

# Si.mobil Opportunity for Telco Providers inside Cloud Solution ECO system

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# Telekom Austria Group Footprint 20M mobile subscribers

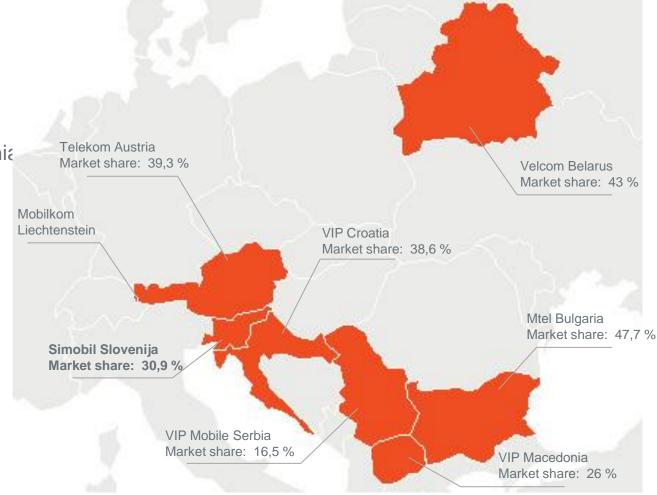
#### Si.mobil facts:

2nd operator in Slovenia

• 30% market share

member of TAG

Small enough to be a Playground.





# Telco Entering the Cloud Business – "environment"

WHO? Business segment.

#### **ADVANTAGES?** Leverage current potentials:

- TRUST: existing customer base and relationship.
- SCALE: existing direct/indirect sales force (KA, shops, franchises, dealers, ...).
- REPUTATION: brand positioning, awareness.
- CUSTOMER handling: 24/7 customer care, billing, collection, ...

#### **BASIC REQUEST!** Manage Risk

- Low investment.
- Risk share.
- Time to market.

#### **MISSION:**

"Focus on your core business and we will take care of the rest"



#### Our business model

## Cloud solutions broker (CSB)

#### **OFFER**

Providers of cloud services.



Google





Without an intermediary between cloud provider and cloud consumer, there's just too much work, time and expense

Gartner

#### **DEMAND**

Business users and their devices





Provide our business customers what they need when they need and all on one place

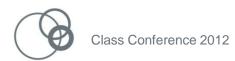
#### How we did it? First 10 months

#### First half - strategy set up:

- brokerage model (low investment, leverage potential),
- revenue share (risk share),
- NO data centers, they are at service providers,
- local customer relationship.

#### Next half - "just do it":

- set up initial service portfolio,
- establishing eco system (sales force automation, marketplace, 3rd party integration, self care, Telco system integration),
- sales strategy,
- go to market strategy,
- partner management.



### Market launch (June 2011)

#### Last year:

- build market awareness
- sales channels
- partnering (adding new services)
- sell, sell, sell

#### Now:

- 3% of existing customer base, 0,5% new
- 21 services
- www.bizstore.si
- developer community start:Cloud

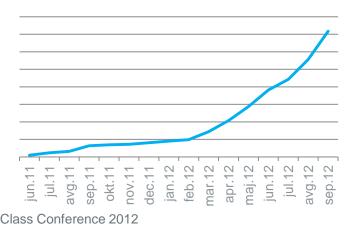


#### How to sell cloud solutions?

# Bundle them with all other services to satisfy all business needs in one place. CV<sup>↑</sup>

#### **Customer benefits:**

- 1. One provider Total Offer.
- 2. Central and simple access whenever.
- 3. Single contact for all solutions with 24/7 support.
- Monthly payment.
- 5. Payment for actual needs scalability.
- Consulting personal custodian.
- Si.mobil takes over responsibility for security and licenses.







#### How to sell cloud solutions?

# Sell them independently to attract non-customer buyers.

#### www.bizstore.si

Independent web sales channel & marketplace, dedicated to sales, access to cloud-based business solutions.

#### **Target groups:**

Non-customer buyers: BUY

Users (new & Si.mobil): ACCESS & CONFIGURE

Services providers/developers: SFLI





## **Current bizstore.si portfolio**

#### Communication & collaboration











#### **Business** solutions













#### Security & Backup







#### Hosting





#### More ...





#### How to address service providers and developers?

### **Established developers portal**

#### http://developers.simobil.si/

#### **Developers benefits:**

- Additional sales channel and new revenue source.
- 2. Recognition through Telco.
- 3. Access to existing Telco customer base in business segment.
- 4. Support, promotion, billing, SSO, metrics.
- 5. References & access to community partners.



#### What's next?

#### 2013

# Regional footprint in 7 countries:

- Local presence, brand, costumer, handling.
- Global services/prices.
- Local services/ developers community.
- Marketplace federation.
- one central repository of services.
- 7 local service selections targeted to match local market requirements.



### **Oppurtunity for Telco Providers**

inside Cloud Solution ECO system

- Business consulting based on customer knowledge
   Sales strategy + Go to market strategy + Marketing strategy.
- Build on Marketplace functionalities: Webshop + Cross-promotion + Customer Self admin + 3rd party developers integration.
- Support and build up local Developers community: The development of locally adapted cloud solutions is ESSENTIAL!
- Develop Sales force tool as support for direct sales personnel to sell services to customers.
- Build Support for Partnering with local partners mainly IT which have existing knowledge and customer base.
- Business model based on revenue/risk share vs. high initial investment.



Thank you.

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