Data, Predictions, and Decisions in Support of People and Society

Eric Horvitz



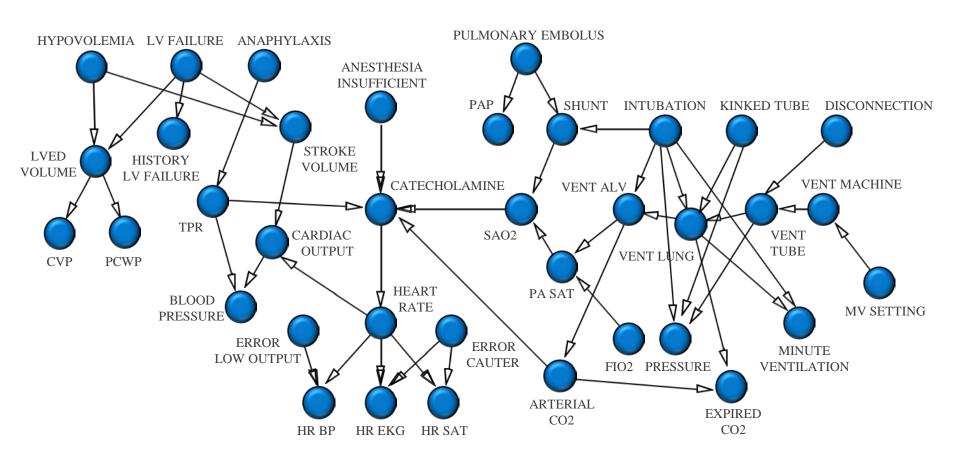
Data Science for Social Good

Critical contributions to humanity

Learning, inference, and decision making

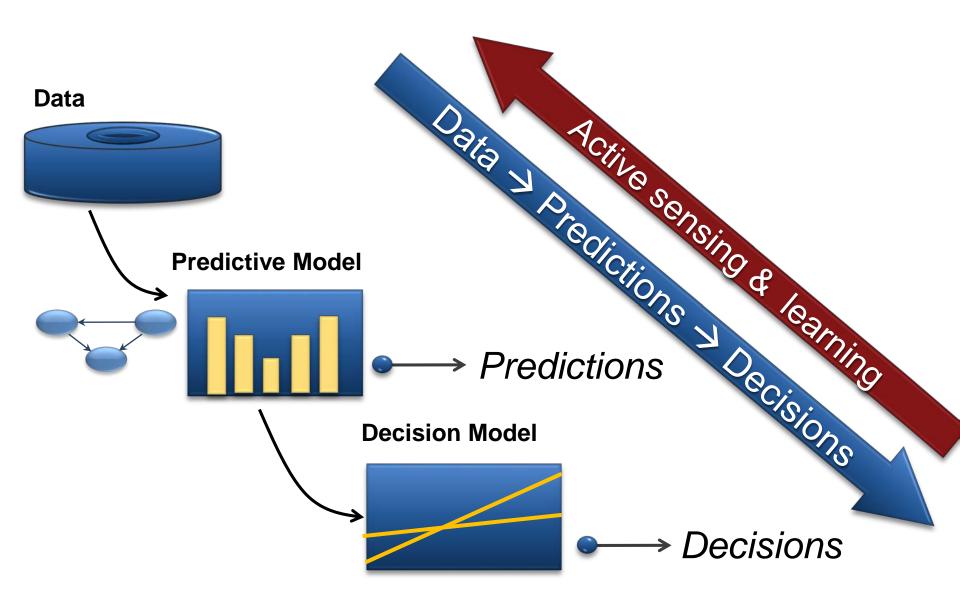


Inference for high-stakes challenges



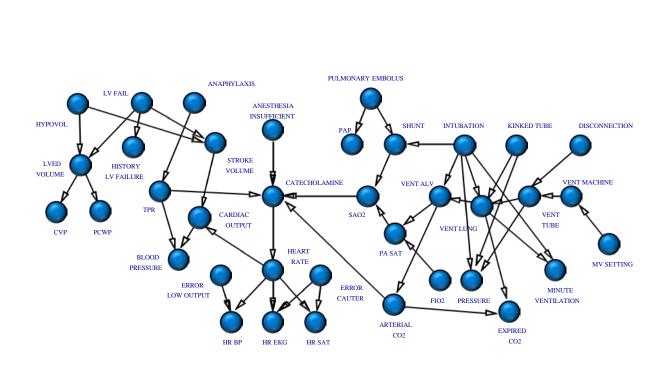


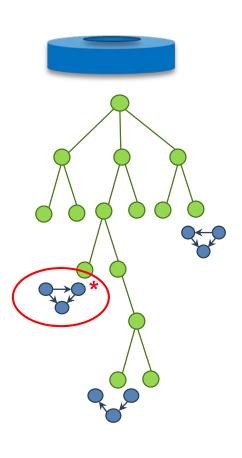
Predictions to Decisions



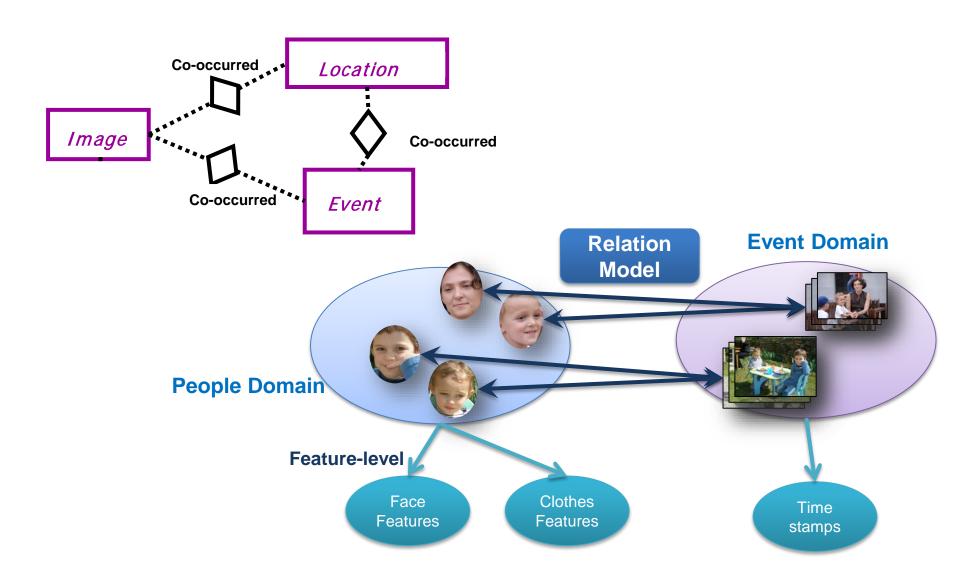
Exciting Times

Learning procedures keeping pace with data

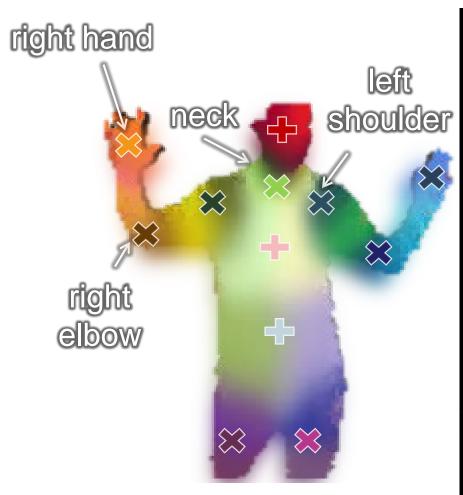




Rise of Rich Representations



Rise of Rich Representations





J. Shotton, J. Winn, C. Rother, A. Criminisi

Rise of Rich Representations





Renaissance of Familiar Methods

Pursuit of speech, vision with stacked representations



Conversational Speech: Switchboard challenge



Renaissance of Familiar Methods

Pursuit of speech, vision with stacked representations



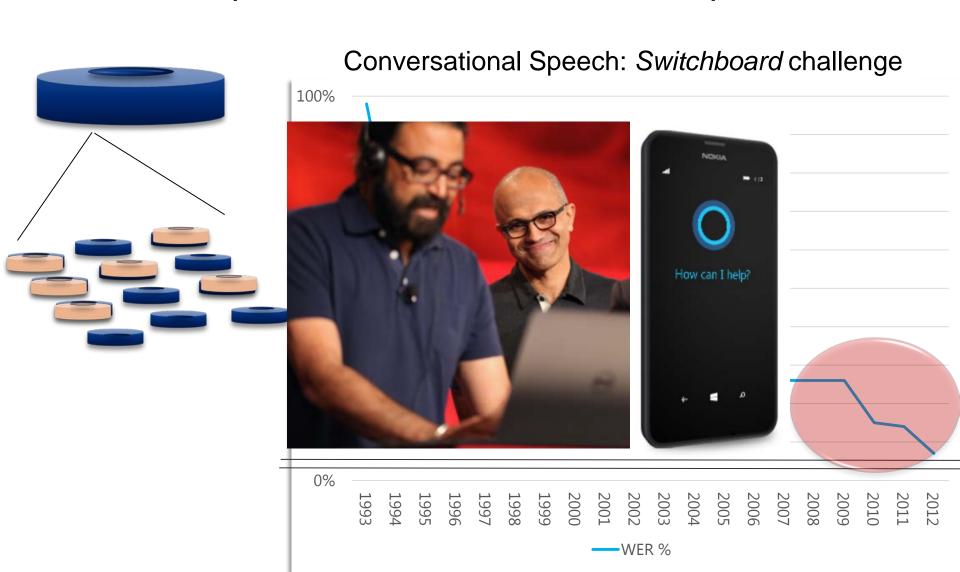
Conversational Speech: Switchboard challenge



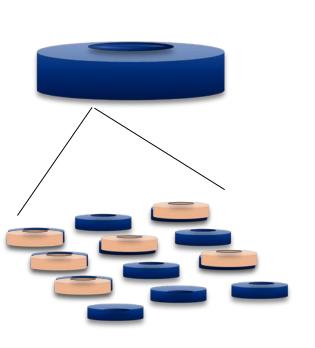
WER %

Renaissance of Familiar Methods

Pursuit of speech, vision with stacked representations



Data, Learning, and Systems



Algorithms for learning & inference

Large-scale systems

Beauty and the Bottleneck

Hekaton: Database service In-memory, manycore, latch-free: **30x speed-up**



Trill: Streaming analytics

Column-oriented batches, P3 sort:

2-4 orders of magnitude speed-up

Streaming
Reduce Sub-Query

Streaming
Map Sub-Query

Streaming
Temporal Binary
Merge

Merge

Catapult: Data center search perf.

