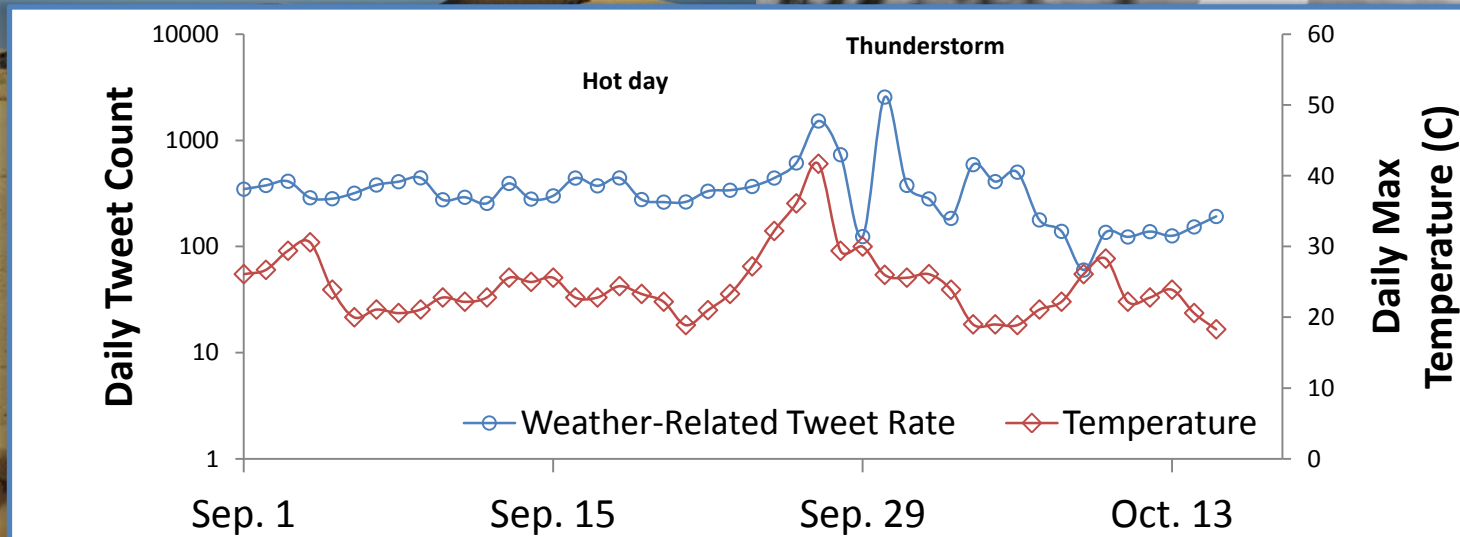
Assessing the **target-dependent** polarity of each sentiment expression

A novel formulation of assigning polarity to a sentiment expression as a **constrained optimization problem** over the tweet corpus

