# Digital Social Innovation http://digitalsocial.eu

### Crowdmapping Digital Social Innovation with Linked Data

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### How can Europe tackle the crisis?

**Thesis:** New forms of bottom-up, grass-roots collective organization can be lead actors in helping tackle the crisis.

European Commission contracted Nesta, IRI, Waag Society, and ESADE to create a study of digital social innovation and discover new actors for future funding and support.

Created an open data repository and crowd-sourced map to complete the study.



### What is Digital Social Innovation?



Digital Social Innovation (DSI) as "a type of social and collaborative innovation in which innovators, users and communities collaborate using digital technologies to co-create knowledge and solutions for a wide range of social needs and at a scale and speed that was unimaginable before the rise of the Internet."

**Examples:** hackerspaces, fablabs, community wifi networks ...

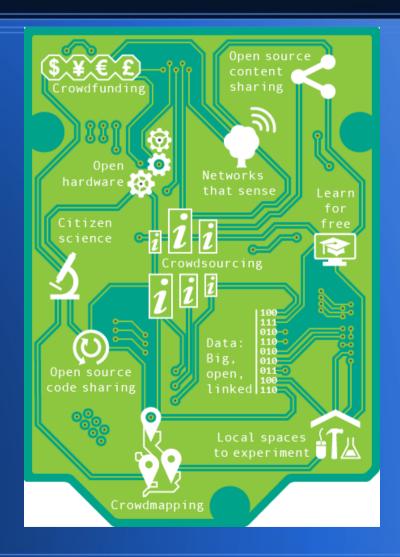
See European Commission Call: SMART 2012/0049

### Breaking down DSI

- Innovation: any (possibly disruptive) change to the process of production, consumption, or distribution of commodities necessary for the social reproduction of society. Not linear 'lab' to market, but a complex, dynamic, and interdependent process involving 'bottom-up' Webbased communities.
- Social: Change to social institutions (governments, citizen groups, etc.)
- **Digital:** Scales via use of digital technologies, in particular the Web.

#### **Domains of DSI**

- New Ways of Sensing
- Collaborative Economy
- Open Access
- Open Democracy
- Funding and Incubation
- Awareness Networks



### **Crowdmapping DSI**

Began in October 2013 with an initial set (transformed into RDF) of **32** case studies.

**581** organizations by **August 2014.** 

January 2015: 967 organizations and 609 colloborative activites.

http://digitalsocial.eu



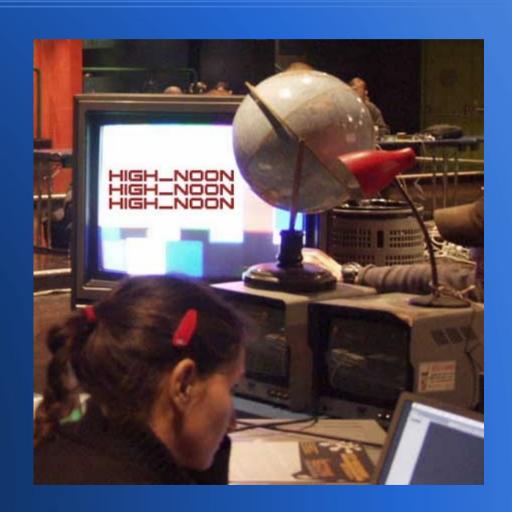
### **Did Linked Data Help?**

#### Yes!

- Allowed us to merge data from Waag, Nesta, etc.
- Naturally fit graph network.
- Helped with data analysis.

#### Not really (or just "No")

- Really slow
- Not enough developers
- Hard for UX people



#### **Linked Data Features**

- Social Innovation Ontology
  - http://data.digitalsocial.eu/data/organizations-and-activities
- Entire Data-Set is available as Linked Data: http://data.digitalsocial.eu/
- SPARQL endpoint: <a href="http://data.digitalsocial.eu/sparql">http://data.digitalsocial.eu/sparql</a>

| Subject OpenDataCommunities Type: Activity |  |
|--|--|
| Predicate                                  | Object   |
| technology focus                           | Open Data  |
| Description                                | Linked Open Data for the UK Department of Communities and Local Government.  |
| area of society                            | neighbourhood regeneration<br>education and skills<br>work and employment<br>finance and economy<br>health and wellbeing |
| page                                       | http://opendatacommunities.org   |
| technology method                          | open data<br>open source   |
| time                                       | http://data.digitalsocial.eu/id/timeline-interval/6b05d0df-  |

| Ontology http://xmins.com/foaf/0.1/  |  |
|--|--|
| Ontology The RDF Schema vocabulary (RDFS)  |  |
| Ontology An ontology of terms for describing Digital So cial Innovation organizations and activities |  |
| Ontology The data cube vocabulary  |  |
| Concept Scheme Full-Time-Equivalent Ranges   |  |
| Concept Scheme Organisation Types  |  |
| Concept Scheme ActivityTypes   |  |
| Concept Scheme Areas Of Society  |  |
| Concept Scheme Activity Technology Focuses   |  |
| Concept Scheme<br>Activity Technology Methods  |  |
| Concept Scheme   |  |
| Areas Of Digital Social Innovation   |  |
| Concept Scheme Activity Roles  |  |
|  |  |

### **Network Analysis of DSI**

- The success of DSI is located in the social structure of the larger network of social innovation.
- Looking for scale is looking for a power-law.



# What is distribution of social innovation throughout Europe?

There are 243
 organizations with con nections to other
 organizations (26%).

The average number of connections per

Mostly disconnected!