Speed-ups via FPGA

40x speed-up



Data Science for Social Good

Transportation
Clinical medicine
Public health



Inference about Traffic

Smartflow, UAI 2005

Multiple views on traffic



Incident reports



Weather



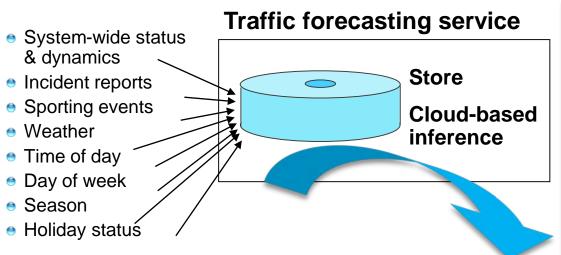
Major events

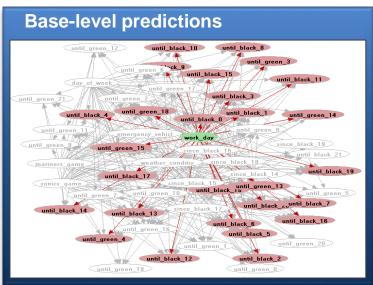


- Operator ID: Nick Heading: INCIDENT Message: INCIDENT INFORMATION
- Cleared 1637: I-405 SB JS I-90 ACC BLK RL CCTV 1623 - WSP, FIR ON SCENE

- Event store
- Learning
- Reasoning

Forecasting Future Traffic



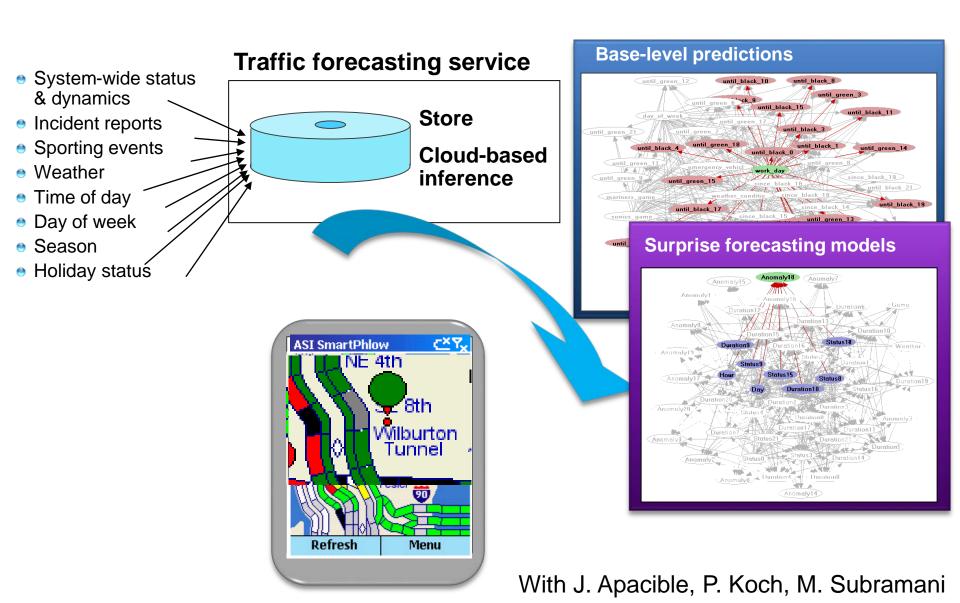


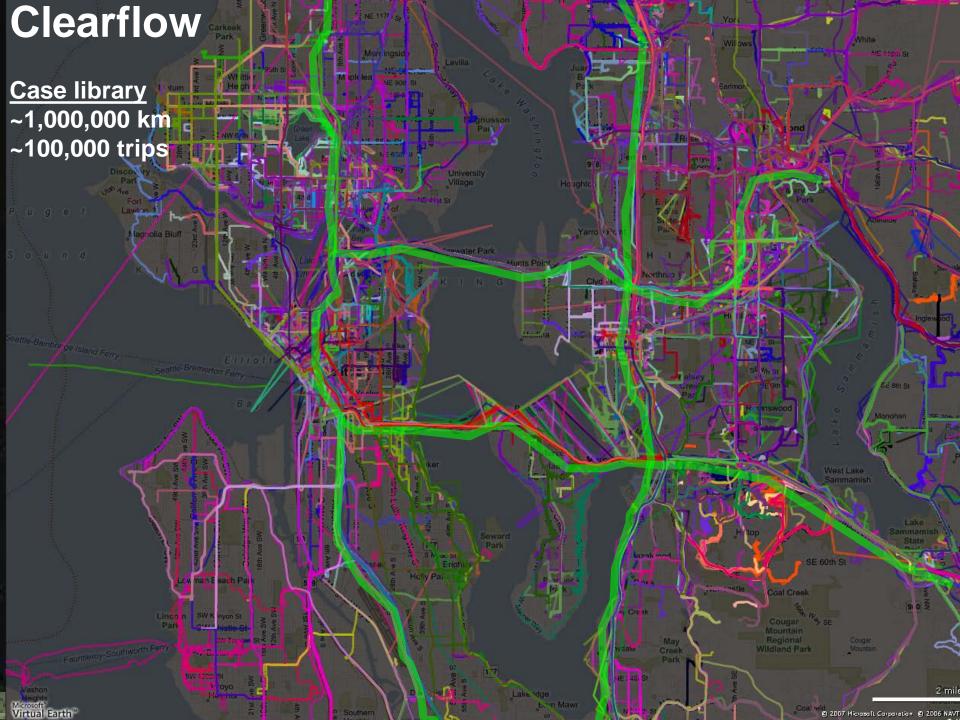


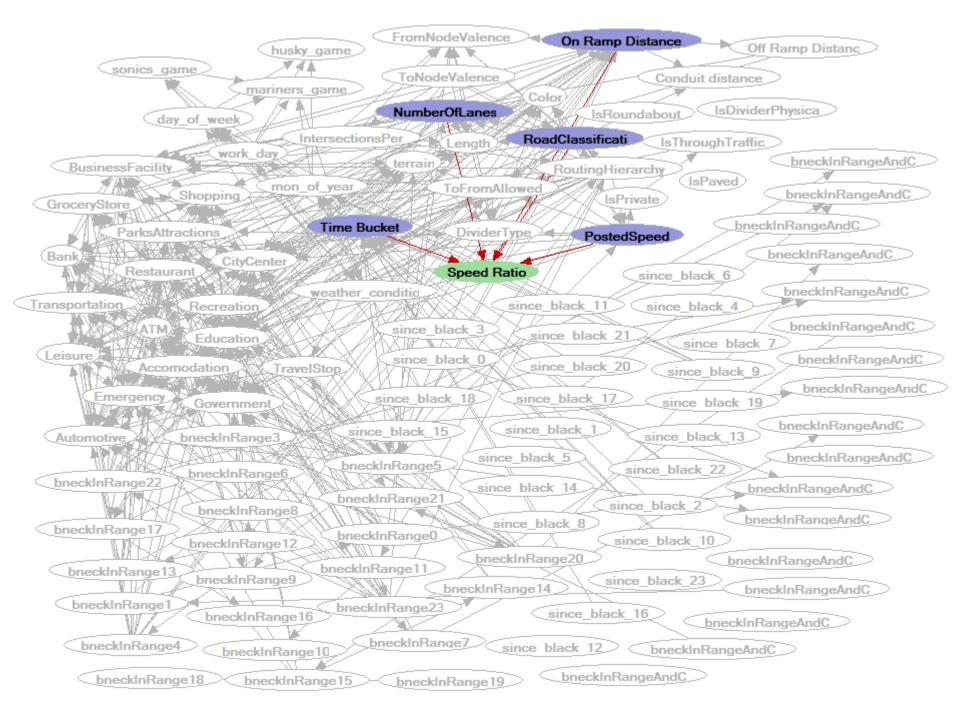
Max likely duration

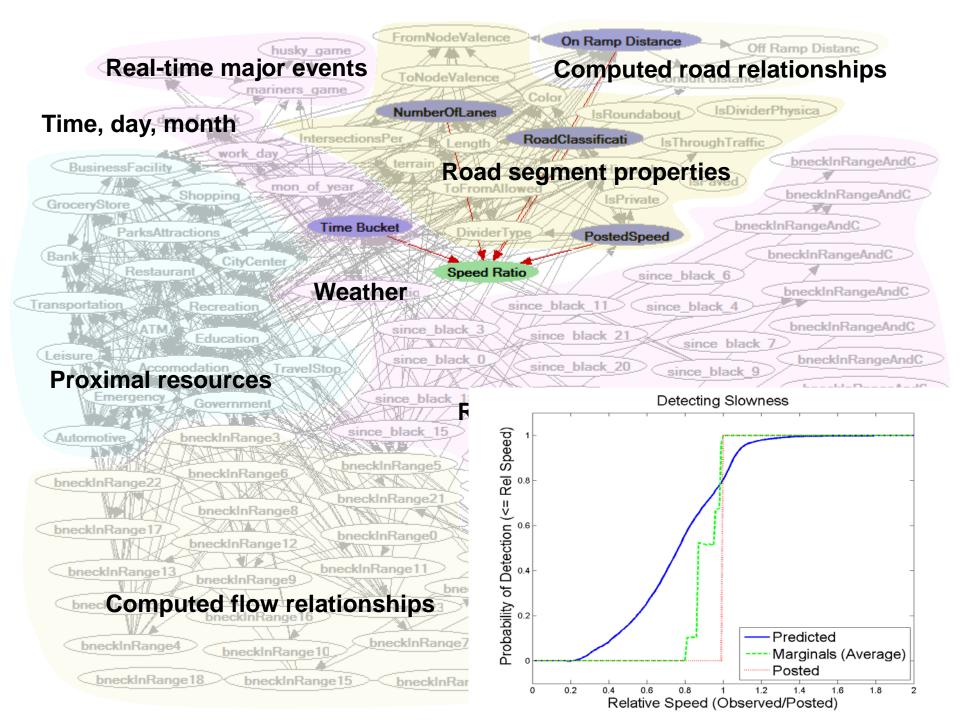
With J. Apacible, P. Koch, M. Subramani

Forecasting Future Traffic









The New York Times

Technology

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SCIENCE

HEALTH

SPORTS

OPINION

Microsoft Introduces Tool for Avoiding Traffic Jams

By JOHN MARKOFF

Published: April 10, 2008

SAN FRANCISCO — <u>Microsoft</u> on Thursday plans to introduce a Web-based service for driving directions that incorporates complex software models to help users avoid traffic jams.

Related

Times Topics: Microsoft Corporation The new service's software technology, called Clearflow, was developed over the last five years by a group of artificial-intelligence researchers at the company's Microsoft Research laboratories. It is an

ambitious attempt to apply machine-learning techniques to the problem of traffic congestion. The system is intended to reflect the complex traffic interactions that occurrence traffic backs up on freeways and spills over onto city streets.

The Clearflow system will be freely available as part of the company's <u>Live.com</u> site (<u>maps.live.com</u>) for 72 cities in the United States. Microsoft says it will give drivers alternative route information that is more accurate and attuned to current traffic pa on both freeways and side streets.



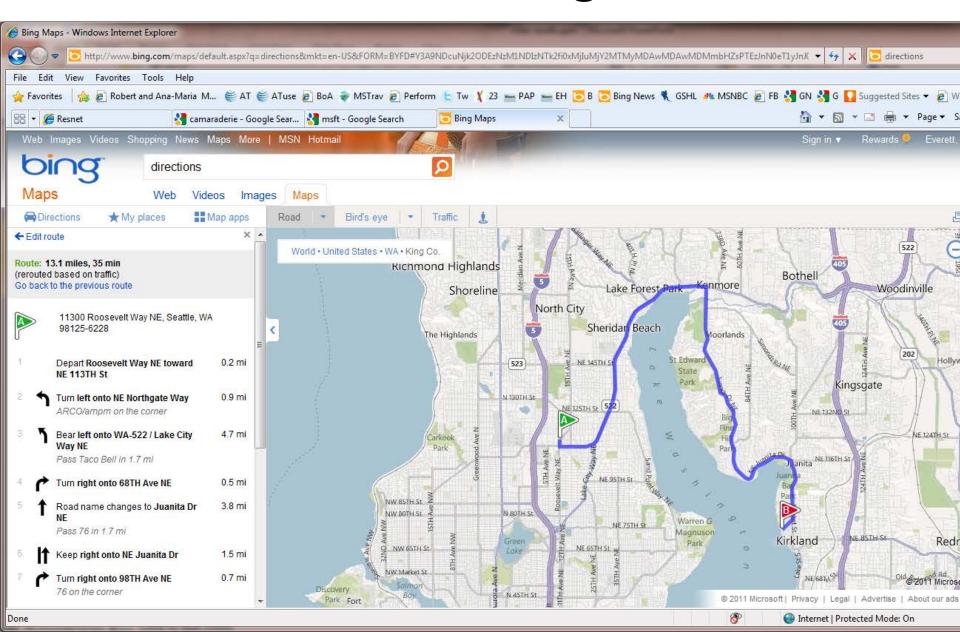
Microsoft now considers surface street traffic as well as freeway speeds in its routing.

Traffic-Sensitive Routing

72 cities across North America
Flows assigned to ~60 million streets every few minutes

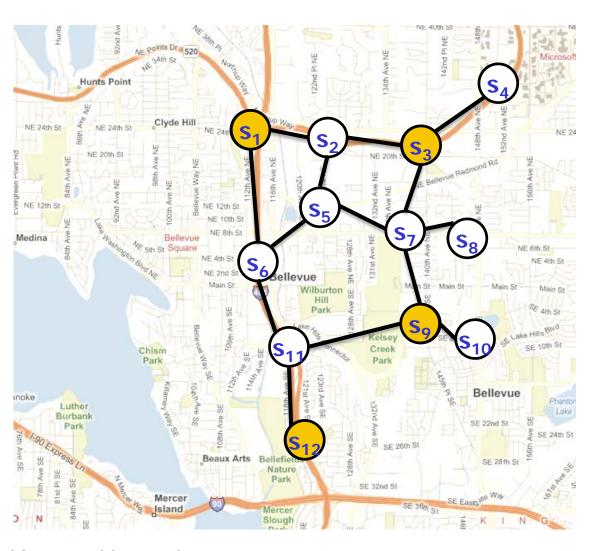


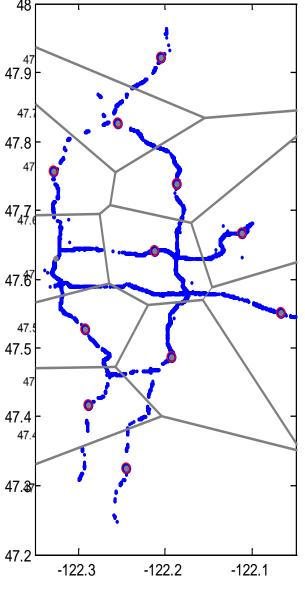
Traffic-Sensitive Routing



Community Sensing

Utilitarian: Demand-weighted value





Krause, H., et al.