# OMG I have to Tweet that!

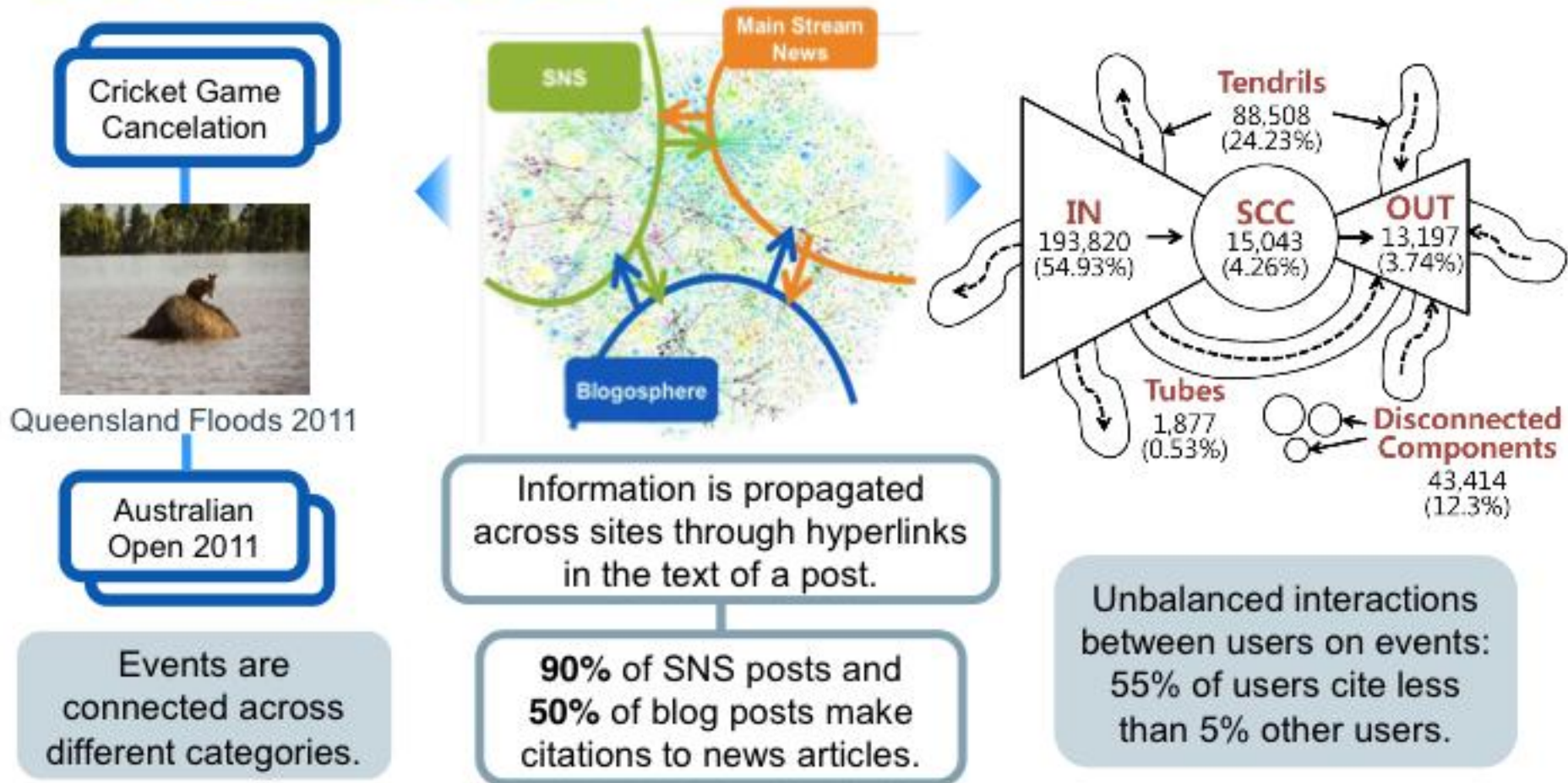
## A Study of Factors that Influence Tweet Rates

Emre Kiciman, [emrek@microsoft.com](mailto:emrek@microsoft.com)



# Event Diffusion Patterns in Social Media

Analyze how real-world events spread and interact with other events across diverse social media (news, blog and SNS) and understand the underlying structure of user network using *ICWSM'11 Spinn3r* dataset.



## Virality and Susceptibility in Information Diffusions

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School of Information System, Singapore Management University

**Viral (information) items:** pieces of information that are easily to be diffused through word-of-mouth

**Viral users:** people that are good at diffusing information



**Susceptible users:** people that are easily to be convinced



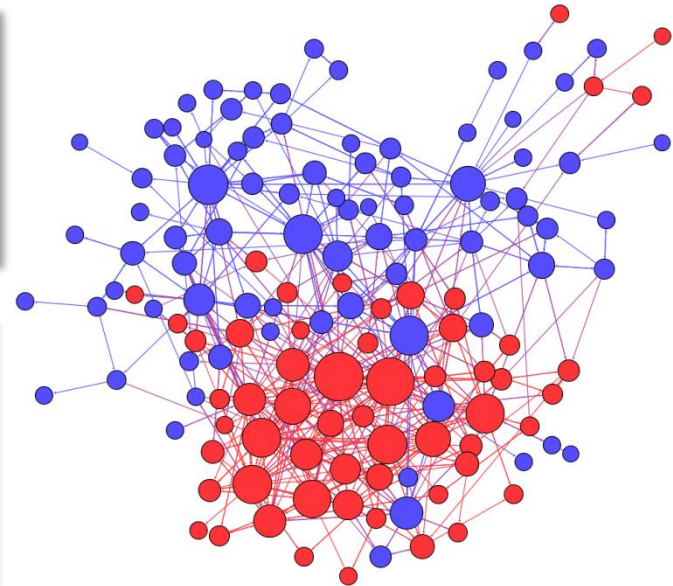
# Would you follow a (automated) complete stranger?

