

# European Multilingual Information Space

## Getting the user involved

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# Multilinguality

- the traditional approach:

Document → Translation → Consumption

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- the user remains passive
- the setting actually is a monolingual one
- the origin of the content and its transformation is rarely made explicit

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  - people can learn (even other languages)
  - people can actively participate
  - people should become aware of language diversity
  - people can become involved in the creation of truly multilingual documents

# The apple juice experience



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- learning is easiest if it can take place in everyday situations
  - at your workplace
  - while accessing newscast
  - while studying product information
  - ...

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- reading is learning
- learning is easiest if it can take place in everyday situations
  - at your workplace
  - while accessing newscast
  - while studying product information
  - ...
- exploring the multilingual information space can help to find out differences between different languages

# The apple juice experience

- technology requirements
  - fine-grained cross linking of parallel texts
  - online access to (lexical, terminological, ...) resources

## Enhancing information quality

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... but also on the subsequent processing chain (cross checking, proof reading, translation, ...)
- people should be made aware of such differences
- the multilingual information space allows them to explore differences between different versions of the same document  
e.g. comparing with the translation into another language in case the native version looks strange



# Enhancing information quality

- technology requirements
  - annotation of the document as being
    - an original text
    - a professional translation
    - a peer translation
    - a machine translation

# The Web2.0 lesson

- get people involved

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- problem:
  - danger of vandalism requires social control

# What's the challenge?

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  - multilingual authoring tools
  - rich web interfaces (multi-level annotations, etc.)
  - interactive web-sites
  - text alignment
  - online access to lexical resources
  - ...



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- developing standards, creating a common infrastructure
- establishing common acceptance
- radically changing cultural attitudes  
e.g. establishing truly multilingual news channels/encyclopedia/document repositories
  - not just translated versions of complete web-sites/web-pages
  - but parallel documents cross-linked at the phrase level

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Turning multilinguality into a competitive advantage!