Community Sensing

Utilitarian: Demand-weighted value

Phenomenon

Variables of spatiotemporal process

$$\operatorname{Var}(\mathcal{X}_s \mid \mathcal{X}_{\mathcal{A}} = \mathbf{x}_{\mathcal{A}}) \quad \operatorname{Var}(\mathcal{X}_s) - \operatorname{Var}(\mathcal{X}_s \mid \mathcal{X}_{\mathcal{A}} = \mathbf{x}_{\mathcal{A}})$$

Demand Model Population needs

$$R(\mathcal{A}) = \sum_{s \in \mathcal{V}} \mathbb{E} \left[\mathcal{D}_s(\text{Var}(\mathcal{X}_s) - \text{Var}(\mathcal{X}_s \mid \mathcal{X}_{\mathcal{A}})) \right]$$

Sensor Availability

Sharing Preferences

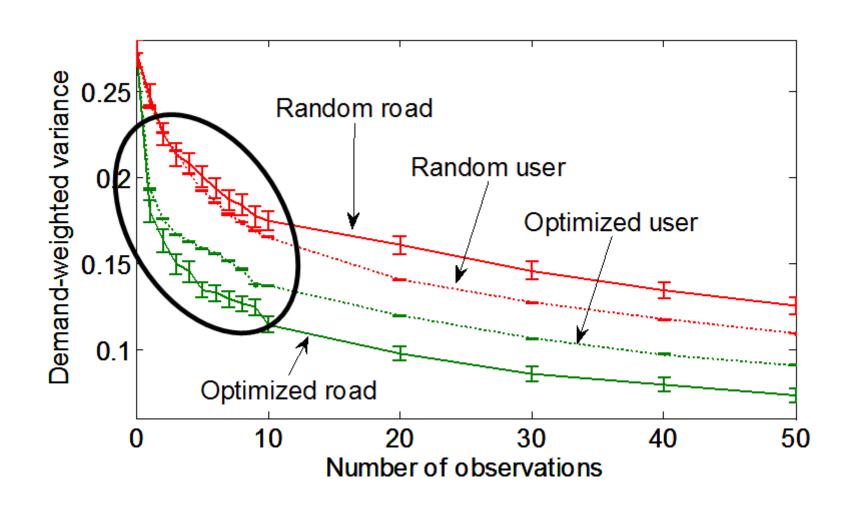
Avail. of observations B at locations A

$$P(A \mid B)$$

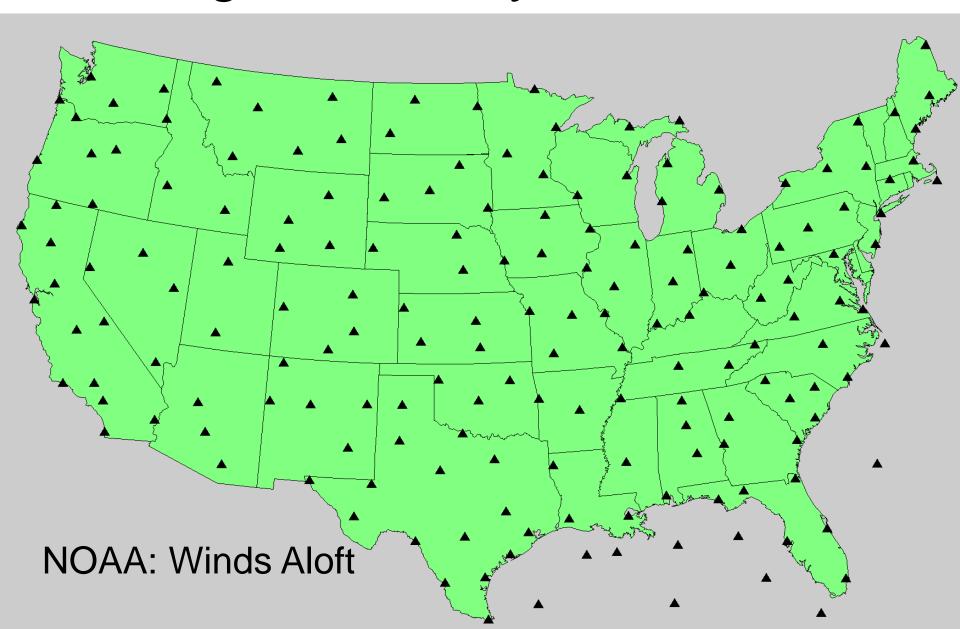
$$F(\mathcal{B}) = \mathbb{E}_{\mathcal{A}|\mathcal{B}}[R(\mathcal{A})] = \sum_{\mathcal{A}} P(\mathcal{A} \mid \mathcal{B}) R(\mathcal{A})$$

Community Sensing

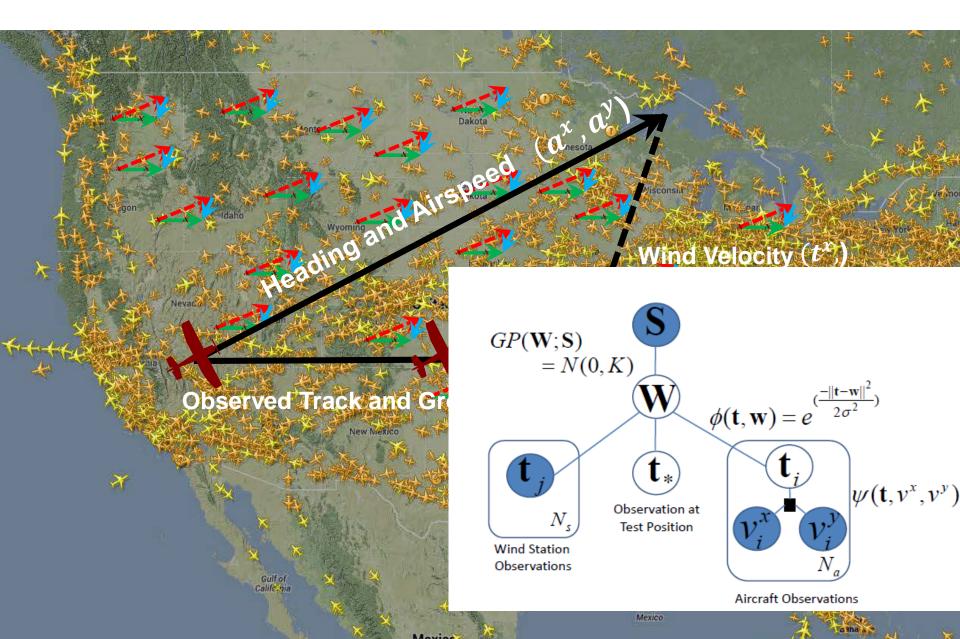
Utilitarian: Demand-weighted value



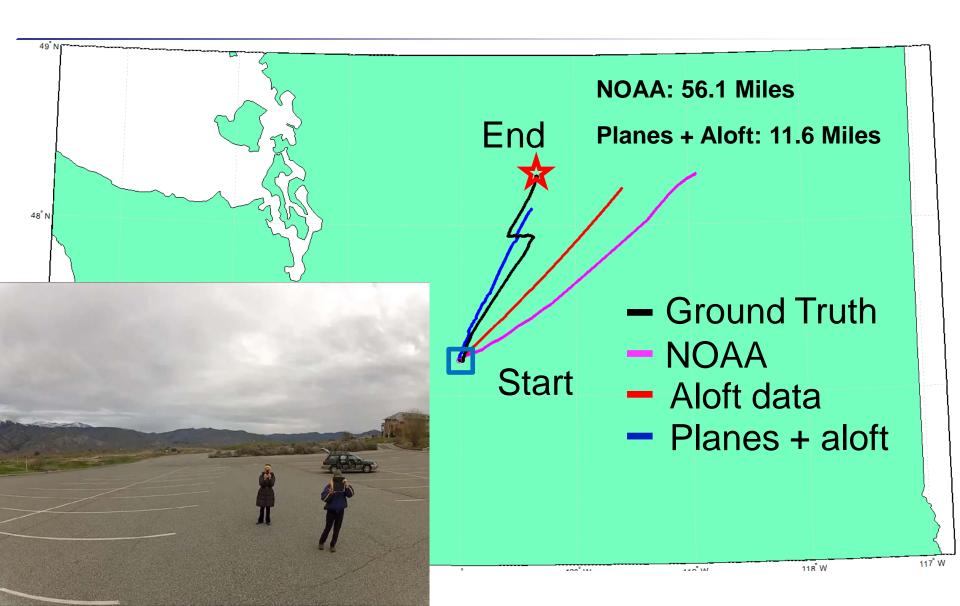
Aiming for the Sky: Aviation



Thousands of Wind Sensors

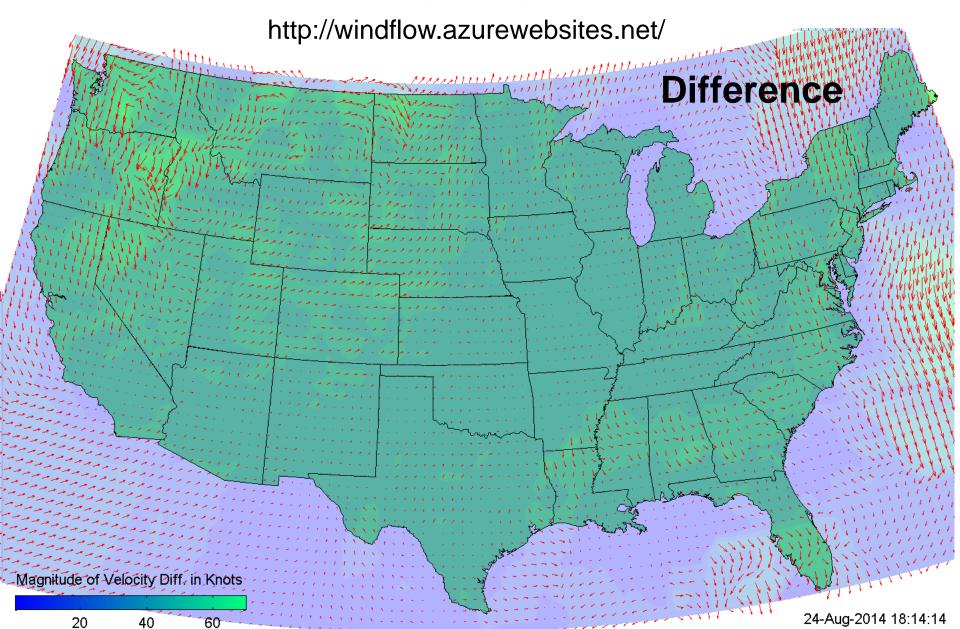


Studies



Windflow

Azure Cloud Service:



Clinical Medicine

Rich dataset: All visits, 15 years of data

- Admissions, discharge, transfer (ADT)
- Chief complaint in free text
- Age, gender, demographics
- Diagnosis codes (ICD-9)
- Lab results and studies
- Medications
- Vital signs
- Procedures
- Locations in hospital
- Admitting and attending MD codes
- Fees and billing
 - ~30,000 variables available in dataset

Readmissions Challenge



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SPECIAL ARTICLE

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Volume 360:1418-1428

April 2, 2009

Number 14

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Rehospitalizations among Patients in the Medicare Fee-for-Service Program

Stephen F. Jencks, M.D., M.P.H., Mark V. Williams, M.D., and Eric A. Coleman, M.D., M.P.H.