Online **social experiment**

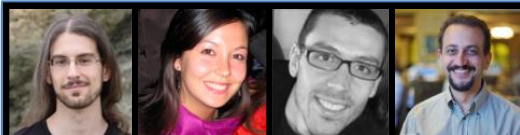
**Bot** interacting with real users

Gain **popularity** with simple automated activity

**Polarization** of reactions



PEOPLE ARE STRANGE WHEN YOU'RE A STRANGER:  
IMPACT AND INFLUENCE OF BOTS ON SOCIAL NETWORKS



L.M. Aiello, M. Deplano, R. Schifanella, G. Ruffo  
ARC<sup>2</sup>S Group - <http://arcs.di.unito.it>

# Jaram Park video presentation

# You Too!? Mixed-Initiative LDA Story Matching To Help Teens in Distress

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<sup>+</sup> MIT Media Lab <sup>θ</sup>MIT CSAIL <sup>\*</sup>Carnegie Mellon University <sup>ψ</sup>Northeastern University

## Teenage Distress

- Negative effects of bullying are well known
- Bullying in the context of teenage drama
- Psychiatry: need to foster cognitive empathy

## Mitigation: hypothesis



- Detection of distributions of teenage drama
- Using detection to power reflective thinking
- Indexing appropriate help material

## Corpora

Distressing personal experience      Severity poll ratings

A screenshot of a story from MTV's ww.athinline.org. The story is by a 15-year-old female and describes a dating experience. To the right of the story is a poll titled 'OTHERS RATED IT:' with three options: 'OVER' (94%), 'ON' (0%), and 'UNDER' (6%). A 'SHARE' button is at the bottom right.

- MTV's ww.athinline.org – fighting bullying
- 5500 personal stories of distress
- Severity poll ratings for each story
- Third party advice as comments for each story

## Extracting high-level themes

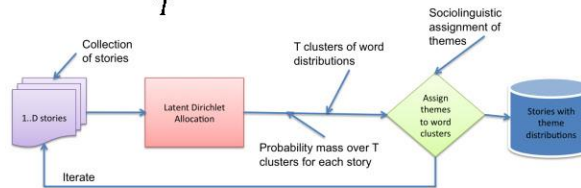
Let  $T$  = # of themes in teenage stories  
 $D$  = # of stories  
 $N$  = # words in the corpus.

Let  $P(z)$  = distribution over themes  $z$  in a particular story, &  $P(w|z)$  = probability mass over word  $w$  given theme  $z$ .

$$P(w_a) = \sum_{b=1}^T P(w_a|z_a = b)P(z_a = b)$$

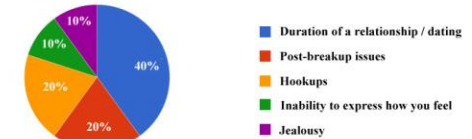
$$\theta^{(d)} = P(z) \quad \varphi^{(b)} = P(w|z = b)$$

$$\alpha = \frac{50}{T} \quad \beta = 0.01$$



## Story thematic distributions

"okay so i had this boyfriend, and i kissed another guy, but i told him, and we broke up, then months later we got back together and his friend came up to me and kissed me, and then her told my boyfriend, so he broke up with me, but i want him back!"



## Thematic story matching

- Apply model to a new story to get a thematic distribution
- Similarity metric: Kullback-Liebler divergence to fetch similar old stories

## Evaluation+ Error Analysis

- Q1: Validity of themes extracted
- Q2: Similarity & usefulness of showing matched stories
- Strong results for LDA+ versus control
- New stories with outlier themes didn't match well
- Promising results: current actual deployment on MTV [www.athinline.org](http://www.athinline.org)

## Results

$n$  = 12 participants      control = tf-idf cosine similarity

	% Strongly Agree		% Agree		% Strongly Disagree		% Disagree	
	LDA+	Control	LDA+	Control	LDA+	Control	LDA+	Control
Q1	45.0%	0%	22.1%	3%	15.9%	46%	17%	51%
Q2	35.3%	0%	23.0%	8.3%	15%	31.0%	13.2%	35.1%