



Linking Smart Cities Datasets with Human Computation: the case of UrbanMatch

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Citizen Computation

Human Computation

exploiting human capabilities to solve computational tasks difficult for machines

Citizen Science

exploiting volunteers to collect scientific data or to conduct experiments "in the world"

Boston, 13th November 2012

Citizen Computation

exploiting human capabilities to contribute to a mixed computational system by living "in the world"



UrbanMatch: Citizen Computation GWAP





Which photos *actually* represent the urban POIs? Can we *link* POIs to their most representative photos?



The Record Linkage Problem [Fellegi&Sunter, 1969]





- Comparison space
 - $\bullet \ \Gamma = A \times B$
- Purpose is to split *Γ* in
 - M (set of matches) and
 - U (set of non-matches)
- Each link γ has a score s_{γ}
 - $s_{\gamma} = P(\gamma \in \Gamma | M) / P(\gamma \in \Gamma | U)$
- Partitioning based on lower/upper thresholds:
 - $s_{\gamma} > UPPER \Rightarrow \gamma \in M$
 - $s_{\gamma} < LOWER \Rightarrow \gamma \in U$
 - $LOWER \le s_{\gamma} \le UPPER \Rightarrow \gamma \in C$ (candidate links to be assessed by experts)



UrbanMatch Linkage Problem





- A contains POIs
 - B contains photos
 - Γ contains POI-photo links
 - "Playable places" group
 POIs → partitioning of Γ (problem space reduction)



- Input data in UrbanMatch:
 - 34 POIs in 14 playable places
 - 11,089 photos
 - 196 links in M ---->
 - 382 links in U --->
 - 37,413 links in C —



Showing links to UrbanMatch players

Santa Maria

delle Grazie

The POI-photo links to be evaluated could be shown directly to players...

correct?

???

...but the player could not know the name of the POI

correct?

NO!

On the other hand, the player can easily "see"



(Santa Maria

delle Grazie)





(Sant'Ambrogio)



UrbanMatch level definition





- Photos d and g depict POI 1 (and do not depict POI 2)
- Photos c and h depict POI 2 (and do not depict POI 1)
- Photos b and f do not depict POI 1 nor POI 2 (distractors)
- Photos a and e maybe depict POI 1 and/or POI 2



Feedbacks to UrbanMatch players





If the selected pair is correct (two sure photos) or plausible, UrbanMatch gives a positive feedback

If the selected pair is wrong (at least one selected photo is a "distractor" option), UrbanMatch gives a negative feedback (and counts the player's mistake)



UrbanMatch: gameplay



Video at: http://bit.ly/um-video







Link score in UrbanMatch

- Effect of players' evidences on the score s_{γ}
 - If there is a *positive evidence* (an UrbanMatch player says that the link γ is correct), s_γ is increased at most by K_{pos}
 - If there is a *negative evidence* (an UrbanMatch player says that the link γ is incorrect), s_γ is decreased at most by K_{neg}
 - Each evidence is weighted with a factor that represents UrbanMatch player's reliability

$$r_p = e^{-\varepsilon_p/2}$$

where ε_p is the number of errors made by the player, thus $r_p \in [0..1]$ (reliability is 1 if the player makes no mistake, 0.6 if he makes 1 error, almost zero if he makes 6 mistakes or more)

- For each link γ in C, its score varies as follows
 - Positive evidence: $s'_{\gamma} = s_{\gamma} + K_{pos} * r_p$
 - Negative evidence: $s'_{\gamma} = s_{\gamma} K_{neg} * r_p$





Evaluating UrbanMatch precision

Accuracy definition

game ability to *correctly*

assess candidate links

(metrics specific to Data Quality)



candidate links *correctly* assessed to be either trustable or incorrect

Accuracy =
$$\frac{(CM - FP) + (CU - FN)}{CM + CU}$$
candidate links assessed to be either trustable or incorrect

- CM = right links, i.e. candidate links moved from C to M (because $s_{\gamma} > UPPER$)
- CU = wrong links, i.e. candidate links moved from C to U (because $s_{\gamma} < LOWER$)
- FP = false positives (candidate links assessed as trustable but actually incorrect)
- FN = false negatives (candidate links assessed as incorrect but actually trustable)

accuracy requires ground truth → computed only on a manually analyzed set of links for evaluation's sake !



Evaluating UrbanMatch as a GWAP

where SolvedProblems = CM + CU in which:

- CM = right links, i.e. candidate links moved from C to M (because $s_{\gamma} > UPPER$)
- CU = wrong links, i.e. candidate links moved from C to U (because $s_{\gamma} < LOWER$)





Setting the thresholds for link score s_{γ}



• Accuracy and Throughput as a function of *LOWER*

LOWER	0.05	0.10	0.15	0.20
CU	321	348	1152	1216
FN	4	5	7	8
Accuracy	98.75 %	98.56 %	99.39 %	99.34 %
Throughput	108.08	117.17	387.87	409.42

Accuracy and Throughput as a function of UPPER

UPPER	0.60	0.65	0.70	0.75	0.80	0.85	0.90
СМ	227	225	68	65	61	60	49
FP	48	47	4	4	3	3	1
Accuracy	78.85 %	79.11 %	94.11 %	95.38 %	95.08 %	95.00 %	97.95 %
Throughput	76.43	75.75	22.89	21.88	20.53	20.20	16.49



UrbanMatch evaluation results

Accuracy, Throughput and ALP results

- Evaluation data
 - 54 unique players, 290 games (781 game levels)
 - 2006 input links, 1284 assessed (trustable/incorrect)
 - upper threshold 0.70, lower threshold 0.20
- Accuracy (on the manually-checked subset)
 - 99.06% → very good result ☺
- Throughput and ALP (on all processed links)
 - 485 links/h → very good result ☺
 - 3m 17s → one-time game, needs improvement ⊕



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Evaluation UrbanMatch as a whole

User-based evaluation: actual "engagement"

- Based on game evaluation literature and integrated with our research-specific questions
- Questionnaire at <u>http://bit.ly/um-survey</u>
- Findings:



Was the game interface clear and intuitive?



Is it useful playing in the urban space?



Did you suggest your friends to play?





Conclusions



- Citizen Computation games are effective to leverage linking capabilities of "humans"
- Game is to be designed to keep in consideration users' capabilities and usage context.
 - (lack of) background knowledge
 - small mobile-phone screen

Different tasks to be solved need different game "missions"

- Linking task → pairing mission
- Verifying task → rating/selecting mission
- Collecting task → selecting/editing mission



Output: Advertisement Output: Urbanopoly game here in Boston, to collect and assess geo-spatial linked data participant to Semantic Web Challenge http://bit.ly/urbanopoly



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Thanks for your attention! Any question?



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