ABSTRACT

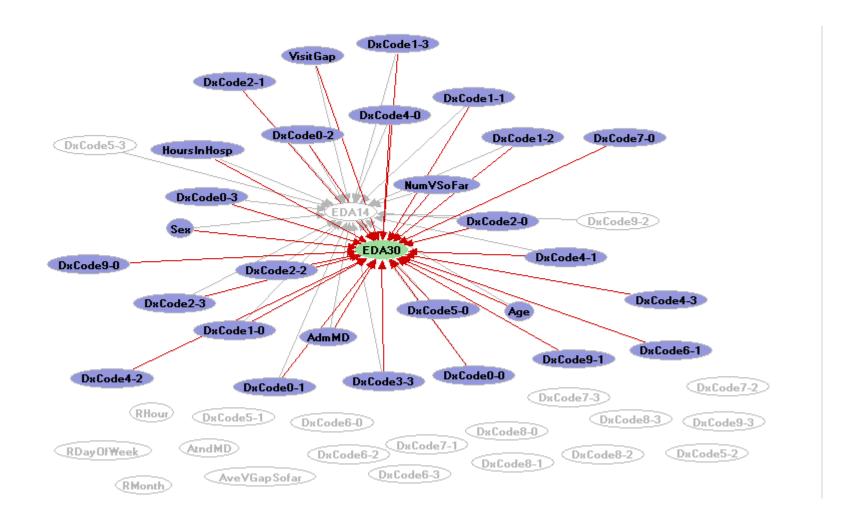
~20% within 30 days

Background Reducing rates of rehospitalization has attracted attention from policymakers as a way to improve quality of arguency and patterns of the frequency and patterns of the frequency and patterns of the frequency changes.

Methods We and

Estimated cost to Medicare (2004): \$17.4 billion

Predictive Model for Readmission



Going Live

Readmissions Manager

Reducing Hospital Readmissions is an Impending Priority

Overview

One in five Medicare inpatients is readmitted within 30 days. The Centers for Medicare and Medicaid Services (CMS) considers 40%-75% of these readmissions to be preventable.

In October 2012, CMS will begin to track readmission and impose financial penalties on hospitals with higher–than–expected readmission rates for certain conditions. Other payers will certainly follow.

It is clear that hospital admissions and readmissions are becoming a critical parameter for tracking care delivery from both a financial and quality perspective.

Readmissions Manager for Microsoft Amalga is an innovative solution to help organizations address this very important business need.



At hospitals around the world...



Challenge: Interpretability



Interpretability

Considering human interpretability

Procedures that allow end users to understand contribution of individual features

What influence does changing observations x have if other values are not changed?

Interpretability-Power Tradeoff

$$y = \beta_0 + \beta_1 x_1 + ... + \beta_n x_n$$

$$y = f_1(x_1) + ... + f_n(x_n)$$

$$y = f(x_1, ..., x_n)$$

Y. Lou, R. Caruana, J. Gehrke, and G. Hooker. Accurate Intelligible Models with Pairwise Interactions. In KDD, 2013.

Interpretability-Power Tradeoff

$$y = \beta_0 + \beta_1 x_1 + ... + \beta_n x_n$$

$$y = f_1(x_1) + ... + f_n(x_n)$$

$$y = \sum_i f_i(x_i) + \sum_{ij} f_{ij}(x_i, x_j)$$

$$y = \sum_i f_i(x_i) + \sum_{ij} f_{ij}(x_i, x_j) + \sum_{ijk} f_{ijk}(x_i, x_j, x_k)$$

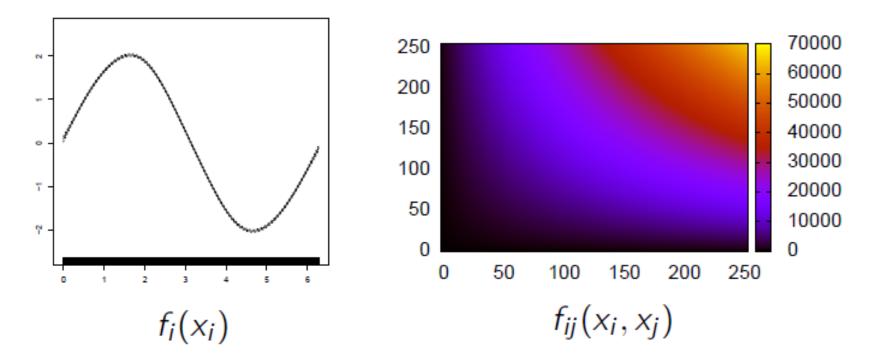
$$y = f(x_1, ..., x_n)$$

Y. Lou, R. Caruana, J. Gehrke, and G. Hooker. Accurate Intelligible Models with Pairwise Interactions. In KDD, 2013.

Capturing Key Interactions

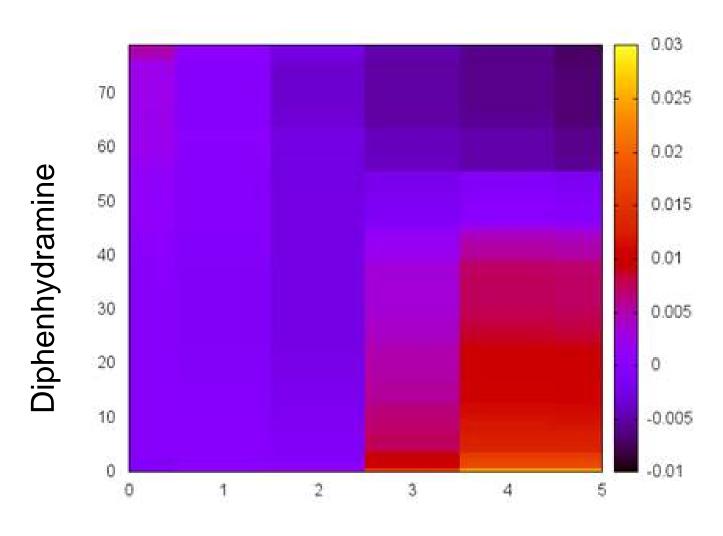
Efficient means to identify pairwise interactions

$$y = \sum_{i} f_i(x_i) + \sum_{ij} f_{ij}(x_i, x_j)$$



Y. Lou, R. Caruana, J. Gehrke, and G. Hooker. Accurate Intelligible Models with Pairwise Interactions. In KDD, 2013.

Insights about Interactions



Betamethasone

Decisions

Units 5E/501/8E/9W/8ITCU

Baseline:

Discharges to home/ home health between 10/15/2011 - 4/29/2012

Readmissions Rate (all cases): 13%

Score ≥ 25: 27%

Average direct cost/readmission: \$10,888

Initial Pilot

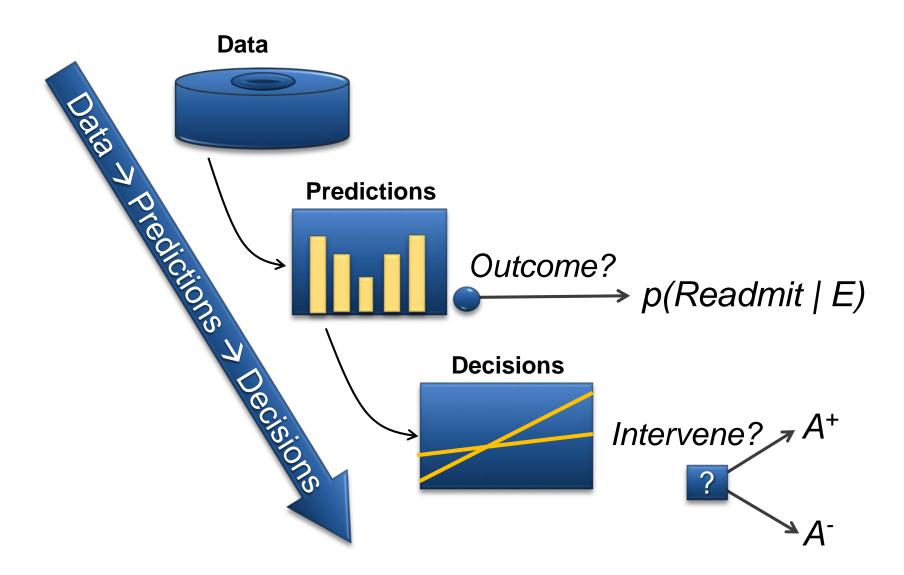
4/30/2012 - 7/30/2012

1 Month Post engagement

Readmissions Rate	12%	10%
Score ≥ 25	23%	20%
# of Admissions Avoided	9	11
Follow up call completion	52%	61%
Follow up call <u>not</u> Completed	32%	21%
Total Annualized savings	\$391,968	\$1,448,104

↓ Total Readmission Rate by 3% and +\$1.4M Savings

Decisions



Example: Heart Failure

Most frequent dx for hosp. Medicare patients

6–10% of folks over 65

\$35 billion/yr US

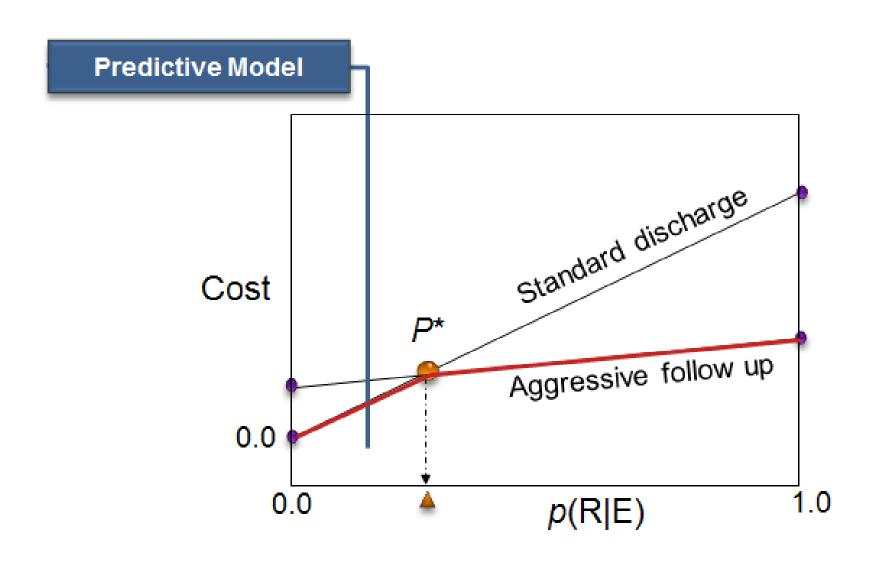
Decision:

Invest in post-discharge program for patient?

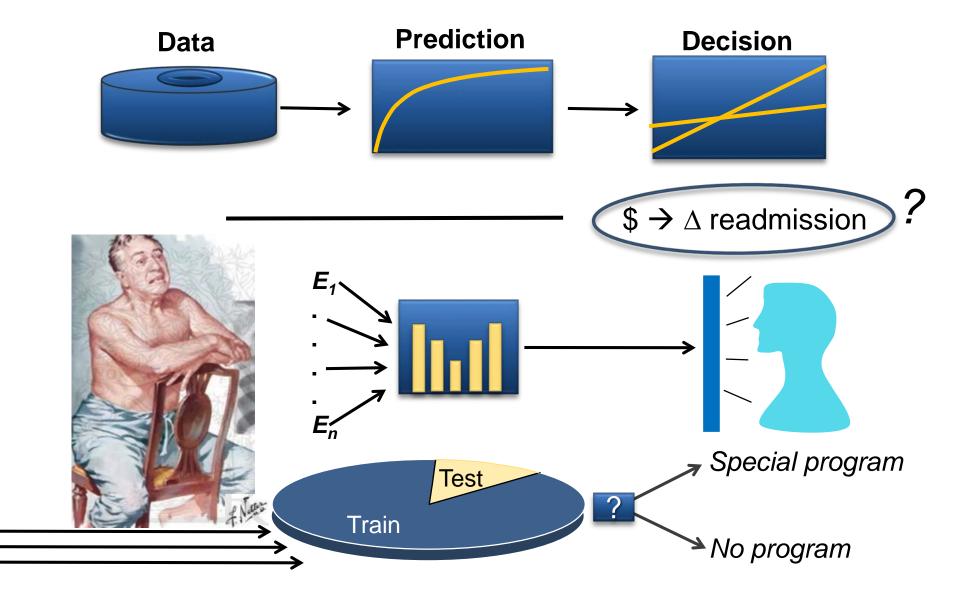


With M. Bayati, M. Braverman, P. Koch, K. Mack, G. Ruiz, M. Smith

Utility Model



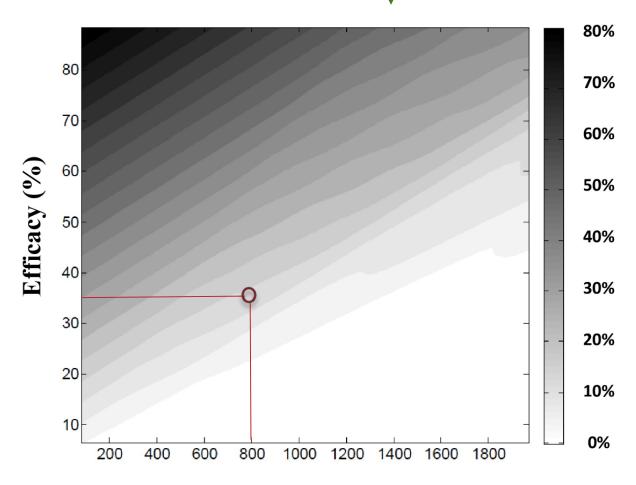
Exploration with Decision Pipeline



Decision Pipeline -> Visualization

\$800 intervention @ 35% efficacy?