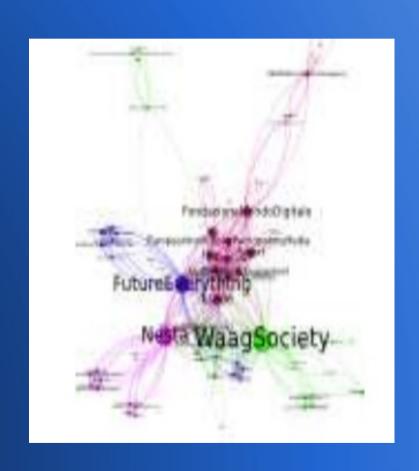
# What communities of social innovation exist in Europe?

- Clustering Coefficient: Number of Triangles/Number of Triplets
- The global clustering coefficient of the DSI network is 0.875 with undirected links.
- Modularity is .65



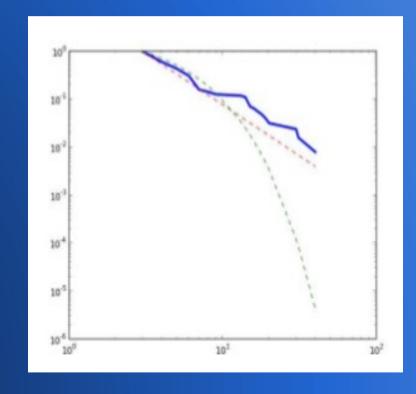
## Which organizations bridge the various communities?

- It also calculated the total network diameter of 7 and average path of 2.75.
- Only five organizations have over .6 eigencentrality
- Institute of Network Cultures, giDROPSzw, Elva Community Engagement, Arduino, and Fing.



## What are the conditions for scaling DSI in Europe?

- Not really a power-law, a truncated power-law
- Used Clauset's powerlaw method
- x = 3 with and an  $\alpha$  of 3.13
- The long tail doesn't exist!



### Data-Driven Policy Recommendations

- Existing DSI networks are heavily centralized around funders (Nesta in UK, etc.) but there is a huge amount of disconnected actors. Focus on networking.
- Lots of success in Open Data and presering network neutrality.
- Open Knowledge needs help focus on European copyright reform. 11,000+ comments
- Public Procurement of Innovative Solutions (January 2014)

### **European Commission Funding**

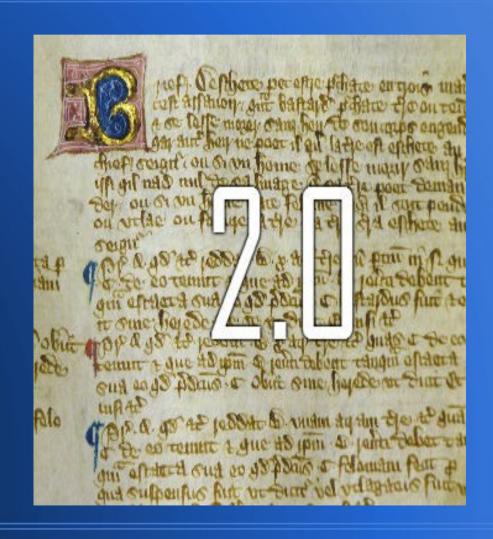
- Currently it is too difficult for small organizations and hackers to apply for European Commission support (80 page proposals!)
- Lightweight small projects and crowd-funding approaches are needed!
- See European Social Innovation Challenge: <a href="http://socialinnovationcompetition.eu">http://socialinnovationcompetition.eu</a>



### The "Magna Carta" for the Web

If the Web is the source of innovation, then our rights should be extended to the **common** infrastructure.

- Crowdsource basic rights from the Web from users themselves.
- http://webwewant.org



### **Next Steps**

- Collective Awareness Platforms :
  - https://ec.europa.eu/dgs/connect/en/content/colle
- CHEST (crowd-funding):
  - http://netfutures2015.eu
- D-CENT project:
  - http://dcentproject.eu
- The DSI final report: http://content.digitalsocial.eu/

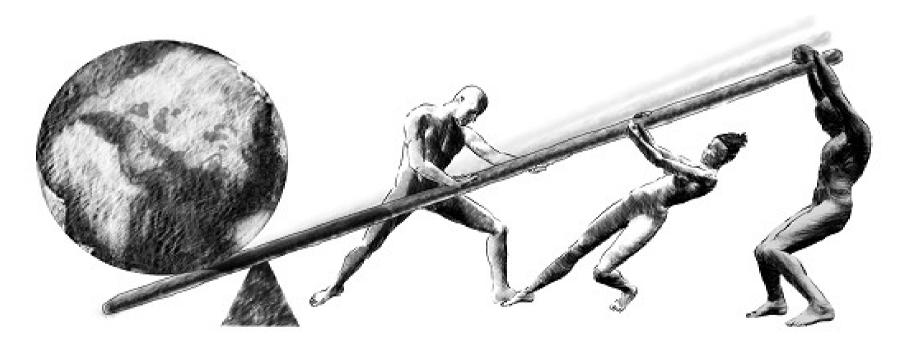


#### Conclusions

- We combined traditional sources of data with survey-collected data in order to create a crowd-mapped around DSI with <u>digitalsocial.eu</u>. Could be repeated for other new domains.
- The network analysis combined with visualizations made the data-set comprehensible for policy-makers.
- What if more policy-decisions were based on open data and empirical analysis?

### **Questions?**

The lever of planetary solidarity



The planetary platform of the web

The fulcrum of planetary consciousness