131.4% readmissions \$13.2%.

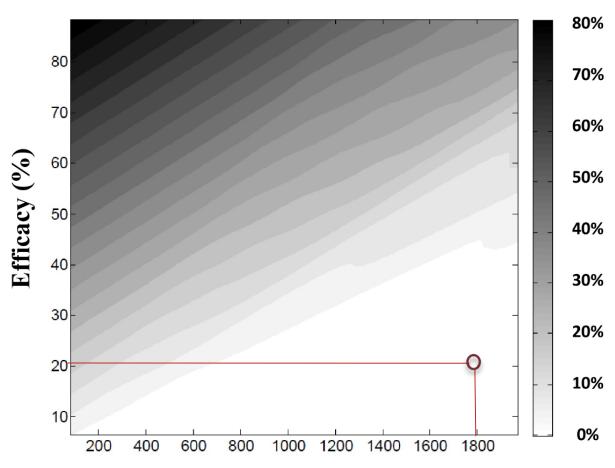


Cost of intervention (\$)

Decision Pipeline -> Visualization

\$1800 intervention @ 20% efficacy?





Cost of intervention (\$)

Errors, Adverse Events, and Deaths

Deaths:

44,000 - 98,000 preventable deaths per year "To Err is Human," Inst. of Medicine, 2000

Adverse events:

44% preventable.

Levinson, 2010

Costs:

\$17 to \$29 billion per year in U.S.

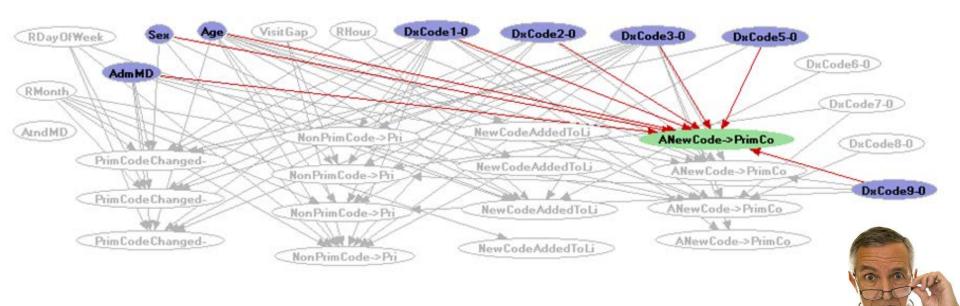
Thomas, et al., 1999

Detecting Errors

e.g., Predict surprise at emergency dept.

At discharge time:

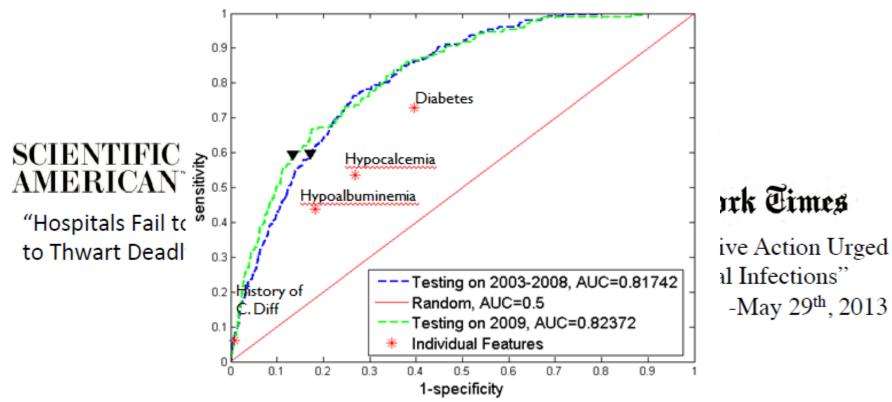
→ p(readmit < 72 hrs.|E) with <u>new primary diagnosis</u>.



Hospital-Associated Infection

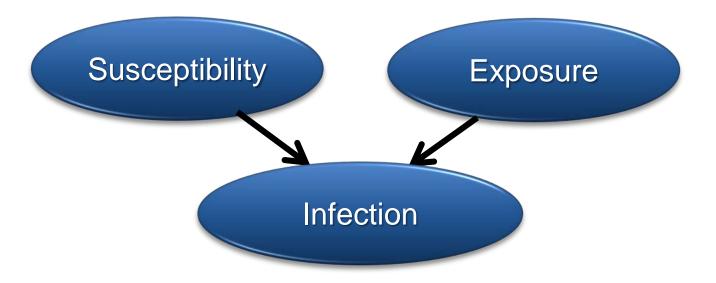
1 in 20 hospitalizations, ~\$20 billion/yr. 5% death: top 10 contributor of death in US



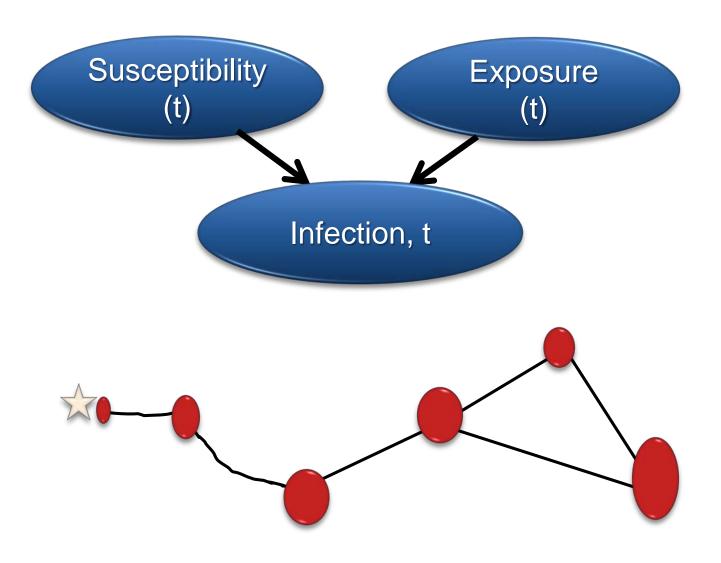


With Wayne Campbell, Ella Franklin, John Guttag, Jenna Wiens

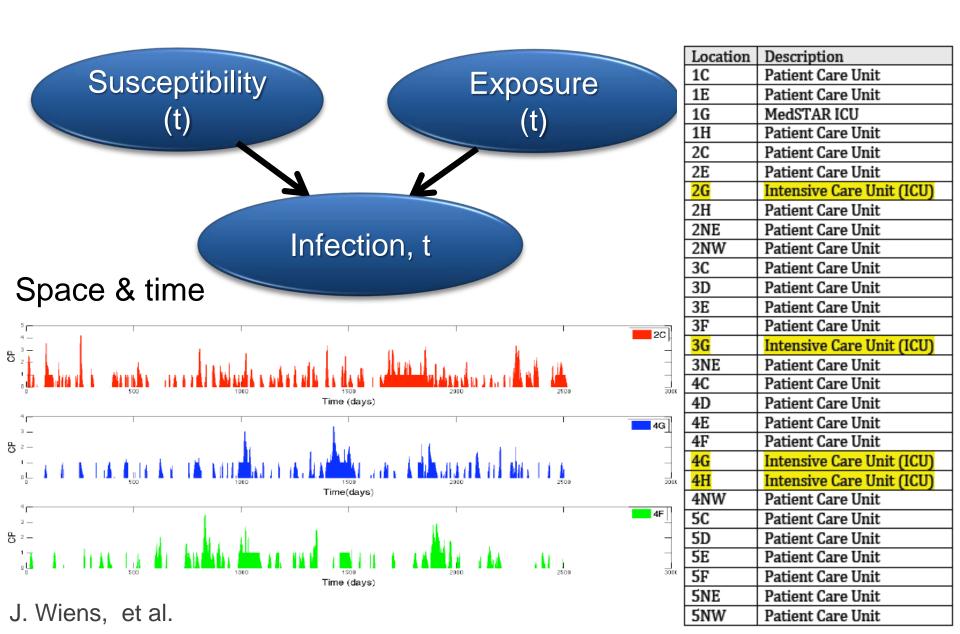
Data on Time and Space



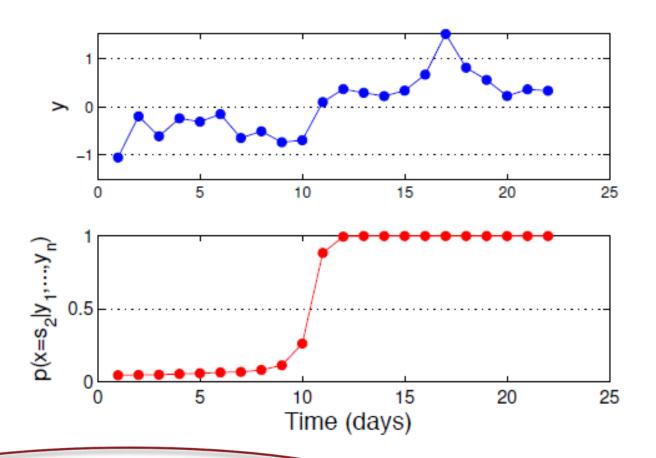
Data on Time and Space



Data on Time and Space

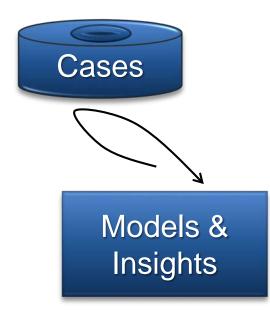


Temporal Models and Prediction



NIPS 2012: AUC: 0.69 → 0.79

Causal Discovery

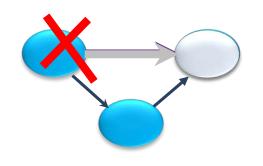


Pt. acquires C. Difficile?

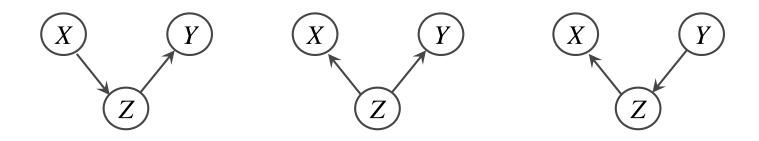
- diabetes = TRUE
- history of C. Diffi = TRUE
- hospital service = gsg (general surgery)
- meds= acetylcysteine (n-acetylcys)
- meds = lidocaine hcl
- meds = clindamycin phosphate
- platelet count = C (thrombocytosis)
- unit = 2g
- albumin = L (hypoalbuminemia)
- admission source = transfer
- attending MD= XXXXXX
- unit = 2d
- CO2 = L (hypocapnea)
- city = XXXXXX
- employer name = Not Employed
- monocyte percent = H
- 70<=age<80
- wbc = H (white blood cell count)
- admission procedure = catheterization
- admission complaint =gastrointestinal
- last visit meds = fentanyl citrate
- meds = hydromorphone hcl

Studies in causality

Causal Discovery

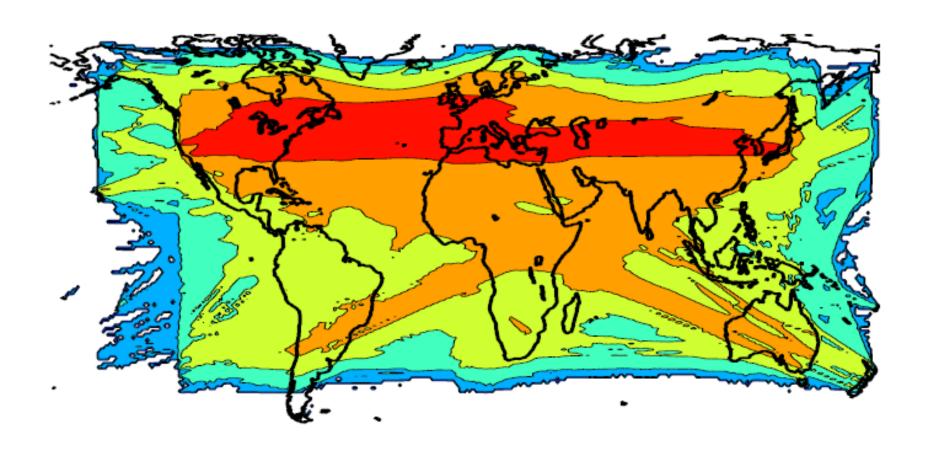


Given $X \perp Y$ and $-(X \perp Y / Z)$,



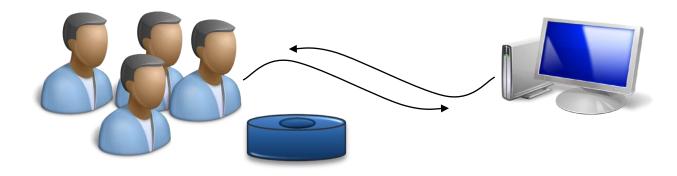
Is the only possible causal model

Web for Planetary-Scale Sensing



Signals on Medication Adverse Effects

→ Web search as sensor for side effects?
1 in 250 of people query on top-100 drugs.



Signals on Medication Adverse Effects

Pharmacovigilence: spontaneous reports FDA *Adverse Event Reporting System* (AERS)

2011 finding (Tatonnetti, et al.):

Paxil + Pravachol → 1 Hyperglycemia

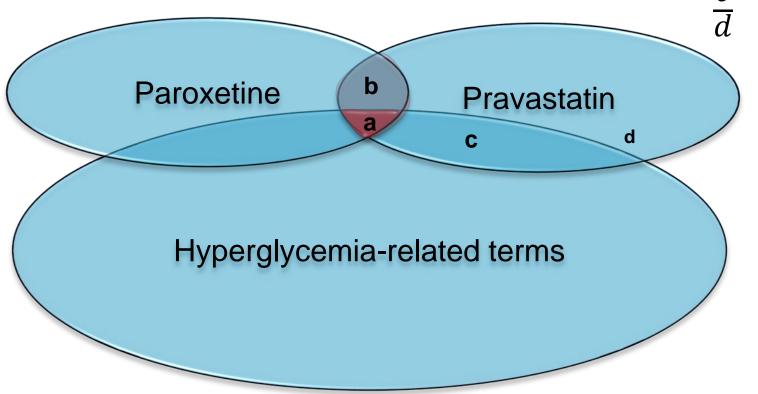
Pravachol → × Hyperglycemia

Paxil → × Hyperglycemia

Web-Scale Pharmacovigilance

Disproportionality analysis

- Reporting ratios (RR)--obs. vs. expected: $RR = \frac{\overline{b}}{c}$

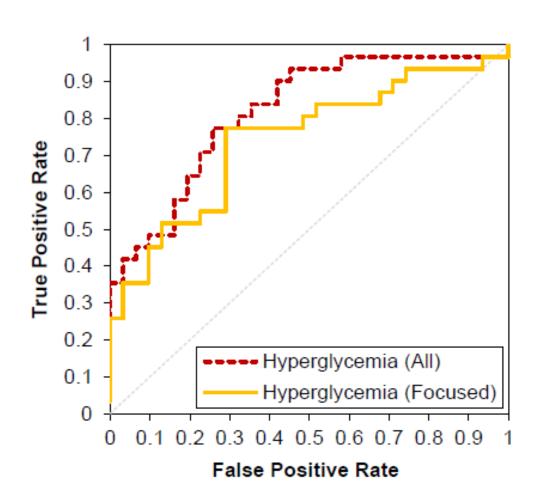


	a	b	c	d	RR	95% CI (Lower, Upper)	p-value (one-tailed)
Expected (pravastatin)	342	2716	2581	56302	2.747	2.438, 3.094	< 0.0001
Expected (paroxetine)	342	2716	3645	71243	2.461	2.189, 2.767	< 0.0001

Characterizing Sensor Error

Test on known interactions

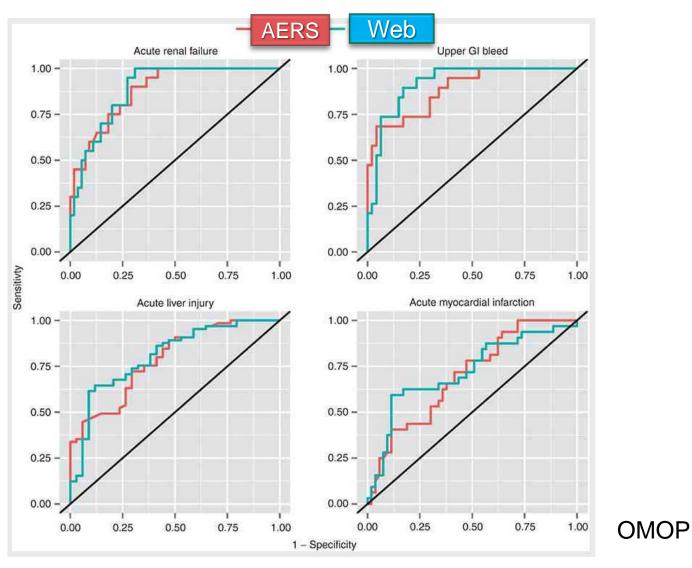
- 31 true positives for hyperglycemia
- 31 true negatives for hyperglycemia



Label	Drug 1	Drug 2
TP	dobutamine	hydrocortisone
TP	dobutamine	triamcinolone
TP	dobutamine	prednisolone
TP	betamethasone	dobutamine
TP	glipizide	phenytoin
TP	dobutamine	methylprednisolone
TP	prednisolone	salmeterol
TP	salmeterol	triamcinolone
TP	betamethasone	terbutaline
TP	dexamethasone	dobutamine

TP	budesonide	salmeterol
TN	hydrochlorothiazide	tazobactam
TN	clindamycin	montelukast
TN	lamotrigine	nystatin
TN	methylprednisolone	rosuvastatin
TP	budesonide	formotero1
TN	loratadine	nystatin
TN	hydroxychloroquine	prochlorperazine
TN	labetalo1	sertraline
TN	ciprofloxacin	vecuronium

Rare, Serious Adverse Effects



Multi-item Gamma Poisson shrinker algorithm (DuMouchel and Pregibon, KDD)

R. White, R. Harpaz, et al.

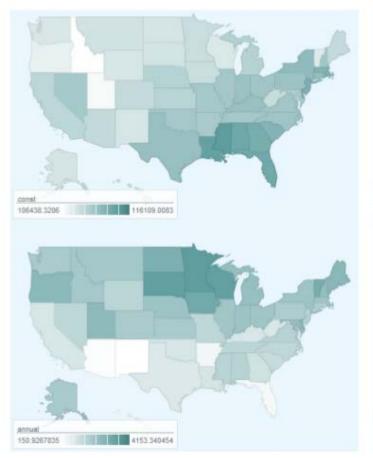
Complementarity of Signals

	AERS	Search	/ Together \
Acute Renal Failure	0.88	0.88	0.93
Upper GI Bleed	0.89	0.92	0.92
Acute Liver Injury	0.79	0.81	0.86
Acute Myocardial Infarction	0.70	0.73	0.75
Average	0.81	0.83	0.86

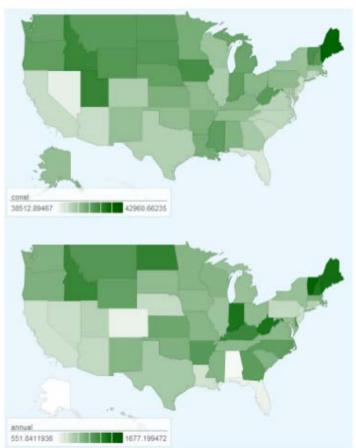
AUC improvements statistically significant (p<0.05)

Wide Range of Studies

e.g., Nutritional content of downloaded recipes



Total calories / serving



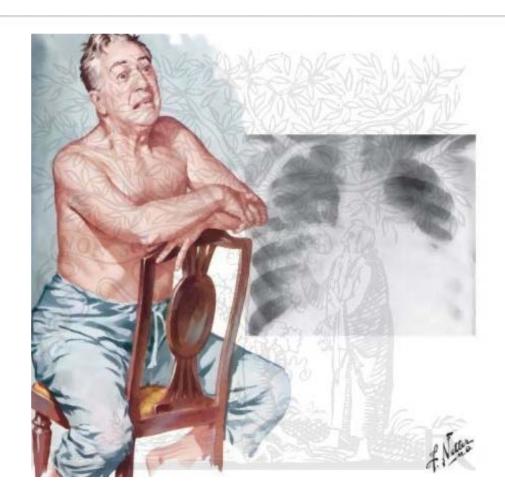
Calories from carbohydrates

Annual fluctuation

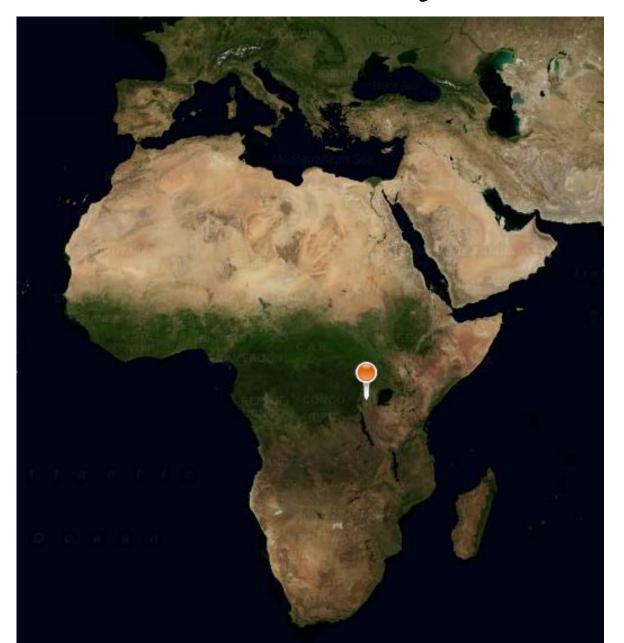
Mean

Diet & Illness: Heart Failure

Na+ content in downloaded recipes & admissions (DC metro area)



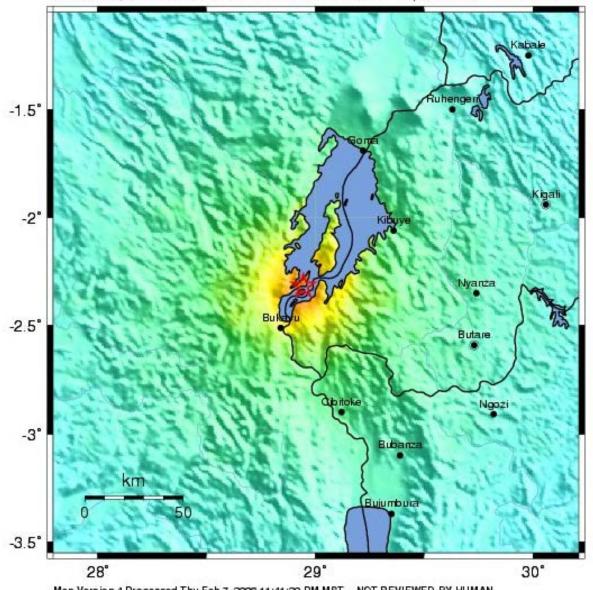
Disruption and Recovery



Disruption and recovery

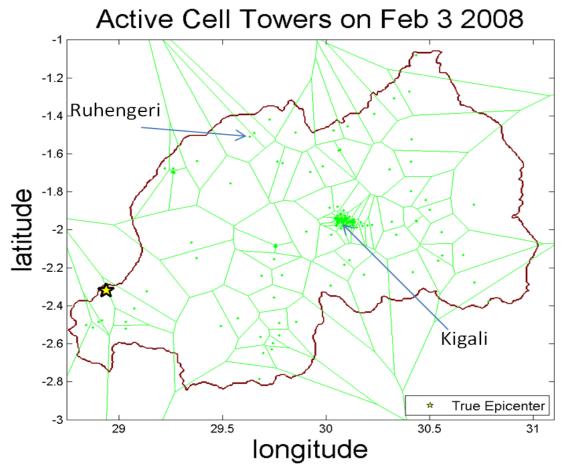
Lac Kivu quake Feb 3, 2008 5.9

USGS ShakeMap: LAC KIVU REGION, DEM. REP. OF THE CONGO Sun Feb 3, 2008 07:34:12 GMT M 5.9 S2.32 E28.94 Depth: 10.0km ID:2008mzam



Cell Tower Call Densities in Rwanda

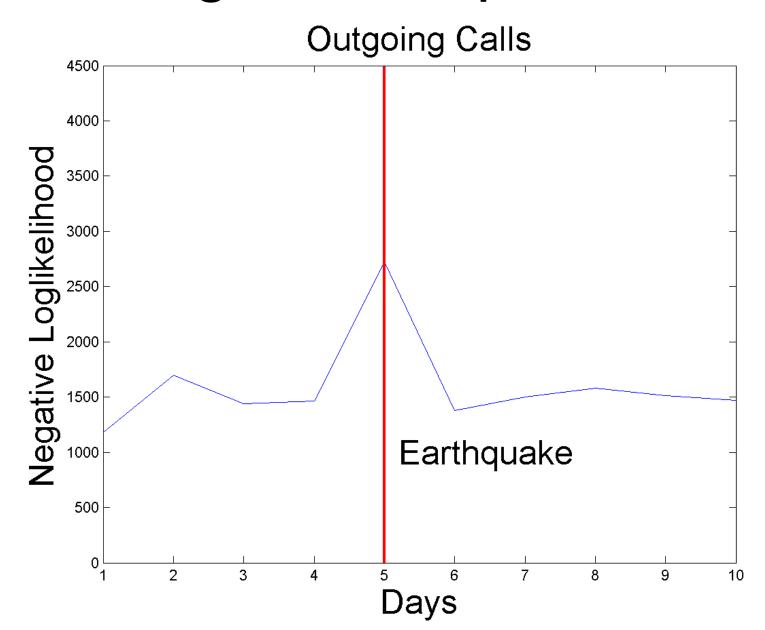
3 years of logs of ins and outs of comms. 140 cell towers, 6 days: 10,527,799 calls



Assumptions

- 1. Cell traffic deviates from normal in case of unusual events
- Deviations inversely proportional to distance from event center
- 3. Larger disruptions have deviations that persist longer

Detecting the Earthquake



Inferring the Epicenter

Modeling deviations from the trend

$$p(a_i \mid Event) \sim N(m_i(1 + \Delta_i), \Sigma_i)$$

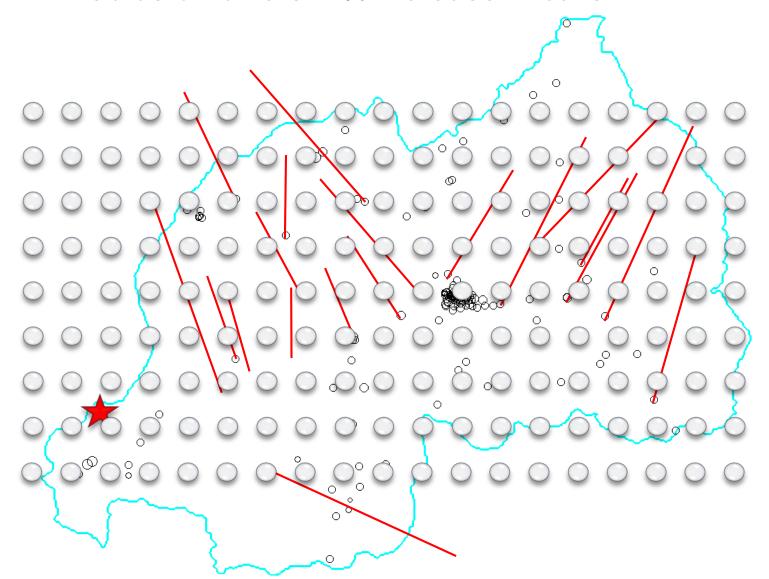
$$\Delta_i = \frac{\alpha}{\beta + \left[(e_x - x_i)^2 + (e_y - y_i)^2 \right]^{\gamma}}$$

Unknown parameters: $\theta = (\alpha, \beta, \gamma, e_x, e_y)$

$$\theta = \arg\max_{\theta} \sum_{i=1}^{T} \log p_{\theta}(a_i \mid Event)$$
 epicenter

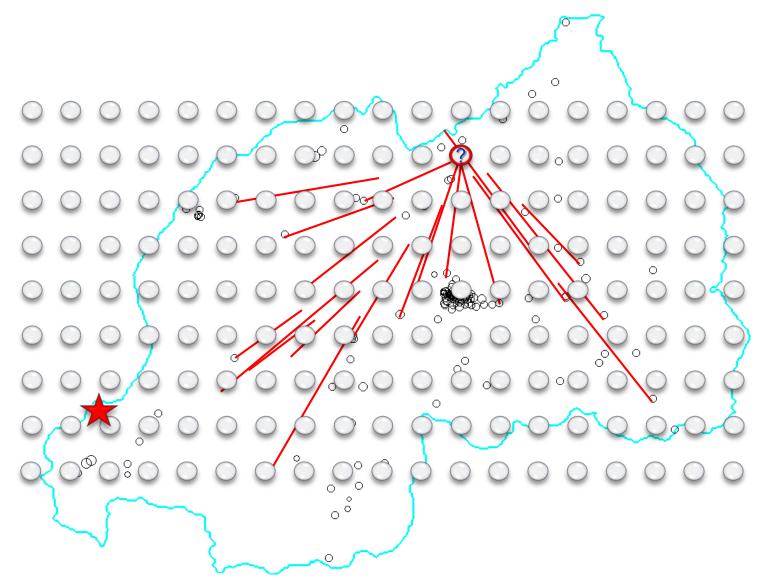
Determining the Epicenter

Radius of towers = % increase in calls



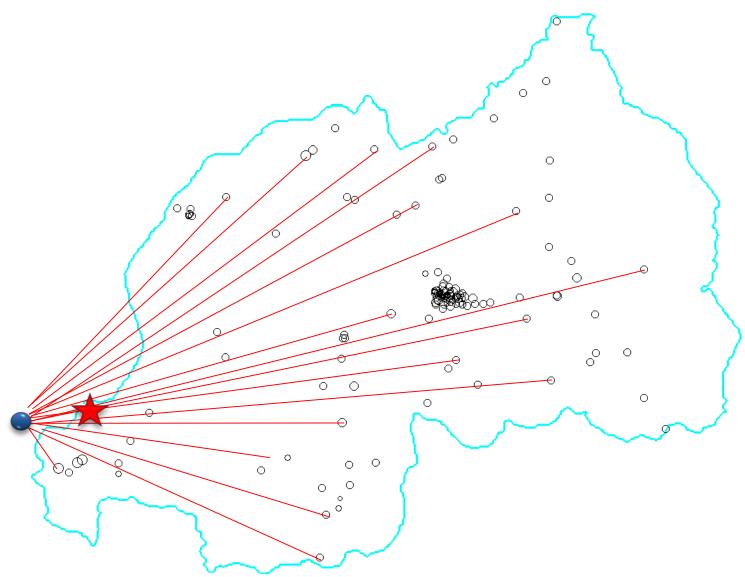
Determining the Epicenter

Radius of towers = % increase in calls

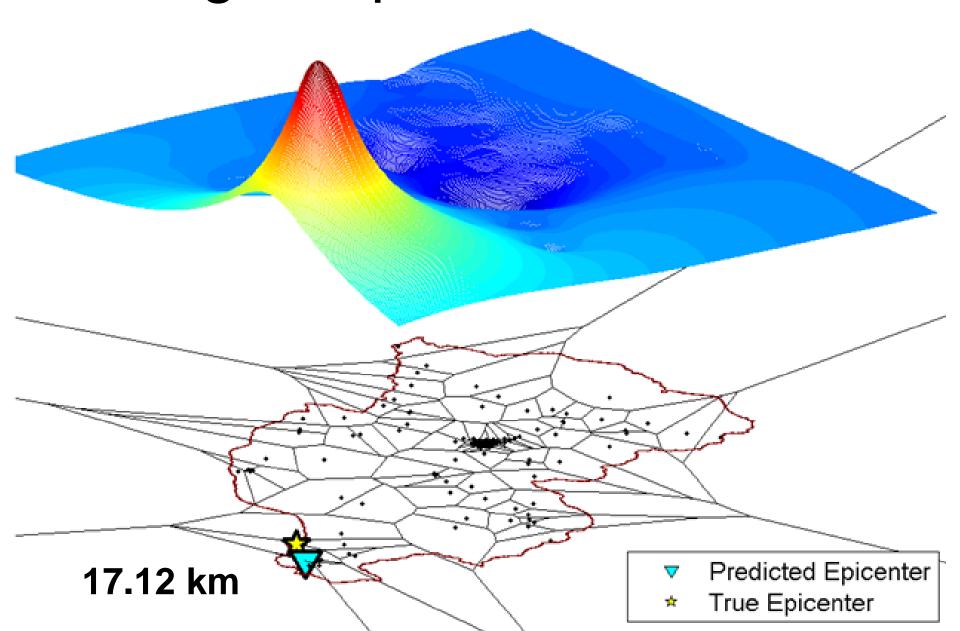


Determining the Epicenter

Radius of towers = % increase in calls

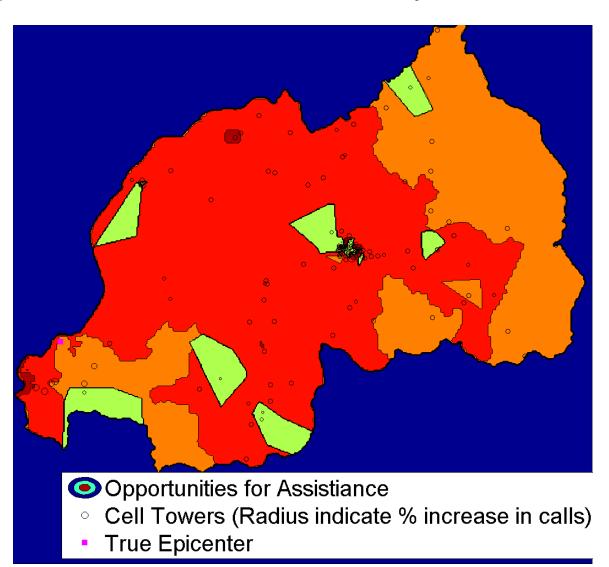


Inferring the Epicenter



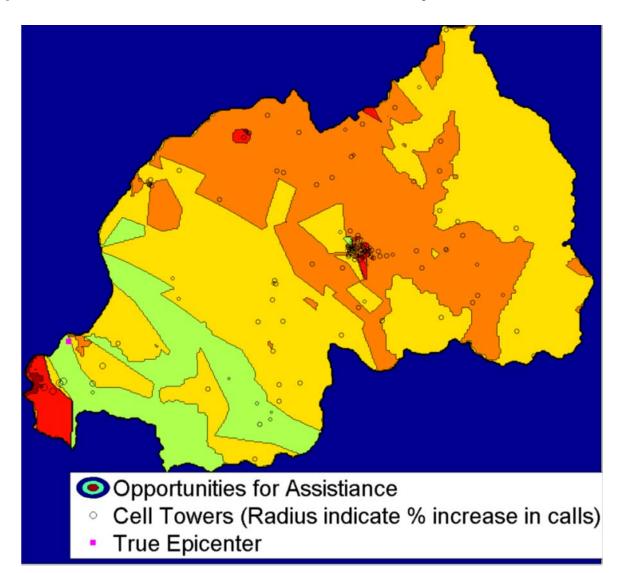
Inferring Opportunities to Assist

Opportunities for Assistance Day 0



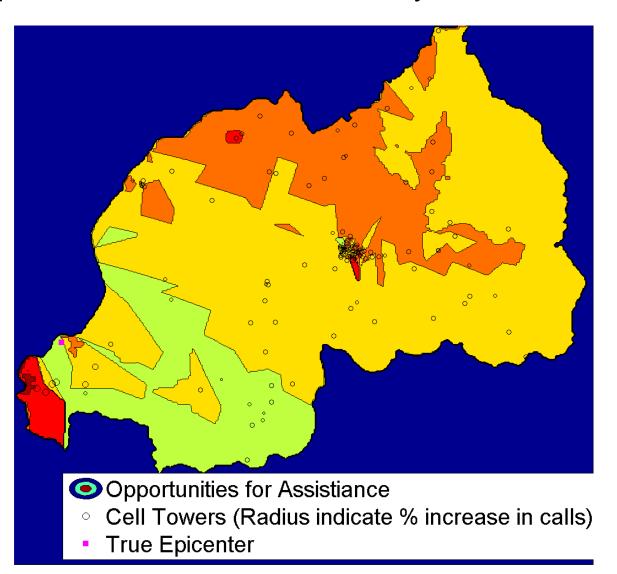
Inferring Opportunities to Assist

Opportunities for Assistance Day 1



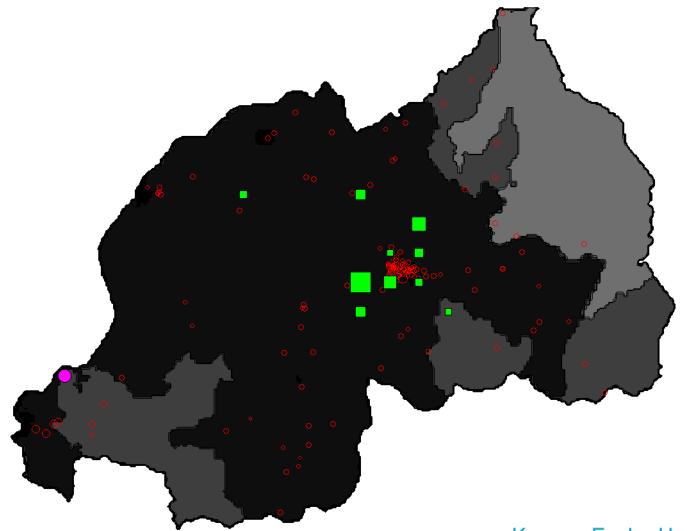
Inferring Opportunities to Assist

Opportunities for Assistance Day 2



Value of Survey

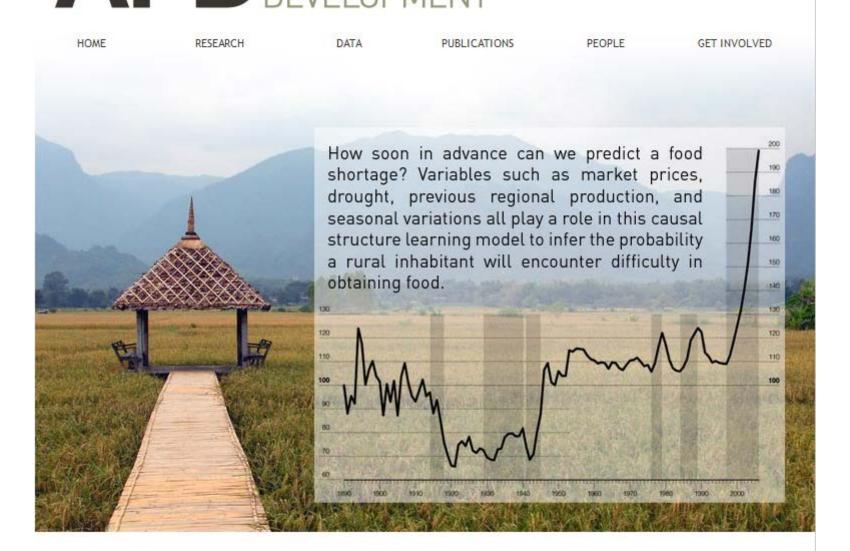
Ideal Reconnaissance (Day 2)



Kapoor, Eagle, Horvitz, 2010

ARTIFICIAL INTELLIGENCE FOR

AI-D.ORG



Data-Driven Development

AAAI AI-D Symposium





Can we quantify a crime wave? Is crime contagious? Given the time, place, and nature of a crime, we are attempting to infer casual relationships between crimes and locations across a city. - J. TOOLE, J. PLOTKIN, N. EAGLE

PEOPLE GET INVOLVED

Quantifying the Stability of Society



Is there such a thing as a 'poverty trap'? Logistic classifiers applied on communication and census data point to a new mechanism for poverty that relates to the persistence of relationships. This analysis shows that economic exchanges flow primarily through these persistent edges and the inability to maintain these ties can prevent upward economic mobility. - Y. DE MONTJOYE, A. CLAUSET, N. EAGLE

Economic Shocks in Rwanda



Do people react to economic shocks in a similar manner? Time-series analysis of anonymized mobile phone records coupled with random surveys, will hopefully lead to better insight about the dynamics of rural economies. - J. BLUMENSTOCK, N. EAGLE

Communication as a Lens into Poverty



How do communication patterns reflect poverty? We find the principal components of a wide range of diversity metrics, including Shannon entropy, explain over two-thirds the variance of regional socioeconomic status. - N. EAGLE, M. MACY, R. CLAXTON

Identifying Need and Risk



Can mobile phones identify high-risk behavior? A group of 10 male sexworkers in coastal Kenya where provided with mobile phones that logged communication, proximity and movement behavior. When coupled with self -report surveys, we are attempting to develop a system that can infer the onset of high-risk behavior and deliver salient information in real-time. - E. SANDERS. N. EAGLE

Al-D Sample Research Projects

Below are a list of active AI-D research projects. If you'd like to add your own project to this list, please feel free to get involved.

Food Shortage

Disease Surveillance

Diffusion of Norms

Mobility and Malaria

Slum Dynamics

Computational City Planning

Urban Growth Models

Expertise Inference

Crime as Contagion

Stability of Society

Shock Modeling

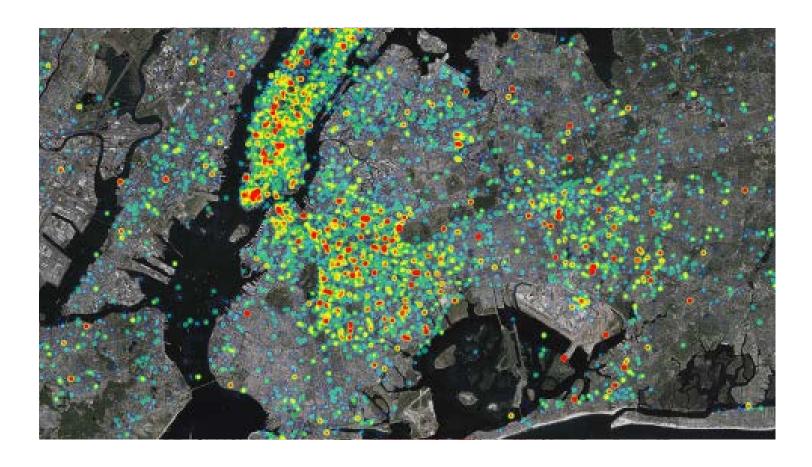
Entropy and Poverty

Realtime Risk





Co-Location: Computational Epidemiology Understanding spread of illness

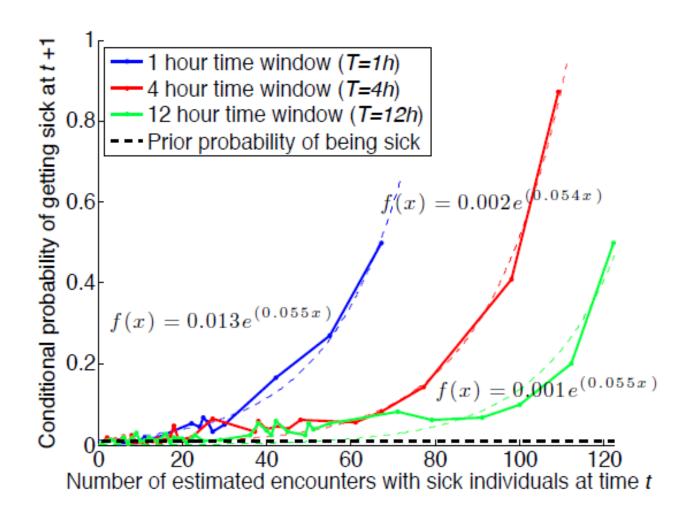


A. Sadilek, H. Kautz, V. Silenzio, Modeling Spread of Disease from Social Interactions, ICWSM 2012.

Identifying Illness from Tweet Terms

Positive Features		Negative Features		
Feature	Weight	Feature	Weight	
sick	0.9579	sick of	-0.4005	
headache	0.5249	you	-0.3662	
flu	0.5051	of	-0.3559	
fever	0.3879	your	-0.3131	
feel	0.3451	lol	-0.3017	
cough	0.3062	who	-0.1816	
feeling	0.3055	u	-0.1778	
coughing	0.2917	love	-0.1753	
throat	0.2842	it	-0.1627	
cold	0.2825	her	-0.1618	
home	0.2107	they	-0.1617	
still	0.2101	people	-0.1548	
bed	0.2088	shit	-0.1486	
better	0.1988	smoking	-0.0980	
being	0.1943	i'm sick of	-0.0894	
being sick	0.1919	so sick of	-0.0887	
stomach	0.1703	pressure	-0.0837	
and my	0.1687	massage	-0.0726	
infection	0.1686	i love	-0.0719	
morning	0.1647	pregnant	-0.0639	

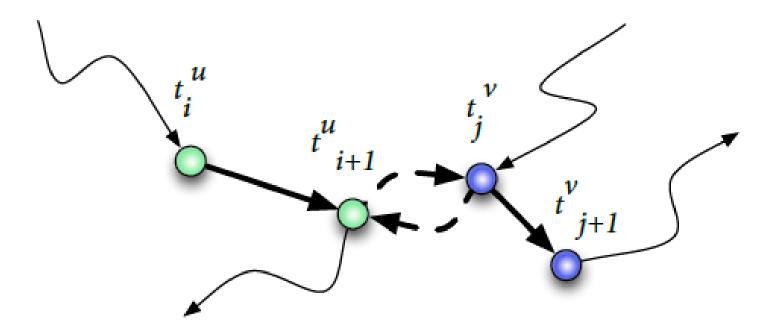
Collocation and Transmission



Directions for Disrupting Spread of Illness

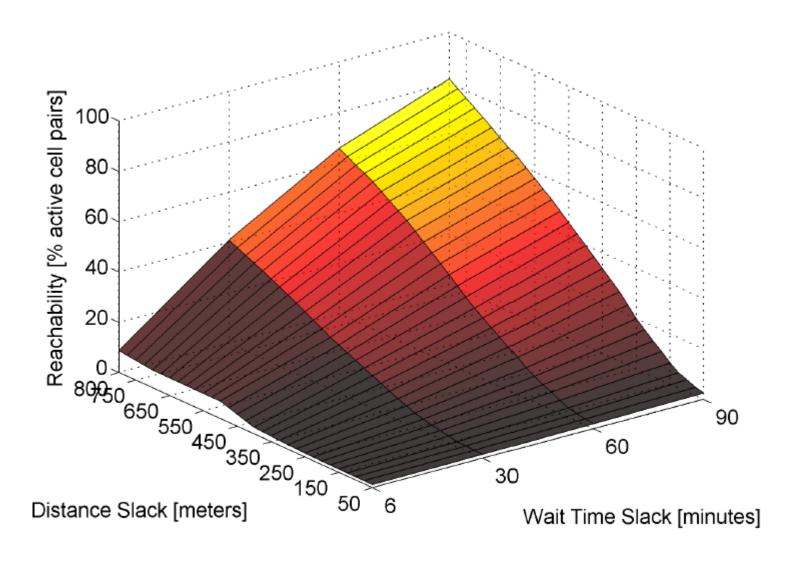
"Crowd physics:" On physics of the crowd e.g., Studies of flow through a population

e.g., Routing graph per proximity & dwell



A. Sadilek, J. Krumm, and E. Horvitz. Crowdphysics: Planned and Opportunistic Crowdsourcing for Physical Tasks, ICWSM 2013.

Reachability, Permeability, Phase Transitions e.g., In Seattle





Opportunities to Slow Spread of Disease

Study robustness & fragility of routing graph Disruption of reachability and permeability

